

# Operating manual

# REMKO Smart-Control Touch For the WSP heat pump range

From software version 4.28



Specialist and user manual

Read these operating instructions carefully before commissioning / using this device!



These instructions are an integral part of the system and must always be kept near or on the device.

Subject to modifications; No liability accepted for errors or misprints!

Translation of the original operating manual



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### Safety and 1 usage instructions

### 1.1 General safety notes

Carefully read the operating manual before commissioning the units for the first time. It contains useful tips and notes such as hazard warnings to prevent personal injury and material damage. Failure to follow the directions in this manual not only presents a danger to people, the environment and the system itself, but will void any claims for liability.

Keep this operating manual and the refrigerant data sheet near to the units.

### 1.2 Identification of notes

This section provides an overview of all important safety aspects for proper protection of people and safe and fault-free operation. The instructions and safety notes contained within this manual must be observed in order to prevent accidents, personal injury and material damage.

Notes attached directly to the units must be observed in their entirety and be kept in a fully legible condition.

Safety notes in this manual are indicated by symbols. Safety notes are introduced with signal words which help to highlight the magnitude of the danger in question.



### **DANGER!**

Contact with live parts poses an immediate danger of death due to electric shock. Damage to the insulation or individual components may pose a danger of death.



## / DANGER!

This combination of symbol and signal word warns of a situation in which there is immediate danger, which if not avoided may be fatal or cause serious injury.



### / WARNING!

This combination of symbol and signal word warns of a potentially hazardous situation, which if not avoided may be fatal or cause serious injury.



## CAUTION!

This combination of symbol and signal word warns of a potentially hazardous situation, which if not avoided may cause injury or material and environmental damage.

### NOTICE!

This combination of symbol and signal word warns of a potentially hazardous situation, which if not avoided may cause material and environmental damage.



This symbol highlights useful tips and recommendations as well as information for efficient and fault-free operation.

### 1.3 Personnel qualifications

Personnel responsible for commissioning, operation, maintenance, inspection and installation must be able to demonstrate that they hold a qualification which proves their ability to undertake the work.

### 1.4 Dangers of failure to observe the safety notes

Failure to observe the safety notes may pose a risk to people, the environment and the units. Failure to observe the safety notes may void any claims for damages.

In particular, failure to observe the safety notes may pose the following risks:

- The failure of important unit functions.
- The failure of prescribed methods of maintenance and repair.
- Danger to people on account of electrical and mechanical effects.

## 1.5 Safety-conscious working

The safety notes contained in this manual, the existing national regulations concerning accident prevention as well as any internal company working, operating and safety regulations must be observed.



### 1.6 Safety notes for the operator

The operational safety of the units and components is only assured providing they are used as intended and in a fully assembled state.

- The units and components may only be set up, installed and maintained by qualified personnel.
- Protective covers (grille) over moving parts must not be removed from units that are in operation.
- Do not operate units or components with obvious defects or signs of damage.
- Contact with certain unit parts or components may lead to burns or injury.
- The units and components must not be exposed to any mechanical load, extreme levels of humidity or extreme temperature.
- Spaces in which refrigerant can leak sufficient to load and vent. Otherwise there is danger of suffocation.
- All housing parts and device openings, e.g. air inlets and outlets, must be free from foreign objects, fluids or gases.
- The units must be inspected by a service technician at least once annually. Visual inspections and cleaning may be performed by the operator when the units are disconnected from the mains.

# 1.7 Safety notes for installation, maintenance and inspection

- Appropriate hazard prevention measures must be taken to prevent risks to people when performing installation, repair, maintenance or cleaning work on the units.
- The setup, connection and operation of the units and its components must be undertaken in accordance with the usage and operating conditions stipulated in this manual and comply with all applicable regional regulations.
- Local regulations and laws such as Water Ecology Act must be observed.
- The power supply should be adapted to the requirements of the units.
- Units may only be mounted at the points provided for this purpose at the factory. The units may only be secured or mounted on stable structures, walls or floors.
- Mobile units must be set up securely on suitable surfaces and in an upright position. Stationary units must be permanently installed for operation.
- The units and components should not be operated in areas where there is a heightened risk of damage. Observe the minimum clearances.

- The units and components must be kept at an adequate distance from flammable, explosive, combustible, abrasive and dirty areas or atmospheres.
- Safety devices must not be altered or bypassed.

# 1.8 Unauthorised modification and changes

Modifications or changes to units and components are not permitted and may cause malfunctions. Safety devices may not be modified or bypassed. Original replacement parts and accessories authorised by the manufactured ensure safety. The use of other parts may invalidate liability for resulting consequences.

### 1.9 Intended use

The units are designed depending on the model and equipment exclusively as a control unit for the heat pump and the heating system.

Any different or additional use shall be classed as non-intended use. The manufacturer/supplier assumes no liability for damages arising from such use. The user bears the sole risk in such cases. Intended use also includes working in accordance with the operating and installation instructions and complying with the maintenance requirements.

Under no circumstances should the threshold values specified in the technical data be exceeded.

### 1.10 Warranty

For warranty claims to be considered, it is essential that the ordering party or its representative complete and return the "certificate of warranty" to REMKO GmbH & Co. KG at the time when the units are purchased and commissioned.

The warranty conditions are detailed in the "General business and delivery conditions". Furthermore, only the parties to a contract can conclude special agreements beyond these conditions. In this case, contact your contractual partner in the first instance.

#### 1.11 Transport and packaging

The devices are supplied in a sturdy shipping container or inside the heat pump casing. Please check the equipment immediately upon delivery and note any damage or missing parts on the delivery and inform the shipper and your contractual partner. For later complaints can not be guaranteed.



### **WARNING!**

Plastic films and bags etc. are dangerous toys for children!

Whv:

- Leave packaging material are not around.
- Packaging material may not be accessible to children!

#### 1.12 **Environmental protection** and recycling

### Disposal of packaging

All products are packed for transport in environmentally friendly materials. Make a valuable contribution to reducing waste and sustaining raw materials. Only dispose of packaging at approved collection points.



### Disposal of equipment and components

Only recyclable materials are used in the manufacture of the devices and components. Help protect the environment by ensuring that the devices or components (for example batteries) are not disposed in household waste, but only in accordance with local regulations and in an environmentally safe manner, e.g. using certified firms and recycling specialists or at collection points.





# 2 Technical data

Series		Smart Control Touch
Power supply	V	+12 V DC
Enclosure class	IP	30
Power consumption	mW	< 100
Max. cable length	m	15
Recommended cable	mm <sup>2</sup>	2 x 0,5
Dimensions		
Height	mm	150
Width	mm	80
Depth	mm	35
Environment		
Ambient temperature	°C	0-70
Air humidity	% rH	0-95 (relative) non-condensing

We reserve the right to make technical changes for the purpose of technical advancement.

# 3 Operation - General notes

### Overview of the controls

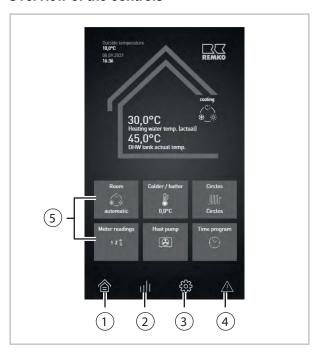


Fig. 1: Smart-Control Touch start screen

- 1: Overview (quick access)
- 2: Information (quick access)
- 3: Settings (quick access)
- 4: Messages (warnings, information notes and errors)
- 5: Widgets

#### **Function display**

Unit operation is intuitive and self-explanatory via the plain text display on the user interface on the touch display. No buttons are required to adjust and change parameters. Instead, this takes place by touching the surface of the controller at the appropriate points. The installation of further functions such as Smart-Count or Smart-Web is possible through the installation of further supplementary software available as an accessory.

When in an idle state, the display is inactive. The basic display only starts once the display is touched and it always starts with the user level.

### Selecting user/expert mode

You can access the expert level by touching the REMKO logo in the upper right corner of the display. After entering the password (0321) using the +/- combination and then touching the "Next" and "OK" displays, the expert level is enabled.

### NOTICE!

The settings in expert mode may only be configured by REMKO-authorised installers!

### **Basic display**

The basic display shows the average outside temperature as well as the time and date. You can also find the selected operating mode and the temperatures for the heating and hot water in the overview.



Fig. 2: Overview



The tiles (widgets) in the basic display can be changed individually for each operator. To change a widget, you must adjust the displays in the "Settings" level. The adjustments can be made in the level described below.

- Settings
- Basic settings
- Display
- Home Parameters
- Widget 1-6

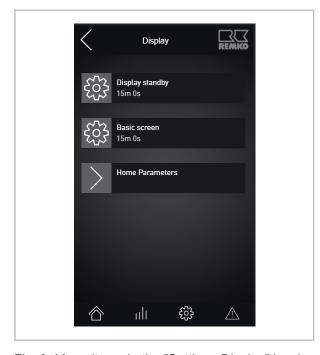


Fig. 3: Menu items in the "Settings-Display" level

### **Menu Home Parameters**

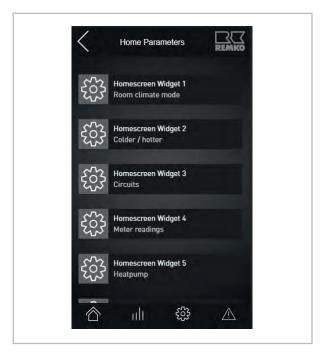


Fig. 4: "Home Parameters" menu item

The individual widgets can be adjusted with the following parameters:

- Heat pump
- Meter readings
- Chimney sweep (only in bivalent operation)
- Weather (only with Smart-Web)
- Circuits
- Drinking water mode
- Time program
- Storage tank target temperature
- Room climate mode
- Emergency-heat operation
- Away mode
- Party mode
- User profile
- Colder/warmer

## 4 Operation - User level

### 4.1 Menu structure

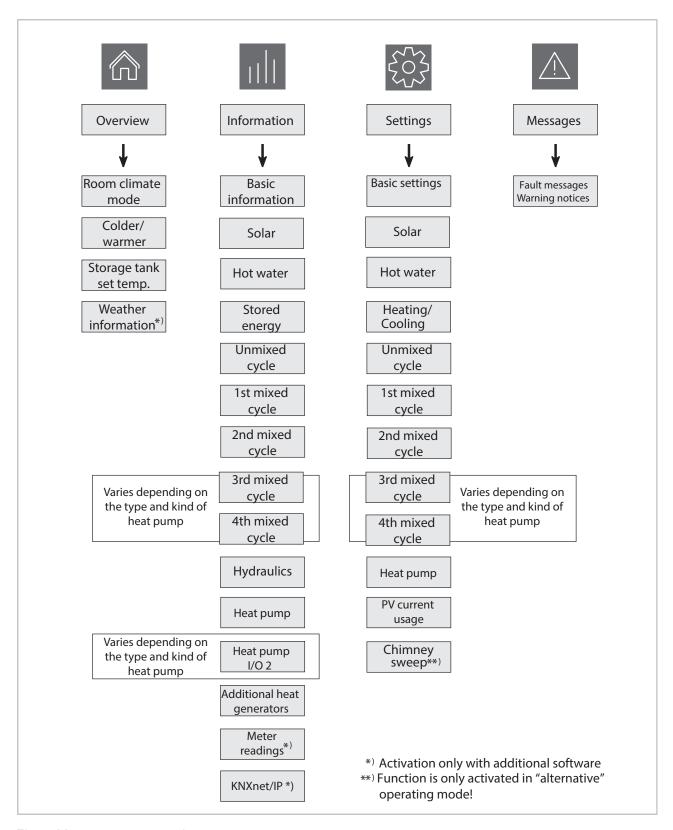


Fig. 5: Menu structure overview



### User level structure

In the "User" level, you have access to the following submenus:

- Overview
- Information
- Settings
- Messages

These first level menus can be operated by users and experts alike. Some menu items and parameters are only visible in expert mode. They may only be adjusted by specialists!

#### 

The indicators on the overview are the parameters that are often used.

### **Information**

You can obtain basic information about the complete system here.

Here, you will also find corresponding information on the respective parameters enabled, such as hot water, heating circuits or the hydraulics and their operating statuses.

### Settings

In the settings menu item it is possible to adjust parameters for the enabled components. Here, you have the option of adjusting e.g. heating curves in accordance with the requirements the REMKO heat pump user. Relevant points that affect the safety of the complete system are only to be changed by a specialist. These are only enabled in the expert level following entry of the password.

### 

The "messages" level displays warnings, faults and malfunctions.

In the following, you will find tables containing the respective parameters for the available settings.

You can find numerous info texts about the individual level menu items on your Smart-Control Touch controller.



The following diagrams and explanations relate to the full menu structure, which my differ from the menu structure of your own controller. Only the relevant menu items and parameters are displayed by the Smart Control, depending upon which heat generators and functions you have activated. For example, if no heating cycle has been activated, the corresponding menu items and parameters are not displayed.

## "Information" menu item 📶 - User

This menu contains information about the current operating status of the system.

Level 2 menu item	Level 3 menu item	Level 4 menu item
		Detected unit
		Current operating mode
	Status	Previous operating mode
		Room climate
		Party mode
		Away mode
		Anti-freeze protection
		Smart-Count *)
		Smart-Web *)
		Smart-Com *)
		Activation code
	Serial number  Time  Date/Time  Date  Time zone  Hardware control panel	Serial number
Pagia information		
Dasic information		Date
		Time zone
		Hardware control panel
		Hardware
		Software control panel
		Software
		Software I/O 2 WP2
	Version number Linux Kernel Control	Linux Kernel Control Panel
		Linux Kernel
		Version μPC
		Software date µPC
		Version μPC2
		Software date μPC2

<sup>\*)</sup> These functions are only possible with the requisite supplementary software, available to purchase



Level 2 menu item	Level 3 menu item	Level 4 menu item
		USB interface
		IP address
Designinformation	Network (USB)	Subnet
Basic information (continued)	Network (USB)	Gateway
(continued)		MAC address
		WLAN status
	Licence information	

Level 2 menu item	Level 3 menu item
	Pump A01
	Pump control signal A40
	Control signal A01
	Collector temp. S01
Solar	Lower storage tank temp. S02
Solai	Storage tank charging status
	Current output
	Solar yield
	Medium flow rate S23
	Stored energy
	HW request
	HW storage tank set temperature
	HW storage tank actual temperature S08
	Hot water energy
Hot water	Hygiene function
	Circulation request S05
	Circulation set temperature
	Circulation actual temperature S05
	Circulation pump A04
	Stored energy
Stored energy	Buffer tank temp. S09
	Hot water temperature (setpoint)

Level 2 menu item	Level 3 menu item
	Operating mode
	Set temperature
	Actual temperature
Unmixed	Room set temperature
Unimixed	Room actual temperature
	Room humidity
	Dew point
	Mixed outside temperature
	Operating mode
	Set temperature
	Actual temperature
1st mixed	Room target temperature
cycle	Room actual temperature
	Room humidity
	Dew point
	Mixed outside temperature
	Operating mode
	Set temperature
	Actual temperature
2nd mixed	Room target temperature
cycle	Room actual temperature
	Room humidity
	Dew point
	Mixed outside temperature
	Operating mode
	Set temperature
	Actual temperature
3rd mixed	Room target temperature
cycle *)	Room actual temperature
	Room humidity
	Dew point
	Mixed outside temperature

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.



Level 2 menu item	Level 3 menu item
	Operating mode
	Set temperature
	Actual temperature
4th mixed	Room target temperature
cycle *)	Room actual temperature
	Room humidity
	Dew point
	Mixed outside temperature
	Demand
	Heating water temp. (setpoint)
	Heating water temp. (actual value)
	Therm.output
	Changeover valve 2nd Heat generator A11
Hydraulics	Passive cooling A12
	Passive cooling A12.2 *)
	Changeover valve cooling A14
	Pump speed rel. A43
	Pump speed rel. A43.2 *)
	PV current usage

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.

Level 2 menu item	Level 3 menu item
	Heat pump status
	Remaining idle time
	Compressor status
	Fault status
Heat pump	Target temperature
	Enable signal
	Disable compressor
	Disable signal S16, energy supplier cut-off
	Source pump
	Heat pump status
	Remaining idle time
	Compressor status
	Fault status
Heat pump I/O 2 *)	Target temperature
	Enable signal
	Disable compressor
	Disable signal S16, energy supplier cut-off
	Source pump
	Heat generator status
	Heat generator stage
Auxiliary heat generator	Potential-free output A32
Administration gonerator	Potential-free output A32.2 *)
	Potential-free output A33
	Potential-free output A33.2 *)

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.



Level 2 menu item	Level 3 menu item	Level 4 menu item
	Solar	Current output
		Solar yield
		Thermal power, heat pump
		Thermal energy, heat pump
	Hoot numn	Electrical power, heat pump
	Heat pump	Electrical energy, heat pump
		Output, environment
		Environmental energy
	Household	Current household output
	riouseriolu	Household energy
Motor roadings *\		Photovoltaic output
Meter readings *)		Photovoltaic yield
	Photovoltaic	Feed-in power
	Heating and Hot water	Feed-in
		Private consumption power
		Energy consumption
		Heating energy
		Hot water energy
		Cooling energy
		Hot water meter
	CO <sub>2</sub> savings	CO <sub>2</sub> savings
	OO <sub>2</sub> savings	Equivalent in trees
	IP of the KNX interface	
	MAC for the KNX inter- face	
	Adress for the interface	
KNVnot/ID *\	Physical adress	
KNXnet/IP *)	KNX connection status	
	Programming mode	
	Programming mode (interface)	
	Application version	

<sup>\*)</sup> Activation only with supplementary software

### "Settings" menu item 🔯 - User

In this menu you can configure the settings. For example, you can adjust hot water and heating temperatures or change time settings.

Level 2 menu item	Level 3 menu item	Level 4 menu item
		Time synchronisation
		Date
		Time
	Language/Time	Date format
		Time format
		Language
	Time zone	
		Display brightness
Home Paramete	Display off	
	Default screen	
	Home Parameters	
		Network
		DHCP via input
		DHCP using
Basic settings		Lokal IP Address
		Subnet mask
		Gateway Address
	The state of the s	Network (USB)
		USB-Ethernet
	Network (USB)	Authentication
		SSID
		Password
		Status
		DHCP using
Sub	Lokal IP Address	
	Subnet mask	
		Gateway Address
	Interfaces/KNXnet/IP	Smart-Com
	Interfaces/INVIIIe	Programming mode



## "Settings" menu item 🔯 (continued) - User

In this menu you can configure the settings. For example, you can adjust hot water and heating temperatures or change time settings.

Level 2 menu item	Level 3 menu item	Level 4 menu item
Solar	Storage tank	Solar set temperature
		Storage tank set temperature
		Mode
	Domestic hot-water heating	Time program A
		Time program B
Hot water		Time program C
		Tolerance during ECO operation
		1 x hot water heating
	Circulation	Circulation set temperature
	Circulation	Time program
		Room climate mode
		User profile
	Mode	Away mode
Heating/cooling	Wode	Party mode
r leating/cooling		Difference from cooling limit
		Difference from heating limit
	Building adaptation	Standard outside temperature (heating)
	building adaptation	Standard outside temperature (cooling)
Source	Operating mode	Parameters for REMKO MWL
storage tank	Fixed value	Parameters for REMKO MWL

Level 2 menu item	Level 3 menu item	Level 4 menu item
	Operating mode	
	Heating cycle mode	
	Fixed value	
	Heating curve adjustment	
	Cooling cycle mode	
	Fixed value	
	Cooling curve adjustment	
Unmixed	Time program A	
cycle	Time program B	
Gyolo	Time program C	
	Time program function	
	Room temperature reduction	
	Room temperature increase	
	Room unit	
	Room sensor address	
	Easy Control EC-1 address	
	Room temperature influence	



Level 2 menu item	Level 3 menu item	Level 4 menu item
	Operating mode	
	Heating cycle mode	
	Fixed value	
	Heating curve adjustment	
	Cooling cycle mode	
	Fixed value	
1st mixed cycle	Cooling curve adjustment	
	Time program A	
	Time program B	
Сусіє	Time program C	
	Time program function	
	Room temperature reduction	
	Room temperature increase	
	Room unit	
	Room sensor address	
	Easy Control EC1 address	
	Room temperature influence	

Level 2 menu item	Level 3 menu item	Level 4 menu item
	Operating mode	
	Heating cycle mode	
	Fixed value	
	Heating curve adjustment	
2nd mixed cycle	Cooling cycle mode	
	Fixed value	
	Cooling curve adjustment	
	Time program A	
	Time program B	
	Time program C	
	Time program function	
	Room temperature reduction	
	Room temperature increase	
	Room unit	
	Room sensor address	
	Easy Control EC1 address	
	Room temperature influence	



Level 2 menu item	Level 3 menu item	Level 4 menu item
	Operating mode	
	Heating cycle mode	
	Fixed value	
	Heating curve adjustment	
	Cooling cycle mode	
3rd mixed Cycle (I/O 2) *)	Fixed value	
	Cooling curve adjustment	
	Time program A	
	Time program B	
Cycle (I/O 2)	Time program C	
	Time program function	
	Room temperature reduction	
	Room temperature increase	
	Room unit	
	Room sensor address	
	Easy Control EC1 address	
	Room temperature influence	

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.

Level 2 menu item	Level 3 menu item	Level 4 menu item
	Operating mode	
	Heating cycle mode	
	Fixed value	
	Heating curve adjustment	
	Cooling cycle mode	
	Fixed value	
4th mixed Cycle (I/O 2) *)	Cooling curve adjustment	
	Time program A	
	Time program B	
Cycle (I/O Z)	Time program C	
	Time program function	
	Room temperature reduction	
	Room temperature increase	
	Room unit	
	Room sensor address	
	Easy Control EC1 address	
	Room temperature influence	

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.



### "Settings" menu item 🔯 (continued) - User

Level 2 menu item	Level 3 menu item	Level 4 menu item
Heat pump	Graduated tariff	Number of power tariffs
		Time field Tariff 1-9
		Power tariff 1-9
PV current Consumption	Power tariff 1	
	Feed-in tariff	
	Personal use tariff	
Chimney sweep	Mode	
	HW valve	
	Run-time in minutes	

### "Messages" menu item 🛆 🔼

This menu displays warnings, faults, operating statuses or messages.

If this "Messages" symbol should light up in red or yellow in the basic display, it is necessary to check what type of message is displayed in the message level. In order to call up the message level, it is only necessary to touch the symbol.

Possible messages can be found in the chapter "Error messages on the Smart Control".

Differentiation is made here between numbers that start with 6000, which are to be considered pure operating messages and do not constitute a fault.

Numbers that start with 7000 are relevant faults, which require the heat pump to be switched off.

Numbers that start with 8000 are warnings and indicate that the heat pump must be checked!

# 4.2 Setting the heating/cooling operating mode

### Heating curve heating circuit mode

The heating curve can be adjusted in three points, according to the structure and location-related conditions of the building:

### Base point:

The base point corresponds to the minimum set temperature of the heating water at an outside temperature of 20 °C. If the heating is too cold at relatively high outside temperatures (trans-seasonal period), the base point should be set higher.

### Standard inlet temperature:

The standard inlet temperature corresponds to the set temperature of the heating water at the standard outside temperature in the building location. If the heating is not warm enough at low outside temperatures, the standard inlet temperature should be increased.

### Standard outside temperature:

The standard outside temperature is dependent on the regional location of the building and must be set according to the region.

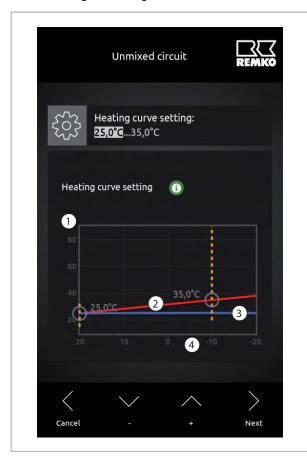


Fig. 6: Heating curve adjustment

- 1: Temperature of the heating water in °C
- 2: Inlet temperature heating curve

- 3: Return flow heating curve
- 4: Outside temperature in °C

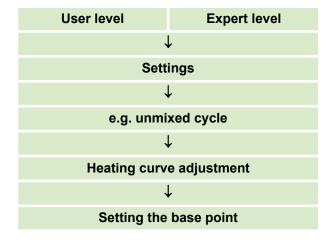
For optimal configuration of the heating curve parameters, the heating load calculation and/or energy consumption must be taken into account.

Differences between the installed parameters and the design of the actual building can cause the heat pump to run inefficiently.

### Setting the heating curve:

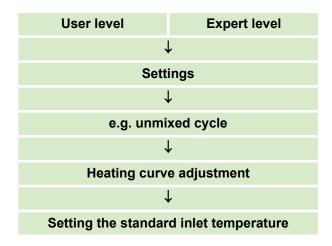
#### 1. Base point

In this level, select the circuit to be changed and select the parameter "Heating curve settings". Change the value with "+/-" under the heating curve schematic and select the next value with "Next". Then confirm with "OK".



### 2. Standard inlet temperature

The standard inlet temperature is set using the same procedure.





#### 3. Set the standard outside temperature

The standard outside temperature can be changed in the user and expert level.

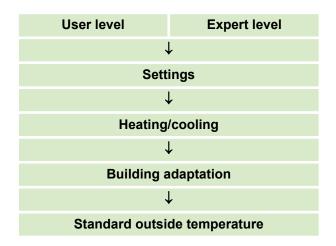
Here, it is possible to set the standard outside temperature to the respective value for heating and cooling mode.

The standard outside temperature is only changed once here for each active heating circuit. After changing this parameter, the value is automatically accepted with all active heating circuits.

For optimal configuration of the heating curve parameters, the heating load calculation and/or energy consumption must be taken into account.

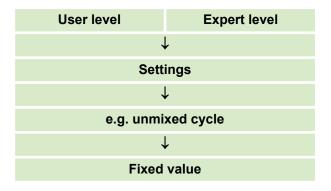
Differences between the installed parameters and the design of the actual building can cause the heat pump to run inefficiently.

Access this parameter as follows:



#### Fixed-value-control heating circuit mode

Specify the set temperature for fixed value control. The heating circuit is kept permanently at this temperature in fixed value control. When doing so, a tolerance of approx. 2 Kelvin is possible.



Operating the heating cycle with a fixed value is not recommended, as it will cause the heat pump to operate inefficiently.

The mixed heating cycles each require a supply and return probe! These probes are included in the scope of supply of the mixed REMKO heating circuit groups.

# Activation of the cooling function via the unmixed circuit

This is where you can select between the different cooling circuit modes. The choice is between control according to the set "cooling curve" and "fixed value regulation".

Activation of the cooling function can take place in every heating circuit via the operating mode.

Menu item	Parameter	Factory set- ting
Cooling circuit mode with	Cooling curve	According to design
underfloor system active	Fixed value	8 °C - 35 °C

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### Cooling curve cooling circuit mode

The cooling curve can be set at three points, depending on the structural and location-related conditions of the building:

#### Base point:

The base point corresponds to the minimum set temperature of the cooling water at an outside temperature of 20 °C. If the cooling is too cold at relatively high outside temperatures (trans-seasonal period), the base point should be set higher.

### Standard inlet temperature:

The inlet temperature corresponds to the set temperature of the cooling water at the standard outside temperature in the building location. If the cooling is not warm enough at low outside temperatures, the inlet temperature should be increased.

### Standard outside temperature:

The standard outside temperature is dependent on the regional location of the building and must be set according to the region.

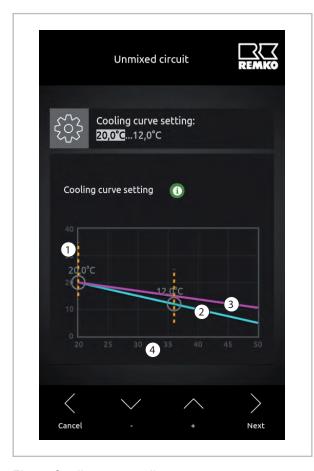


Fig. 7: Cooling curve adjustment

- 1: Temperature of the cooling water in °C
- 2: Cooling curve, inlet temperature
- 3: Cooling curve, return flow
- 4: Outside temperature in °C

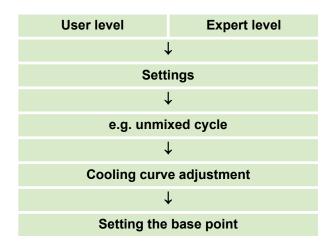
For optimal configuration of the cooling curve parameters, the cooling load calculation and/or energy consumption must be taken into account.

Differences between the installed parameters and the design of the actual building can cause the heat pump to run inefficiently.

### Setting cooling curve:

### 1. Base point

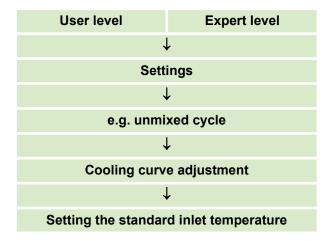
In the "Settings" level, select the circuit to be changed and the parameter "Cooling curve setting". Change the value with "+/-" under the cooling curve schematic and select the next value with "Next". Then confirm with "OK".





### 2. Standard inlet temperature

Change the value of the setting of the inlet temperature and the outside temperature with "+/-" and select the next value with "Next". Then confirm with "OK".



A cooling function via the cooling curve setting is only enabled by REMKO if the corresponding humidity probe is installed!

### NOTICE!

At least one dew point monitor with corresponding probes should be installed to protect the system in the case of panel heating.

### 3. Set the standard outside temperature

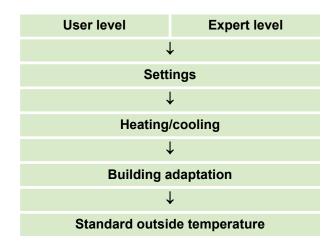
The standard outside temperature can be changed in the user and expert level.

Here, it is possible to set the outside temperature to the respective value for heating and cooling mode.

Cooling is active if the stored cooling limit is exceeded by the set value.

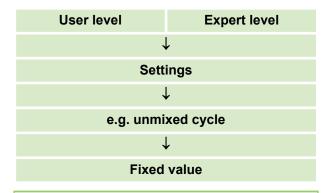
Example: The room target temperature is 20  $^{\circ}$ C and the set cooling limit is 4 K. If a temperature of over 24  $^{\circ}$ C is now measured at the external probe, cooling will be active. The inlet temperature falls as the outside temperature rises, up to the value assigned for the outside temperature. When setting the cooling curve, make sure that the dew point is not undershot with panel heating (e.g. if the underfloor system is to be cooled). REMKO recommends protecting the system with dew point monitors in the case of panel heating.

Access this parameter as follows:



### Fixed value control cooling circuit mode

Specify the set temperature for fixed value control. With this, the cooling circuit regulates to an averaged temperature. The value is calculated from the inlet temperature plus the return temperature divided by two.





Operating the cooling cycle with a fixed value is not recommended, as it will cause the heat pump to operate inefficiently and there is a risk that the dew point will be undershot.

Cooling is active if the set cooling limit is exceeded by the set value. Example: The room target temperature is 20 °C and the set cooling limit is 4 K. If a temperature of over 24 °C is now measured at the external probe, cooling will be active. The cooling function is immediately active if the operating mode is set from "Automatic" to "Cooling".

### Hydraulic circuit diagram

Heating and hot water functions, including Smart-Serv emergency heating coil.

The sample hydraulic schematic shown below is only to be used as a planning aid, and does not replace an installation drawing! Technical modifications reserved!

The design and planning of customer-provided hydraulic systems must be performed by a specialist installer!

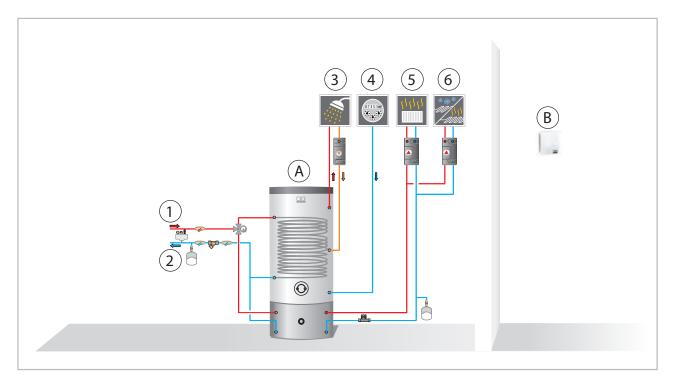


Fig. 8: Example hydraulic diagram

- A: Combination buffer tank
- B: Room temperature/humidity probe
- 1: Heat pump inlet line
- 2: Heat pump return flow

- 3: Hot water
- 4: Cold water
- 5: Unmixed cycle
- 6: Mixed cycle

### **CAUTION**

During cooling mode via the underfloor/panel heating system, make sure that the dew point is not undershot. REMKO recommends installing dew point probes in conjunction with one (max. five probes for dew point monitoring) or more dew point monitors.

Cooling via an underfloor/panel heating system is technically only released in conjunction with a room temperature/moisture probe from REMKO.



# 4.3 Changeover summer/ winter mode

During the usual heating period (from around October to the start of May of the following year), the REMKO heat pump must provide constant heat for the heating operation.

The heat pump, circulation pumps and heating surfaces are constantly in operation, in order to keep all rooms at the desired temperature. However, during the summertime warming up the heating surfaces is not necessary.

So-called summer mode exists to prevent the heat pump continuing to produce heat to warm the building during the warmer months. With this mode, the heat pump is controlled such that the heating operation and circulation pumps for the heating surfaces only go into operation if a certain temperature limit is undershot at the external probe.

The basic setting of the REMKO Smart-Control Touch controller is 16 degrees if no adjustment has been made to the desired room set temperature. The adjustment of this summer/winter changeover is described in the following steps.

### **Heating limit**

The heating limit of the Smart-Control Touch controller is coupled with the room set temperature via the parameter "Difference from heating limit".

In the following diagram, the possible value setting for the different building types is to be determined. The information in the diagram pertains to a room set temperature of 20 °C.

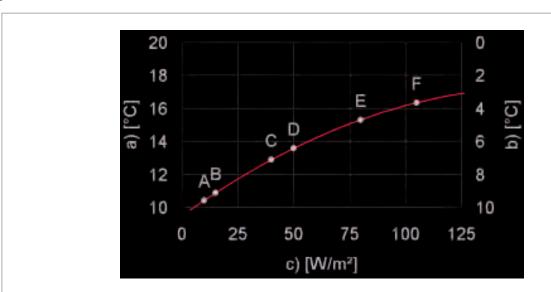


Fig. 9: Setting the heating limit

- a: Heating limit temperature
- b: Difference from heating limit
- c: Energy requirement of the building
- A: Zero-energy house
- B: 3-litre house

- C: Low-energy house
- D: ENEV-WSchV 1995 [German Heat Protection Ordinance]
- E: Year of construction 1977 to 1995
- F: Before 1977

### Room target temperature

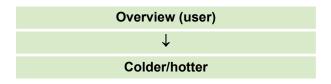
In order to specify the point of the summer/winter changeover, you must first determine the value "colder/hotter" because this is coupled with the heating limit temperature (see "Example setting").

This parameter is used to calculate the desired target room temperature.

The value 0.0 °C gives a desired room temperature of 20 °C.

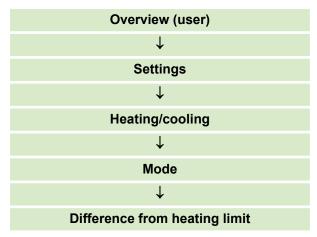
This value can be changed from -10 °C (room target temperature +10 °C) to +10 °C (room target temperature +30 °C).

upon



### **Heating limit (summer mode)**

The value required to switch off heating operation of the heat pump can be set in the parameter "Difference from heating limit".



The value 0.0 K means that the heat pump only switches to summer mode if the room set temperature, e.g. 20 °C, is reached at the external probe. Please note the diagram in Fig. 9 for information on which value should be set here.

#### **Example setting:**

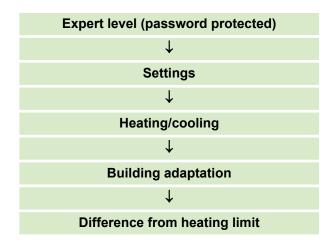
The "colder/hotter" parameter (room target temperature) of +2 °C means a desired room temperature of +22 °C.

The "Difference from heating limit" parameter (summer/winter changeover) of 7.0 K means heating operation of the heat pump up to an outside temperature of +15 °C

(+22 °C room target temperature - 7.0 K "colder/hotter" = +15 °C).

The heating operation is interrupted when the desired heating limit is exceeded and after the time stored for the building time constant has passed. Only the hot water supply is still active.

The building time constant is preset by REMKO in the factory at 10 hours. Setting the building time constant should prevent the heat pump from cycling. The better the building standard, the longer the possible setting of the building time constant. This value can only be changed in the expert level and must generally only be saved once.





### 4.4 WLAN function

### Installation and setup of the WLAN function System requirements

The following system requirements are necessary to complete the WLAN function installation successfully:

- REMKO Smart Control Touch controller with software version 4.25 or higher
- JavaScript/HTML5-capable web browser (version not more than two years old)
- Broadband internet connection of at least 10 mbit/s
- The WLAN router must support the WPA 2 encryption/security standard

### Installation in house

The central controller for the REMKO heat pump via a smart phone or other mobile devices can be installed virtually anywhere in the building.

The connection requires a router which is connected directly to the control unit of the heat pump via WLAN.

### NOTICE!

The router must be set up by a specialist



The WLAN function is limited to the in-house WLAN network of the operator only. Outside the WLAN network of the in-house router, access to the heat pump parameters is not possible.

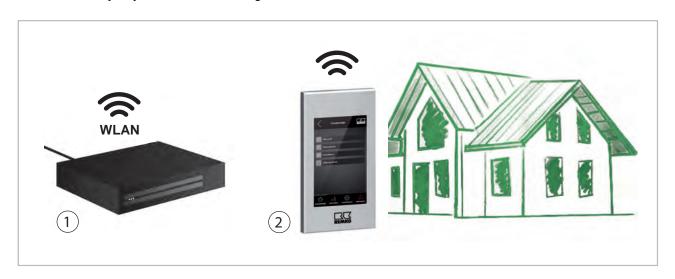


Fig. 10: External access

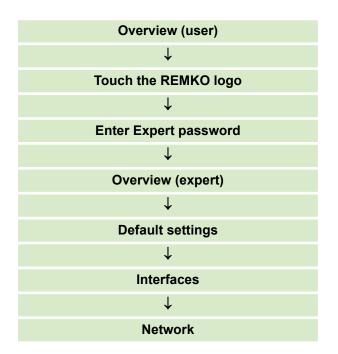
1: Router (example)

### 2: REMKO Smart-Control Touch

#### Installation on mobile devices

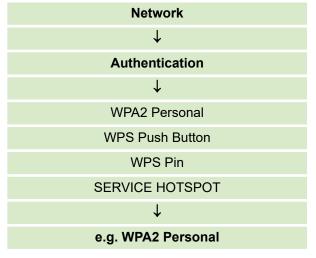
To be able to use the WLAN function of the REMKO heat pump, a connection must be established with the WLAN-capable in-house router. This is only possible at the expert level. To do so, touch the REMKO logo in the upper right corner of the display.

After activating the expert level by touching the corresponding REMKO logo, a password is required. To enter the password at this level, use "+/-" and then proceed to the next item with "Next". Once you have finished entering the REMKO default password "0321", confirm the input with "OK".



#### Setting up the network

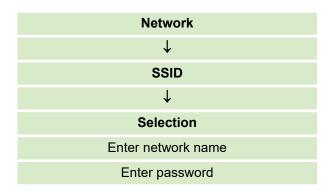
In the authentication parameter, now select the appropriate parameter for your WLAN network. Note that the REMKO Smart-Control Touch only supports the WPA 2 encryption/security standard. For this purpose you must know the name of your WLAN network and the corresponding password. Once you have selected, for example "WPA2 personnel", you must then enter the SSID (name of the WLAN network).



For authentication via the "WPS Push Button" the internal house router must have a push button function.

To select the "SSID" parameter, scroll down the screen in the "Network" level.

Then enter the name of your network and the password. When doing so you can choose between upper and lower case letters, numbers or special characters such as ?/&/%. To do so, press the "Selection" icon multiple times. Select "Next" to proceed to the next letter or number for entry. The "Delete" icon removes incorrectly stored entries.

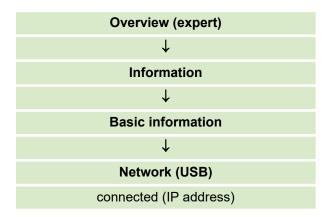


Once you have entered the network name or password correctly, confirm the input with the "OK" icon.

Touching the "Cancel" icon completely cancels the entry.



Once all parameters for your WLAN network have been correctly saved, the heat pump will connect with your network. You can check this via the "Network USB" parameter. "Connect" must be displayed here (if all data is correct). To view the heat pump data on a smartphone, tablet or laptop, make a note of the IP address that comes after the identifier "connected".



### **WLAN** function

After the parameters described above have been set, activation is complete. To return to the basic display, exit the parameter level via the arrow at the top left or touch the "Overview" symbol.



To connect the REMKO Smart-Control Touch with your router, the WLAN network must be received by the controller with sufficient signal strength!

When you enter the IP address provided in your web browser, you access the basic display of your heat pump controller. You now have the option of controlling the relevant operating parameters for the user and expert level of your REMKO heat pump via a PC, laptop or smartphone.

This function is available to you constantly whilst connected to the WLAN network of your router. Outside of your network, you have no further access to the parameters of your controller.

If you require the option of accessing the parameters of your controller outside of the actual WLAN network, this is only possible with the REMKO Smart-Web function.

This supplementary software can be additionally ordered and installed on the Smart-Control Touch controller.

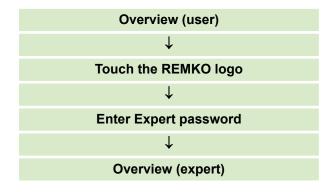
Please observe the separate operating instructions for the REMKO Smart-Web function in this regard.

### 4.5 Emergency-heat operation

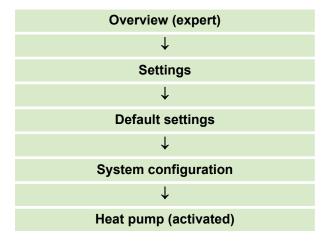
To activate Emergency-heat operation, the parameter "Heat pump" must be changed from "activated" to "deactivated". This is only possible at the expert level. To do so, touch the REMKO logo in the upper right corner of the display.

After activating the expert level by touching the corresponding REMKO logo, a password is required. To enter the password at this level, use "+/-" and then proceed to the next item with "Next". Once you have finished entering the REMKO default password "0321", confirm the input with "OK".

Now the expert level is enabled.

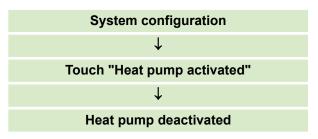


In the expert level, the parameter "Heat pump" can be accessed as follows:



Then deactivate the heat pump by touching the parameter "Heat pump" and changing from "activated" to "deactivated" via the indicators "V and  $\Lambda$ ".

Then confirm the change with "OK".



With the deactivation of the heat pump, the Emergency-heat operation via the auxiliary heating is active.

To return to the basic display, touch the REMKO logo.



From software version 4.28 it is possible to save the emergency-heat operation as a widget in the start menu. You will find a description of this in the chapter "Operation - General information".



### 5 Operation - Expert level

#### 5.1 Menu structure of the controller

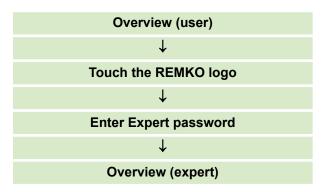
#### Structure of the expert level

The following information is primarily directed at specialist personnel.

You can access the expert level by touching the REMKO logo in the upper right corner of the display.

After activating the expert level, a password is required. To enter the password at this level, use "+/-" and then proceed to the next item with "Next". Once you have finished entering the REMKO default password "0321", confirm the input with "OK".

This password is only valid if it has not already been changed!



In the "Expert" level, you have access to the following submenus:

- Overview
- Information
- Settings
- Messages

These first level menus can only be operated by experts.

#### 

The indicators on the overview are the parameters that are often used.

#### **Information**

You can obtain basic information about the complete system here.

Here, you will also find corresponding information on the respective parameters enabled, such as hot water, heating circuits or the hydraulics and their operating statuses.

#### **Settings**

In the settings menu item it is possible to adjust parameters for the enabled components. Here, you have the option of adjusting e.g. heating curves in accordance with the requirements the REMKO heat pump user. Relevant points that affect the safety of the complete system are only to be changed by a specialist. These are only enabled in the expert level following entry of the password.

#### 

The "messages" level displays warnings, faults and malfunctions.

In the following, you will find tables containing the respective parameters for the available settings.

You can find numerous info texts about the individual level menu items on your Smart-Control Touch controller.

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The following diagrams and explanations relate to the full menu structure, which my differ from the menu structure of your own controller. Only the relevant menu items and parameters are displayed by the Smart Control, depending upon which heat generators and functions you have activated. For example, if no heating cycle has been activated, the corresponding menu items and parameters are not displayed.

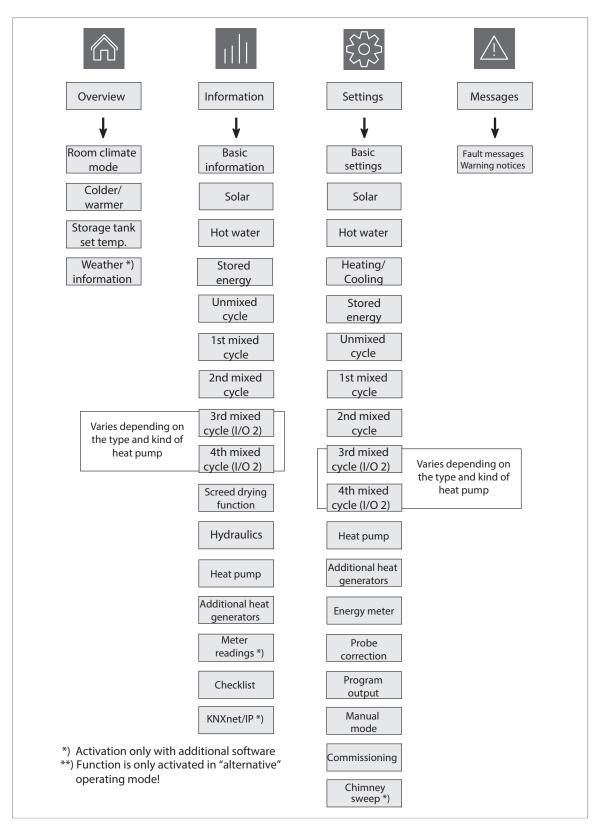


Fig. 11: Menu structure overview



#### "Information" menu item 📶 - Expert

This menu contains information about the current operating status of the system.

Depending on the heat pump installed and the design, individual parameters may vary from version to version.

Level 2 menu item	Level 3 menu item	Level 4 menu item
		Detected unit
		Control algorithm
		Current operating mode
		Previous operating mode
		Room climate
		Party mode
		Away mode
		Anti-freeze protection
	Status	Power consumption L
	Status	Mains frequency
Basic information		Cascade
		Smart-Count *)
		Smart-Web *)
		Smart-Com *)
		Activation code
		Serial number
		I/O module status
		SG-Ready operating state
	Date/Time	Time
		Date
		Time zone

<sup>\*)</sup> These functions are only possible with the requisite supplementary software, available to purchase

Level 2 menu item	Level 3 menu item	Level 4 menu item
		Hardware control panel
		Hardware
		Software control panel
		Software
		Software (I/O 2) *)
		Linux Kernel Control Panel
	Version number	Linux Kernel
	version number	μPC edition *)
		μPC software date *)
		Version μPC2 *)
Basic information		Software date µPC2 *)
(continued)		Main PCB software date
		EEPROM software date
		Internet software date
	Network USB	USB interface
		IP address
		Subnet
		Gateway
		MAC address
		WLAN status
		Signal quality
	Licence information	

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.



Level 2 menu item	Level 3 menu item
	Pump control signal A01
	Pump control signal A40
	Collector temperature S01
	Storage tank temperature, bottom S02
	Storage tank charging status
Solar	Current output
	Solar yield
	Inlet temperature S03
	Return temperature S04
	Medium flow rate S23
	Stored energy
	Hot water demand
	Hot water storage tank target temperature
	Hot water storage tank actual temperature S08
	Changeover valve A10
	Hot water energy
Hot water	Hygiene function
Hot water	Medium flow rate S27
	Tap volume
	Circulation request S05
	Circulation set temperature
	Circulation actual temperature S05
	Circulation pump A04
	Stored energy
Stored energy	Buffer tank temperature S09
	Hot water temperature (setpoint)
	Operating mode
Sources	Set temperature
Buffer tank	Actual temperature
	Temperature of buffer tank

Level 2 menu item	Level 3 menu item
	Operating mode
	Set temperature
	Actual temperature
	Room set temperature
	Room actual temperature
	Room humidity
Unmixed	Dew point
cycle	Mixed outside temperature
	Pump speed rel. A42
	KNX status
	KNX setpoint adjustment
	Mode
	Status
	Setpoint value adjustment
	Operating mode
	Set temperature
	Actual temperature
	Inlet temperature S12
	Return temperature S11
	Room set temperature
	Room actual temperature
4 -4	Room humidity
1st mixed cycle	Dew point
cycle	Mixed outside temperature
	Pump speed rel. A41
	Heating cycle mixer position A20/A21
	KNX status
	KNX setpoint adjustment
	Mode
	Status
	Setpoint value adjustment



Level 2 menu item	Level 3 menu item
	Operating mode
	Set temperature
	Actual temperature
	Inlet temperature S06
	Return temperature S14
	Room set temperature
	Room actual temperature
	Room humidity
2nd mixed	Dew point
cycle	Mixed outside temperature
	Pump speed rel. A46
	Heating cycle mixer position A24/A25
	KNX status
	KNX setpoint adjustment
	Mode
	Status
	Setpoint value adjustment
	Operating mode
	Set temperature
	Actual temperature
	Inlet temperature S12.2
	Return temperature S11.2
	Room set temperature
	Room actual temperature
3rd mixed	Room humidity
cycle *)	Dew point
cycle )	Mixed outside temperature
	Pump speed rel. A41.2
	Heating cycle mixer position A20.2/A21.2
	KNX status
	KNX setpoint adjustment
	Mode
	Status
	Setpoint value adjustment

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.

Level 2 menu item	Level 3 menu item
	Operating mode
	Set temperature
	Actual temperature
	Inlet temperature S06.2
	Return temperature S14.2
	Room set temperature
	Room actual temperature
4th mixed	Room humidity
cycle *)	Dew point
Cycle )	Mixed outside temperature
	Pump speed rel. A46.2
	Heating cycle mixer position A24.2/A25.2
	KNX status
	KNX setpoint adjustment
	Mode
	Status
	Setpoint value adjustment
	Screed drying mode
Screed drying function	Momentary set temperature
	Remaining time
	Elapsed time

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.



Level 2 menu item	Level 3 menu item
	Demand
	Hot water temperature (setpoint)
	Hot water temperature (actual value)
	Therm.output
	Inlet temperature S13
	Inlet temperature S13.2
	Inlet temperature mixed
	Return temperature S15
	Return temperature S15.2
	Return temperature, mixed
	Set medium flow rate
	Actual medium flow rate S24
	Actual medium flow rate
	Setpoint medium flow rate I/O 2
Hydraulics	Actual medium flow rate S24.2
	Pump speed rel. A43
	Pump speed rel. A43.2
	Changeover valve 2nd Heat generator A11
	Passive cooling A12
	Passive cooling A12.2
	Changeover valve cooling A14
	Bypass valve position A22/A23
	Bypass valve position A22.2/A23.2
	Min. PV surplus
	PV current usage
	Cont. HW offset
	Cont. heating offset
	Short-term offset HW
	Short-term offset heating

Level 2 menu item	Level 3 menu item
	Heat pump status
	Remaining idle time
	Compressor status
	Fault status
	Target temperature
	Enable signal
	Disable compressor
	Disable signal S16, energy supplier cut-off
	Max.inlet temperature
	Source pump
	Source pump speed
	Water inlet temperature
Hoot numn	Water outlet temperature
Heat pump	Inlet temperature source S07
	Outlet temperature source
	Suction gas temperature
	Heat gas temperature
	Evaporation temperature
	Evaporation pressure
	Condenser temperature
	Condenser pressure
	Opening degree expansion valve
	Overheating
	Overheating setpoint
	Compressor starts
	Run-time (hours)



Level 2 menu item	Level 3 menu item
	Heat pump status
	Remaining idle time
	Compressor status
	Fault status
	Target temperature
	Enable signal
	Disable compressor
	Disable signal S16, energy supplier cut-off
	Max.inlet temperature
	Source pump
	Source pump speed
	Water inlet temperature
Heat pump I/O 2 *)	Water outlet temperature
Heat pump I/O 2 )	Inlet temperature source S07
	Outlet temperature source
	Suction gas temperature
	Heat gas temperature
	Evaporation temperature
	Evaporation pressure
	Condenser temperature
	Condenser pressure
	Opening degree expansion valve
	Overheating
	Overheating setpoint
	Compressor starts
	Run-time (hours)

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.

Level 2 menu item	Level 3 menu item	Level 4 menu item
	Heat generator status	
	Heat generator stage	
	Potential-free output A32	
	Potential-free output A32.2	
Auxiliary heat generator	Potential-free output A 33	
	Potential-free output A33.2	
	Enable time enable (minutes)	
	Enable time (hours)	
		Current output
		Solar yield, day
	Solar	Solar yield, week
	Coldi	Solar yield, month
		Solar yield, year
		Solar yield
		therm. power, heat pump
		therm. energy (day)
	Heat pump	therm. energy (week)
		therm. energy (month)
		therm. energy (year)
Meter readings *) **)		therm. energy, heat pump
weter readings ; ;		Output, environment
		Environmental energy (day)
		Environmental energy (week)
	rieat pump	Environmental energy (month)
		Environmental energy (year)
		Environmental energy
		Heat pump electrical power
		Electrical energy (day)
		Electrical energy (week)
		Electrical energy (month)
		Electrical energy (year)
		Heat pump electrical energy

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.

<sup>\*\*)</sup> Activation only with supplementary software



Level 2 menu item	Level 3 menu item	Level 4 menu item
	Household	Current household output
		Household energy (day)
		Household energy (week)
		Household energy (month)
		Household energy (year)
		Household energy
		Photovoltaic output
		PV yield (day)
		PV yield (week)
		PV yield (month)
		PV yield (year)
		Photovoltaic yield
		Feed-in power
		Feed-in (day)
Meter readings	Photovoltaic	Feed-in (week)
(continued) *) **)	FIIOLOVOITAIC	Feed-in (month)
		Feed-in (year)
		Feed-in
		Private consumption power
		Private consumption (day)
		Private consumption (week)
		Private consumption (month)
		Private consumption (year)
		Energy consumption
		Heating energy
	Heating & hot water	Cooling energy
		Hot water energy
		Hot water meter
	CO <sub>2</sub> savings	CO <sub>2</sub> savings
		Equivalent in trees

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.

<sup>\*\*)</sup> Activation only with supplementary software

Level 2 menu item	Level 3 menu item
	Collector temp. S01
	Lower storage tank temp. S02
	Inlet temperature S03
	Return temp. S04
	Circulation actual temp. S05
	Circulation request S05
	Inlet temperature S06
	Inlet temperature S06.2 *)
	Inlet temperature source S07
	Inlet temperature source S07.2 *)
	HW storage tank actual temperature S08
	Buffer tank temp. S09
	Outside temperature S10
	KNX outside temperature
	Return temperature S11
	Return temperature S11.2 *)
Checklist	Inlet temperature S12
	Inlet temperature S12.2 *)
	Inlet temperature S13
	Inlet temperature S13.2 *)
	Return temperature S14
	Return temperature S14.2 *)
	Return temperature S15
	Return temperature S15.2 *)
	Disable signal S16
	Medium flow rate S23
	Actual medium flow rate S24
	Actual medium flow rate S24.2 *)
	Impulse counter status S25
	Impulse counter status S26
	Medium flow rate S27
	Impulse counter status S28
	Impulse counter status S29

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.



Level 2 menu item	Level 3 menu item	
	IP of the KNX interface	
	MAC for the KNX interface	
	Address of the interface	
//N/>a+/ID *\	Physical address	
KNXnet/IP *)	KNX connection status	
	Programming mode	
	Programming mode interface	
	Application version	

<sup>\*)</sup> Activation only with supplementary software

#### "Settings" menu item 🔯 - Expert

In this menu you can configure the settings. For example, you can adjust hot water and heating temperatures or change time settings.

Depending on the heat pump installed and the design, individual parameters may vary from version to version.

Level 2 menu item	Level 3 menu item	Level 4 menu item	Level 5 menu item
		Time synchronisation	
		Date	
		Time	
		Date format	
	Languaga/Timo	Time format	
	Language/Time	Language	
		Temperature unit	
		Decimal separator	
		Time zone	
Basic settings		Mains frequency	
		Display brightness	
		Display off	
		Default screen	
		Expert password	
	Display	Address	
		Unit	
		Restart	
		Empty cache	
		Home Parameters	



Level 2 menu item	Level 3 menu item	Level 4 menu item	Level 5 menu item	
			DHCP via input	
			Use DHCP	
		Network	Local IP address	
			Subnet mask	
			Gateway address	
	Interfaces			USB Ethernet
Basic settings (continued)		Network (USB)	Authentication	
			SSID	
			Password	
			Status	
			Use DHCP	
			Local IP address	
			Subnet mask	
			Gateway address	

Level 2 menu item	Level 3 menu item	Level 4 menu item	Level 5 menu item
			Smart Com
			Protocol
			Interface search
			IP of the KNX interface
			Re-couple interface
			Physical address
		KNXnet/IP	Address of the interface
			Tunnel address 1
			Tunnel address 2
			Tunnel address 3
			Tunnel address 4
			Tunnel address 5
			Programming mode
			Search indoor units
		Serial interface 2	Indoor units search
Basic settings	Interfaces		Reset malfunction
(continued)	(continued)	(continued)  Automatic mode	Normal room temperature
			Difference from cooling limit
			Difference from heating limit
			Emergency heating operation
			Heat pump
			Source configuration
			Auxiliary heat generator
			Auxiliary heat generator
			PV current usage
		System configuration	Smart-Heating mode
			Graduated tariffs
			Domestic hot-water heating
			Hot water circulation
			Hygiene function
			Hygiene function
			Passive cooling



Level 2 menu item	Level 3 menu item	Level 4 menu item	Level 5 menu item
			Buffer tank sources
			Unmixed circuit
			1st mixed cycle
			2nd mixed cycle
			3rd mixed cycle *)
			4th mixed cycle *)
			System separation FBH
			Setpoint increase
			Separate cooling buffer *)
			Solar plant
<b>5</b>			Solar collector cooling function
Basic settings	Interfaces	System configuration	Solar pump kick function
(continued)	(continued)	(continued)	Solar HM
			Stored energy
			Potential-free inputs
			Enable
			Heating/cooling
			Use of photovoltaics
			Anti-freeze protection primary circuit
			Mixing ratio
			Anti-freeze protection secondary circuit
			Mixing ratio

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.

Level 2 menu item	Level 3 menu item Level 4 menu item	
		Max. temperature
		Max. temperature hysteresis
	Collector	Min. temperature
	Collector	Min. temperature hysteresis
		Switch-on difference
		Switch-off difference
		Solar set temperature
	Storage tank	Solar set temperature hysteresis
	Storage tank	Collector cooling function ON temp.
		Storage tank max. temp.
		Pump type
		Solar speed control system
Solar	Pump setting	Asynchronous speed control system
		Min. pump speed A01
		Max. pump speed A01
		Min. pump speed A40
		Max. pump speed A40
		Min. pump speed (%)
		Max. pump speed (%)
		Manual pump speed
		Heat carrier medium
	Heat meter	Mixing ratio
	пеат петег	Impulse rate for medium flow rate
		Manual medium flow rate
	Pump kick function	Time program



Level 2 menu item	Level 3 menu item	Level 4 menu item
		Compressor restriction
		Storage tank set temperature
		Mode
		Time program A
	Demostic bot water booting	Time program B
	Domestic hot-water heating	Time program C
		Tolerance during ECO operation
		Speed in hot water A43
		Pump parallel operation
		Switch-off delay Hot water valve
	Circulation	Circulation type
		Circulation set temperature
Hot water		Target temperature hysteresis
		Time program
		Running time
		Disable switch-on
		Set temperature
		Day of activation
		Time of activation
		Inspection time
	Hygiene function	Storage tank volume
		Pulse valency
		Max. duration until cancellation
		Circulation pump
		2nd Heat generator

## Factory-set circulation switching times

Designation	Value range	Factory setting	Customer system
Time program	Mon-Sun	Mon-Sun	00:00-24:00

#### Hygiene function

Designation	Value range	Factory setting	Customer system
Set temperature	"60 °C - 75 °C"	60 °C	
Day of activation	Mon-Sun	Monday	
Time of activation	Hrs/Mins	20:00	
Inspection time	24 h - 72 h	72 h	
Storage tank volume	0 - 1000 I	300 I	
Pulse valency	0.0 - 20.0 l/imp	3.1 l/imp	
Max. duration until cancellation	15 - 120 min	60 min	
Circulation pump	Activated / Deactivated	Deactivated	



Level 2 menu item	Level 3 menu item	Level 4 menu item
	Heat requirement calculation	Pump speed A43
		Building time constant
		Standard heating load
		Standard outside temp. (Heating)
	Building adaptation	Standard outside temp. (Cooling)
		Max. cooling down (outside temperature ref.)
		Inertia of the heating curve
		Room climate mode
	Mode	User profile
		Stand-By time program
Heating/cooling		Away mode
		Party mode
		Difference from heating limit
		Difference from cooling limit
		Floor screed function status
		Start/end temperature
	Screed drying function	Max. temperature
	After the screed function we recom-	Heating phase increment
	mend ending this function manually by deactivating it!	Drying time
	by deactivating it:	Time at high temperature
		Incremental cooling phase
		Time at low temperature

#### Floor screed function

Designation	Value range	Factory setting	Customer system
Floor screed function status	Activated / Deactivated	Deactivated	
Start/end/max/temp.	"10 °C-50 °C"/"20 °C-50 °C"	20 °C/35 °C	
Incremental heating phase	0.0 K - 10.0 K	5.0 K	
Drying time	0.0 h - 192 h	24 h	
Time at high temp.	0.0 h - 192 h	96 h	
Incremental cooling phase	0.0 K - 10.0 K	5.0 K	
Time at low temp.	0.0 h - 192 h	24 h	

Level 2 menu item	Level 3 menu item
	Excessive temperature in the heating buffer
Stored energy	Excessive temperature in the hot water buffer
	Internal pump A43
	Operating mode
	Fixed value
Buffer tank sources	Increase defrost period
	Switching hysteresis
	Switching hysteresis mode
	Status
	Operating mode
	Heating circuit mode
	Fixed value
	Heating curve adjustment
	Cooling cycle mode
	Fixed value
	Cooling curve adjustment
	Time program A
	Time program B
	Time program C
	Time program function
Unmixed	Room temperature reduction
cycle	Room temperature increase
	Room unit
	Room sensor address
	Easy Control 1 address
	Room temperature influence
	Dew point monitoring
	Dew point distance
	Pump type
	Min. pump speed A42 (%)
	Max. pump speed A42 (%)
	Min. pump speed A42 (rpm)
	Max. pump speed A42 (rpm)
	Pump during cooling



Level 2 menu item	Level 3 menu item		
	Status		
	Operating mode		
	Heating cycle mode		
	Fixed value		
	Heating curve adjustment		
	Cooling cycle mode		
	Fixed value		
	Cooling curve adjustment		
	Time program A		
	Time program B		
	Time program C		
	Time program function		
	Room temperature reduction		
1st mixed	Room temperature increase		
cycle	Room unit		
oyulu -	Room sensor address		
	Easy Control EC-1 address		
	Room temperature influence		
	Dew point monitoring		
	Dew point distance		
	Max. inlet temperature		
	Delta T regulation		
	Delta T setpoint		
	Pump type		
	Min. pump speed A41 (%)		
	Max. pump speed A41 (%)		
	Min. pump speed A41 (rpm)		
	Max. pump speed A41 (rpm)		
	Mixing valve running time		

Level 2 menu item	Level 3 menu item		
	Status		
	Operating mode		
	Heating cycle mode		
	Fixed value		
	Heating curve adjustment		
	Cooling cycle mode		
	Fixed value		
	Cooling curve adjustment		
	Time program A		
	Time program B		
	Time program C		
	Time program function		
	Room temperature reduction		
2nd mixed	Room temperature increase		
cycle	Room unit		
oy or c	Room sensor address		
	Easy Control EC-1 address		
	Room temperature influence		
	Dew point monitoring		
	Dew point distance		
	Max. inlet temperature		
	Delta T regulation		
	Delta T setpoint		
	Pump type		
	Min. pump speed A46 (%)		
	Max. pump speed A46 (%)		
	Min. pump speed A46 (rpm)		
	Max. pump speed A46 (rpm)		
	Mixing valve running time		



Level 2 menu item	Level 3 menu item		
	Status		
	Operating mode		
	Heating cycle mode		
	Fixed value		
	Heating curve adjustment		
	Cooling cycle mode		
	Fixed value		
	Cooling curve adjustment		
	Time program A		
	Time program B		
	Time program C		
	Time program function		
	Room temperature reduction		
3rd mixed	Room temperature increase		
cycle	Room unit Room sensor address		
I/O 2 *)			
	Easy Control EC-1 address		
	Room temperature influence		
	Dew point monitoring		
	Dew point distance		
	Max. inlet temperature		
	Delta T regulation		
	Delta T setpoint		
	Pump type		
	Min. pump speed A41.2 (%)		
	Max. pump speed A41.2 (%)		
	Min. pump speed A41.2 (rpm)		
	Max. pump speed A41.2 (rpm)		
	Mixing valve running time		

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.

Level 2 menu item	Level 3 menu item		
	Status		
	Operating mode		
	Heating cycle mode		
	Fixed value		
	Heating curve adjustment		
	Cooling cycle mode		
	Fixed value		
	Cooling curve adjustment		
	Time program A		
	Time program B		
	Time program C		
	Time program function		
	Room temperature reduction		
4th mixed	Room temperature increase		
cycle	Room unit		
I/O 2 *)	Room sensor address		
	Easy Control EC-1 address		
	Room temperature influence		
	Dew point monitoring		
	Dew point distance		
	Max. inlet temperature		
	Delta T regulation		
	Delta T setpoint		
	Pump type		
	Min. pump speed A46.2 (%)		
	Max. pump speed A46.2 (%)		
	Min. pump speed A46.2 (rpm)		
	Max. pump speed A46.2 (rpm)		
	Mixing valve running time		

<sup>\*)</sup> This menu item may differ from your display depending on the type and model of the heat pump.



### Unmixed & mixed circuit switching times

Designation	Factory setting	Customer system
Time program A	Mo-Su 00:00-24:00	
Time program B	Mo-Fr 05:00-23:00	
	Sa-Su 06:00-23:00	
Time program C	Mo-Fr 05:00-23:00	
	Sa-Su 06:00-23:00	

Level 2 menu item	Level 3 menu item	
	Limitation	
Passive cooling	Min. brine temperature	
	Max. brine temperature	

Level 2 menu item	Level 3 menu item	Level 4 menu item
		Activating DT regulation
		Temperature difference setpoint
		Min. pump speed A43
		Max. pump speed A43
		Cooling pump actuation
	Basic settings	Brine outlet setpoint
	Dasic Settings	Source temperature difference setpoint
		Min. speed source pump
		Max. speed source pump
		Anti-freeze protection temp.
Heat pump		Anti-freeze protection alarm temp.
		Reset malfunction
	Bivalence point	Bivalence point, heating
		Bivalence point, hot water
	Graduated tariffs	Number of power tariffs
		Time field Tariff 1-9
		Power tariff 1-9
		Continuous hot water influence
		Short-term hot water influence
		Short-term heating influence
		Continuous heating influence



Level 2 menu item	Level 3 menu item	Level 4 menu item
		PV personal use variant
		Power tariff 1
		Feed-in tariff
		Personal use tariff
		Factor for PV power surplus
		Damping electrical power
	DV ourrent upage	Hot water setpoint
	PV current usage	Setpoint heating
		Setpoint cooling
Heat numn		Continuous heating influence
Heat pump (continued)		PV cooling limit distance
(continued)		Minimum running time for cooling (PV)
		Target feed-in
		Hysteresis
	SG-Ready	Setpoint heating (Status 3)
		Setpoint heating (Status 4)
		Setpoint cooling (Status 3)
		Setpoint cooling (Status 4)
		Hot water setpoint (Status 3)
		Hot water setpoint (Status 4)
		Enable E-heater (Status 4)

Level 2 menu item	Level 3 menu item	Level 4 menu item
	Operating mode	
	3-speed heating element	
	Response to disable signal S16	
Auxiliary heat generator	Min. pump speed A 43 (%)	
	Max. pump speed A 43 (%)	
	Internal pump A43	
	Delay changeover valve	Active/inactive
	Heat pump (electrical)	Meter constant S25
	Household meter	Meter constant S26
Energy meter	Reference meter	Meter constant S26
	Feed meter	Meter constant S29
	Photovoltaics (yield)	Meter constant S28
	Outdoor temp. S10	
Probe correction	Inlet temp. S13	
Probe correction	Inlet temp. S13.2	
	Return temp. S15	
Program output	Alarm messages selection	



#### Manual mode - relay test 🖔

With this menu item, you can control the individual actuators (pumps, mixing valves, etc.) manually or specify values of probes for checking.

Parameter		Selection parameter
Manual mode		Permanent / Deactivated / 15 minutes
Solar cycle pump	A01	Auto / On / Off
Speed	A01	10 % - 100 %
Pump 1st mixed cycle	A02	Auto / On / Off
Pump 3rd mixed cycle	A02.2	Auto / On / Off
Pump unmixed cycle	A03	Auto / On / Off
HW circulation pump	A04	Auto / On / Off
HW changeover valve	A10	Auto / On / Off
Changeover valve heat generator	A11	Auto / On / Off
Passive cooling	A12	Auto / On / Off
Passive cooling	A12.2	Auto / On / Off
Pump 2nd mixed cycle	A13	Auto / On / Off
Pump 4th mixed cycle	A13.2	Auto / On / Off
Mixing valve 1st mixed cycle	A20/A21	Open / Stop / Close / Auto
Mixing valve 3rd mixed cycle	A20.2/A21.2	Open / Stop / Close / Auto
Bypass valve	A22/A23	Open / Stop / Close / Auto
Bypass valve	A22.2/A23.2	Open / Stop / Close / Auto
Mixing valve 2nd mixed cycle	A24/A25	Open / Stop / Close / Auto
Mixing valve 4th mixed cycle	A24.2/A25.2	Open / Stop / Close / Auto
Auxiliary heat generator	A32	Auto / On / Off
Auxiliary heat generator	A32.2	Auto / On / Off
Alarm signal	A34	Auto / Closed / Open
Solar cycle pump status	A40	Auto / On / Off
Speed	A40	10 % - 100 %
Pump 1st mixed cycle	A41	Auto / On / Off
Speed	A41	10 % - 100 %
Pump 3rd mixed cycle	A41.2	Auto / On / Off
Speed	A41.2	10 % - 100 %
Pump unmixed cycle	A42	Auto / On / Off
Speed	A42	10 % - 100 %
Internal pump	A43	Auto / On / Off
Speed	A43	10 % - 100 %

#### "Settings" menu item 🔯 (continued) - Expert

Manual mode - relay test \delta (continued)

With this menu item, you can control the individual actuators (pumps, mixing valves, etc.) manually or specify values of probes for checking.

Parameter		Selection parameter
Manual mode		Permanent / Deactivated / 15 minutes
Pump 2nd mixed cycle A46		Auto / On / Off
Speed	A46	10 % - 100 %
Pump 4th mixed cycle	A46.2	Auto / On / Off
Speed	A46.2	10 % - 100 %

#### "Settings" menu item 🔯 (continued) - Expert

#### Manual mode - probes 8

Parameter		Selection parameter
Manual mode		Permanent / Deactivated / 15 minutes
Collector temperature	S01	Probe value
Collector temperature		Default value
Temperature	S01	-60°C - 250°C
Storage tank temperature lawer	S02	Probe value
Storage tank temperature, lower	302	Default value
Temperature	S02	-60°C - 250°C
Color in let to man queture	S03	Probe value
Solar inlet temperature	503	Default value
Temperature	S03	-60°C - 250°C
Color notion to an easting	S04	Probe value
Solar return temperature		Default value
Temperature	S04	-60°C - 250°C
Circulation paddle switch	S05	Off / On / Auto
Circulation town overture	COF	Probe value
Circulation temperature	S05	Default value
Temperature	S05	-60°C - 250°C
0		Probe value
2nd mixed cycle inlet temperature	S06	Default value
Temperature	S06	-60°C - 250°C
Atheresis of a sola in late to a solar in late to a	S06.2	Probe value
4th mixed cycle inlet temperature		Default value
Temperature	S06.2	-60°C - 250°C



# "Settings" menu item ∰ (continued) - Expert Manual mode - probes 🐧

Parameter		Selection parameter
Manual mode		Permanent / Deactivated / 15 minutes
Brine inlet temp.	S07	Probe value
Dillie illiet temp.		Default value
Temperature	S07	-60°C - 250°C
Brine inlet temp.	S07.2	Probe value
		Default value
Temperature	S07.2	-60°C - 250°C
Storage tank temperature, upper	S08	Probe value
		Default value
Temperature	S08	-60°C - 250°C
Temperature of buffer tank	S09	Probe value
,		Default value
Temperature	S09	-60°C - 250°C
Outside temperature	S10	Probe value
		Default value
Temperature	S10	-60°C - 250°C
1st mixed cycle return temperature	S11	Probe value
, ,		Default value
Temperature	S11	-60°C - 250°C
3rd mixed cycle return temperature	S11.2	Probe value
		Default value
Temperature	S11.2	-60°C - 250°C
1st mixed cycle inlet temperature	S12	Probe value
		Default value
Temperature	S12	-60°C - 250°C
3rd mixed cycle inlet temperature	S12.2	Probe value
		Default value
Temperature	S12.2	-60°C - 250°C
Internal inlet temperature	S13	Probe value
		Default value
Temperature	S13	-60°C - 250°C
Internal inlet temperature	S13.2	Probe value
		Default value
Temperature	S13.2	-60°C - 250°C

"Settings" menu item (continued) - Expert Manual mode - probes ᠍ (continued)

Parameter		Selection parameter
Manual mode		Permanent / Deactivated / 15 minutes
2nd mixed cycle return temperature	S14	Probe value
		Default value
Temperature	S14	-60°C - 250°C
4th mixed cycle return temperature	S14.2	Probe value
		Default value
Temperature	S14.2	-60°C - 250°C
Internal return temperature	S15	Probe value
		Default value
Temperature	S15	-60°C - 250°C
Internal return temperature	S15.2	Probe value
memarician temperature		Default value
Temperature	S15.2	-60°C - 250°C
Energy supplier (public utility) external block	S16	On / Off / Auto
Medium flow rate solar	S23	Probe value
		Default value
Medium flow rate	S23	0 l/min - 100 l/min
WE medium flow rate	S24	Probe value
		Default value
Medium flow rate	S24	0 l/min - 100 l/min
WE medium flow rate	S24.2	Probe value
WE median now rate		Default value
Medium flow rate	S24	0 l/min - 100 l/min
Medium flow rate	S27	Probe value
		Default value
Medium flow rate	S27	0 l/min - 100 l/min



## "Settings" menu item 🔯 (continued) - Expert

#### Commissioning

Information on the "Commissioning" menu item is described in the separate "Commissioning wizard" chapter on the next pages.

### "Settings" menu item 🔯 (continued) - Expert

#### Chimney sweep

Level 2 menu item	Level 3 menu item
Mode	Normal operation/test mode
Hot water valve	Deactivated/activated
Running time	15 - 90 minutes

<sup>&</sup>quot;Messages" menu item 🛆 🔼 🛆 - Expert

This menu displays warnings, warning information and error messages.

If this "Messages" symbol should light up in red or yellow in the basic display, it is necessary to check which fault, warning or note is displayed on the message level. In order to call up the message level, it is only necessary to touch the symbol.

## 5.2 Commissioning wizard

When starting the controller for the first time the commissioning assistant is started in order to implement the basic programming of the existing system. After commissioning has been fully completed, the default set of parameters is enabled. During the first heating period, the thermal characteristics of the system should be observed, and the parameters optimised as necessary.

The following parameters are enabled according to the installed heat pump and components. The parameters of the installation level must be enabled on the heat pump and a number of these must be adjusted to the site configuration.

#### **Setting the country**

Please confirm this parameter in order to load the country-specific settings. The selection of the country determines the setting for the date format, units of measurement and temperature limits. All settings can be modified at a later date.

#### Setting country and country-specific settings

Menu item	Parameter	Factory setting
	Germany	
	Österreich	
	Schweiz	
	United States	
	United Kingdom	
	Nederland	
	Belgique	
	Luxembourg	
	France	
Country	Espana	Germany
	Portugal	
	Italia	
	Greece	
	Norge	
	Sverige	
	Suomi	
	Polska	
	Cesko	
	Slovensko	



#### Setting the language

All menu entries, commands and parameters are displayed in plain language in the language selected.

Menu item	Parameter	Factory setting
	Deutsch	
	English	
	Francais	
Language setting	Italiano	
	Espanol	Deutsch
	Portugues	
	Nederlands	
	Polski	
	Čeština	

#### Setting the time zone for the winter time

Selecting the time zone for the winter time allows the switch to daylight savings time to occur automatically. The respective time zone in winter must be specified.

Central Europe (GER, FR, IT, ES, PL)

-CET (Central European Time, Berlin, Paris)

If UTC (Universal Time Coordinated) is selected, no automatic switch to daylight savings time occurs.

Menu item	Parameter	Factory setting
Time zone (winter)	Time zones from "Winter -12" to "Winter +12 (PETT)" can be set	Winter +1 (CET)

### Setting the date

When setting the date, first the four-digit year is selected, then the month, and finally the day.

Menu item	Parameter	Factory setting
	Year	
Date setting	Month	Current date entry
	Day	

#### Setting the time

From here, you can set the current time. The controller has automatic summertime switching, which can also be activated from the menu "Language/Time" (+1 CET).

When setting the time, first the hours are selected, and then the minutes.

Menu item	Parameter	Factory setting
Time setting	Hours	Current time entry
	Minutes	Current time entry

#### **Restore counter readings**

When first installing the controller, this parameter is confirmed with "NO".

Confirm this parameter with "YES" if you have performed a software update and wish to restore the previous counter readings.

Menu item	Parameter	Factory setting
Restore counter readings	YES	NO
Restore counter readings	NO	140

#### Load user settings

When first installing the controller this parameter is confirmed with "NO".

If a new software status is installed after the initial installation, it is possible to confirm this with "YES" and all existing parameters will be accepted anew. This means a complete new installation is unnecessary.

Menu item	Parameter	Factory setting
Load upor pottings	YES	NO
Load user settings	NO	NO

#### Activating the heat pump

The controller detects automatically that a heat pump has been connected. If necessary, activate the heat pump.

Menu item	Parameter	Factory setting
Activating the heat nump	Activated	Activated
Activating the heat pump	Deactivated	Activated



### **Operating mode**

Two operating modes are available:

- 1. Bivalent alternative
- 2. Monoenergetic

Menu item	Parameter	Factory setting
Operating mode selection	Monoenergetic	Monoenergetic
Operating mode selection	Bivalent alternative	Monoenergenc

Selection of the auxiliary heat generator:

- Bivalent alternative (heat pump or oil/gas-fired boiler or wall heating)
- Monoenergetic (heat pump and/or Smart Serv electric heating element) according to usable limits

The operating mode of the internal pump in the indoor unit must be defined here in the level "Expert  $\rightarrow$  Settings  $\rightarrow$  Auxiliary heat generator  $\rightarrow$  Internal pump".

#### **Passive cooling**

Activation of passive cooling. An additional module for the passive cooling is a prerequisite.

Menu item	Parameter	Factory setting
Passiva cooling	Activated	Deactivated
Passive cooling	Deactivated	Deactivated

#### Brine outlet setpoint

Desired brine outlet temperature. The brine pump implements control according to this temperature.

Menu item	Parameter	Factory setting
Brine outlet setpoint	-15 °C - +20 °C	+8 °C

#### Anti-freeze protection temperature

The anti-freeze protection function becomes active from this temperature in the brine circuit.

Menu item	Parameter	Factory setting
Anti-freeze protection temperature	-20 °C - +10 °C	+4 °C

### Anti-freeze protection alarm temperature

For frost protection reasons, the heat pump is blocked from this temperature in the brine circuit.

Menu item	Parameter	Factory setting
Anti-freeze protection alarm temperature	-25 °C - +5 °C	+2 °C

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#### Source buffer tank

Optionally, the "Source buffer tank" function can be activated. Activation must take place when the heat pump is used as a heat source of the buffer tank for supplying the REMKO MWL heat pumps. If the heat pump is not required as a heat source for the MWL heat pumps, activation of this function is not necessary and remains deactivated!

Menu item	Parameter	Factory setting
Source buffer tank	Activated	Deactivated
Source buller tallk	Deactivated	Deactivated

#### **Domestic hot-water heating**

Optionally, you can activate or deactivate the "Domestic hot-water heating" function. Activate domestic hot-water heating if domestic water has to be heated for washing or showering. When this function is activated, the associated parameters are then queried. Pay attention to information on the display.

Menu item	Parameter	Factory setting
Demostic but water beating	Activated	Deactivated
Domestic hot-water heating	Deactivated	Deactivated

#### Storage tank set temperature

Desired temperature for the domestic hot water.

If there is a solar yield, the storage tank can become substantially warmer. The maximum temperature for solar charging can be modified under Settings/Solar/Storage tank.

For efficiency reasons, the lowest possible set temperature should be selected. If the available quantity of hot water is insufficient, the value should be increased. Pay attention to the maximum temperature of the heat pump.

Menu item	Parameter	Factory setting
Storage tank set temp.	40 °C - 65 °C	Factory recommendation 45°C

#### Hot water circulation

If there is a hot water circulation pump in the building, which you are intending to operate in an energy-saving manner using the controller, this function must be activated.

Menu item	Parameter	Factory setting
Hot water circulation	Deactivated	As required
Tiot water circulation	Activated	As required



#### **Circulation type**

(dependent on which probes are used)

Impulse circulation: (Only in conjunction with the REMKO impulse generator)

If briefly dispensing water triggers an impulse on the flow-operated safety device, this is registered by the controller and the circulation pump is started up. This means that the circulation is also active when it is required.

Temperature-guided circulation: (Only in conjunction with the REMKO S05 probe)

Temperature-guided circulation keeps the hot water temperature at the set temperature.

Select the circulation type.

Menu item	Parameter	Factory setting
Circulation type	Impulse circulation	As required
	Temperature-guided circulation	As required

#### Circulation set temperature - temperature-guided circulation

Desired set temperature for temperature-guided circulation.

This should be set at least 5 °C below the set temperature for the hot water storage tank, or even lower for efficiency reasons.

Then set the desired temperature.

Menu item	Parameter	Factory setting
Temperature-guided circulation	25 °C - 65 °C	35 °C

#### Impulse-guided circulation - Running time of the circulation

Switch-on time of the circulation pump after a dispensing impulse.

If the circulation line is very short, a shorter running time may suffice. If the time is not sufficient to pump hot water to a remote dispensing point, the running time must be extended.

Then select the desired temperature.

Menu item	Parameter	Factory setting
Impulse-guided circulation - Running time of the circulation	1 min - 15 mins	5 min.

#### Impulse-guided circulation - Disable switch-on

After the running time of the circulation pump, the pump cannot be started again while disable switch on is active. This prevents unnecessary permanent operation of the pump in the case of continuous dispensing. If the hot water cools too much while disable switch-on is active, the time should be shortened.

Then select the desired time.

Menu item	Parameter	Factory setting
Impulse-guided circulation - Disable switch-on	1 min - 15 mins	5 min.

#### **Unmixed cycle**

Optionally, you can activate or deactivate the "Unmixed circuit" function.

Menu item	Parameter	Factory setting
Upmiyad ayala	Deactivated	Deactivated
Unmixed cycle	Activated	Deactivateu

#### **Operating mode**

Select the operating mode for the unmixed circuit.

#### Setting heating circuit mode

This is where you can select between the different **heating circuit modes**. The choice is between control according to the set **"heating curve"** and **"fixed value regulation"**.

Menu item	Parameter	Factory setting
Operating mode unmixed circuit	Heating	As required
	Cooling	
	Heating and cooling	

After activating the unmixed mixed heating cycle, the 1st mixed heating cycle is enabled, and after activating the 1st mixed heating cycle, the 2nd mixed heating cycle is enabled.

In case of the cascading of two heat pumps, the 3rd and 4th mixed heating cycle are also enabled.

The descriptions of the 1st and 2nd mixed heating cycle are identical to the unmixed heating cycle.

The mixed heating cycles each require a supply and return probe! These probes are included in the scope of supply of the mixed REMKO heating circuit groups.



#### Standard outside temperature (heating)

The standard outside temperature must be set to the appropriate value for the region. After setting the correct temperature, this is stored for all activated heating circuits that are to be controlled in accordance with a heating curve.

Menu item	Parameter	Factory setting
Standard outside temperature (heating)	0 °C20 °C	-10 °C

### Standard outside temperature (cooling)

The standard outside temperature must be set to the appropriate value for the region. After setting the correct temperature, this is stored for all activated cooling circuits that are to be controlled in accordance with a cooling curve.

Menu item	Parameter	Factory setting
Standard outside temperature (cooling)	+30 °C - +40 °C	+36 °C

## System separation underfloor heating

If system separation (heat exchanger) is used for panel heater operation, the heat loss via the heat exchanger can be compensated via the activation.

Menu item	Parameter	Factory setting
System separation underfloor	Deactivated	An required
heating	Activated	As required

#### Setting the building time constant

The building time constant specifies the ability of the building to retain heat. The building time constant is dependent upon the type of building (see table). The value is also dependent on individual temperature perception, and so the information in the table should only be treated as a guide.

#### Recommended are:

Building type	Heat retention ability	Recom- mended value
Light	Low heat retention ability, e.g. prefab/wood-frame houses	approx. 10 h
Medium	Moderate heat retention ability, e.g. house made from hollow blocks	approx. 20 h
Heavy	High heat retention ability, e.g. brick house	approx. 30 h
Very heavy	Very high heat retention ability, e.g. exterior and interior walls > 30 cm	approx. 60 h
Passive	Well-insulated, e.g. zero-energy housing	approx. 100 h

Menu item	Parameter	Factory setting
Building time constant	0 - 100 h	According to design! - 10 h

### Setting the standard heating load

The standard heating load is obtained by multiplying the specific heating load by the living area to be heated. You can calculate the standard heating load from the following table.

This method is only estimated and should be set to the values defined by an expert.

Building performance requirements		
Year of construction	Specific heating load	
Up to 1970, uninsulated	120 180 W/m²	
1977 to 1984	70 100 W/m²	
1985 to 1995	50 70 W/m²	
New build, EnEv	40 50 W/m²	
New build, KfW 40/60	20 30 W/m²	
Zero-energy house	10 W/m²	

Menu item	Parameter	Factory setting
Standard heating load	0 - 50 kW	Dependent on unit (outdoor unit) detected



#### Solar plant

Deactivation if no solar plant is available. It can be activated again at a later date.

Activation if a solar plant is available.

Menu item	Parameter	Factory setting
Solar plant	Deactivated	Deactivated
	Activated	Deactivateu

#### Selecting the pump system

Select the pump system for the speed controller. The speed control system is available for a solar cycle with asynchronous pump (controlled by an A01 with "wave packets"), as well as for one or two solar cycles with high-efficiency pump (controlled by an A01 with "PWM").

We recommend activating an EC pump. The solar pump adapts automatically to solar capacity. If the temperature difference increases due to increased solar capacity, the speed of the solar pump is increased. (This results in a higher degree of efficiency of the solar plant as well as lower power consumption of the solar pump).

Menu item	Parameter	Factory setting
Pump type (solar cycle)	Asynchronous pump EC pump	Selection according to pump type installed in the solar cycle

#### Solar speed control system

Activate the solar speed regulation if you want the solar cycle pump to modulate according to solar capacity.

Activation of the speed control system for the pump in the solar cycle. the pump can be activated according to demand, for efficiency reasons; as solar radiation increases, the speed of the pump increases.

When using a pump which is not suitable for the speed control system, the system should be deactivated. (We recommend use of a speed-controlled pump).

Menu item	Parameter	Factory setting
Color on and control avetors	Deactivated	Deactivated
Solar speed control system	Activated	Deactivated

#### Asynchronous speed control system

Menu item	Parameter	Factory setting
Asynchronous speed control	On	Off
system	Off	Oll

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### Solar heat meter - medium flow rate probe

The amount of heat delivered from solar yields is recorded continuously, and can be called up in the form of a daily or cumulative value.

If no medium flow rate probe is installed, a manual medium flow rate can be selected. The heat meter can also be deactivated, if desired.

Menu item	Parameter	Factory setting
Solar HM	Deactivated	
	Manual medium flow rate	Setting with heat meter installed
	Medium flow rate probe	

#### Setting the impulse rate of the solar medium flow rate probe

The impulse rate must only be changed if the impulse rate in the customer-provided system must be adapted.

Menu item	Parameter	Factory setting
Impulse rate for medium flow rate (if activated)	0 - 10 ml/lmp	5.7 ml/lmp

#### Manual medium flow rate

If no medium flow rate probe is installed in the solar station, a manual medium flow rate can be selected. The heat meter can also be deactivated, if desired.

The medium flow rate is specified in order to calculate the amount of solar heat.

The value can be viewed on the flow meter when the solar pump is running.

Then set the value.

Recommendation:

adjust the medium flow rate to suit the hydraulic system provided by the customer

#### Set temperature of the storage tank during solar charging

Once the solar set temperature is reached, the solar cycle pump is switched off. With the collector cooling function activated, the temperature of the storage tank can continue to rise as far as the set maximum temperature.

The solar set temperature should be reduced if the hot water temperature is regularly too high or if there is no thermostatic mixing valve installed. At the same time, when the collector cooling function is activated, the max. temperature of the storage tank must be reduced.

Menu item	Parameter	Factory setting
Solar set temperature	5 °C - 95 °C	85 °C

REMKO recommends installing a domestic hot water mixer with solar hot water preparation.



## **WARNING!**

Implement measures on site to ensure sufficient scalding protection!



#### Heat carrier medium

Selection of the filled solar liquid for calculation of the amount of solar heat.

Menu item	Parameter	Factory setting
	Water	
	DOWCAL 10	
	DOWCAL 20	
	TYFCOR	
	TYFOCOR-L	
	TYFOCOR-LS	
	ANTIFROGEN-N	
Heat carrier medium	ANTIFROGEN-SOL	TYFOCOR-L
	Temper-10	
	Temper-15	
	Temper-20	
	Temper-30	
	Temper-40	
	Temper-55	
	GLYTHERMIN P44	

### Acquisition of the stored energy via the S 09 probe

If heating is to be provided from the available solar yield (if required), this parameter must be activated.

If another heat generator is connected to the system hydraulically, e.g. water-based chimney heat exchanger, this parameter must be activated and the S 09 probe must be installed.

Menu item	Parameter	Factory setting
Acquisition of the stored energy	Combination storage tank	Deactivated
Acquisition of the stored energy	Heating buffer	Deactivateu

## 5.3 Hygiene function/ legionella circuit

You have the option of activating a hygiene function.

The hygiene function can only be performed with an active additional heat generator, e.g. with a REMKO Smart-Serv auxiliary heat generator.

This hygiene/legionella function can be activated on a static basis, i.e. always on the same weekday at the set time.

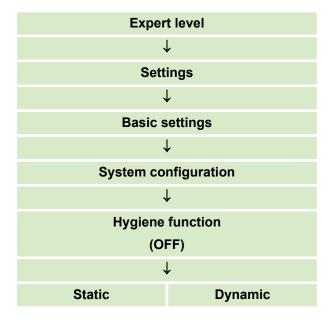
The "Static" operating mode is possible without flow sensor. The hygiene function is purely activated after a time program. To do so, you must set the day and time as well as the desired temperature.

You can also activate a dynamic hygiene function that is aligned with your requirement and storage tank capacity.

The precondition for the dynamic hygiene function is that a REMKO flow sensor (e.g. EDP no. 254070) has been installed. The dynamic hygiene function can be individually adjusted to the user and the installed storage tank size.

Activation of the hygiene function is only possible in the expert level. Accessing the expert level is described in chapter "Operation - Expert level - Menu structure".

The hygiene function is not activated ex works. In order to install this function, select the following parameters consecutively in the expert level:



After selecting the function, the hygiene function is enabled and can be adjusted in the "Settings" level under the point "Hot water". You can find the description for activation and setting in the following.

#### Parameter settings for the hygiene function

In order to access the setting parameters for the hygiene function, select the following parameters consecutively:

Expert level			
1	<b>↓</b>		
Sett	ings		
	,		
Hot v	vater		
	,		
Hygiene function			
<b>↓</b>			
Static	Dynamic		
Set temperature			
Day of activation	-		
Time of activation	-		
-	Inspection time		
-	Storage tank volume		
-	Pulse valency		
Max. duration until cancellation			
Circulation pump			
2nd heat generator			



## Overview of all of the parameters relevant for the static or dynamic hygiene function.

Static	Dynamic	Description
Set tem	perature	Setting the target temperature
Day of activation	-	Setting the first weekday
Time of activation	-	Setting the starting time
-	Inspection time	The hygiene function is only active if the tank contents of the hot water storage tank have not been changed for 72 hours. The test time can be shortened here if the customer wishes
-	Storage tank volume	Setting of the hot water storage tank between 0 and 1000 I. Factory setting: 300 litres
	Pulse valency	Setting dependent on the flow sensor installed (DN15/DN25, see "Flow sensor" operating instructions)
Max. duration u	ntil cancellation	After the set time has elapsed, the hygiene function is interrupted if it has not already been switched off via normal operation
Circulation	on pump	If a circulation pump has been installed in the factory system, this must be operational when the hygiene function is activated. If the circulation pump is installed on the I/O module (terminal A04) of the heat pump, this is activated via the circulation pump function
2nd heat	generator	If the second heat generator in this level is deactivated, it is enabled in accordance with the set bivalency point after the hygiene function has been enabled. If value for hot water does not fall below the set bivalency point, the second heat generator is enable as required. If value for hot water does fall below the set bivalency point, it is enabled immediately after the hygiene function is called up. The definitive bivalency point for your system can be found in the Smart-Control Touch controller instructions in the expert level under "Settings/ Heat pump".  If the second heat generator is activated in this level, the second heat generator is immediately enabled with activation of the hygiene function.  With bivalent systems (wall heating device/ oil/gas boiler), the hygiene function is exclusively activated via the second heat generator.

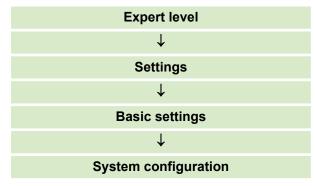
After the parameters described above, activation of the hygiene function is completed. To return to the basic display, exit the parameter levels via the arrow at the bottom left.

# 5.4 Activate heating and cooling cycle, examples

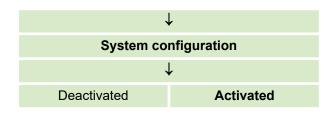
#### Example for activating a heating circuit

1. Retrospective enabling of a heating circuit.

Activation of further heating circuits is only possible in the expert level. To do so, activate the expert level with the password "0321" and select the following parameters:



In the "System configuration" level, set the required heating circuit from "deactivated" to "activated". After activation, the circuit is now enabled and can be set in the "User" level and in the "Expert" level of the connected heating circuit configuration. For this purpose, implement the changes as described in the chapter "Setting the heating/cooling operating mode".



The REMKO Smart-Control Touch controller can control max. one unmixed and four mixed heating circuits!

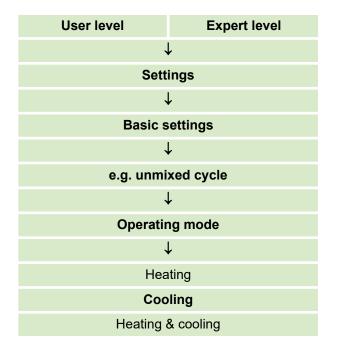
#### Example for activating a cooling function

Change operating mode of a heating/cooling circuit.

The operating mode

- Heating
- Cooling
- Heating/cooling

can be changed at any time in the respective activated heating circuits under the parameter "Operating mode".





## 6 Template hydraulics with installation parameters

## NOTICE!

The sample hydraulic schematic shown below is only to be used as a planning aid, and does not replace an installation drawing! Technical modifications reserved!

The design and planning of customer-provided hydraulic systems must be performed by a specialist installer!

We recommend adapting plant-specific parameters, such a heating limits and bivalence point, to the design data!

You can find further hydraulics examples at www.remko.de

#### Hydraulic circuit diagram

Functions: Heating and hot water incl. Smart-Serv emergency heating coil

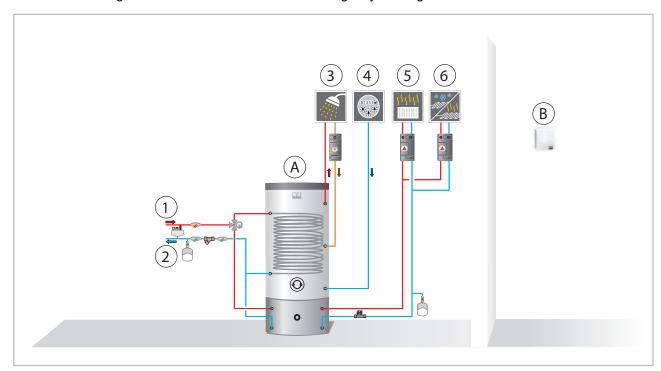


Fig. 12: Example hydraulic diagram

- A: Combination buffer tank
- B: Room temperature/humidity probe
- 1: Heat pump inlet line
- 2: Heat pump return flow

- 3: Hot water
- 4: Cold water
- 5: Unmixed cycle
- 6: Mixed cycle

## Basic settings for the hydraulic diagram

Menu item	Parameter	Factory setting
Country	Deutschland - Slovensko	Germany
Load setting	Accept the parameters	Saving process
Language	Deutsch - Polski	Deutsch
Time zone	Var. time zones possible	Winter + 1(CET)
Date	Year/Month/Day	Basic settings
Time	Hours/Minutes	Basic settings
Restore counter readings?	YES/NO	NO
Load user settings?	YES/NO	NO
Activate heat pump	Activated / Deactivated	Activated
Passive cooling	Activated / Deactivated	Deactivated
Operating mode	Monoenergetic/bivalent alternative	Monoenergetic
Brine outlet setpoint	-15 °C - +20 °C	+8 °C
Anti-freeze protection temp.	-20 °C - +10 °C	+4 °C
Anti-freeze protection alarm temp.	-25 °C - +5 °C	+2 °C
Domestic hot-water heating	Activated / Deactivated	Activated
Storage tank set temperature	"40°C - 65°C"	45 °C
Hot water circulation	Activated / Deactivated	Activated
Circulation type	Impulse/Temperature	Impulse
Circulation set temp.	"25 °C - 65°C"	Deactivated
Circulation running time	1 min - 15 mins	5 min
Disable switch-on	1 min - 15 mins	5 min
Unmixed heating cycle	Activated / Deactivated	Activated
Operating mode	Heating/cooling Heating and cooling	Heating
Heating cycle mode	Heating curve/Fixed value	Heating curve
Heating curve adjustment	Base point/standard inlet temperature/ standard outside temperature	According to design
Fixed value	"10 °C - 50 °C"	Deactivated
Cooling cycle mode	Cooling curve/Fixed value	Deactivated
Fixed value	"8 °C - 35 °C"	Deactivated
Cooling curve adjustment	Base point/standard inlet temperature/ standard outside temperature	Deactivated
1st mixed cycle	Activated / Deactivated	Deactivated
Operating mode	Heating/cooling Heating and cooling	Deactivated
Heating cycle mode	Heating curve/Fixed value	Deactivated
Heating curve adjustment	Base point/standard inlet temperature/ standard outside temperature	Deactivated



Menu item	Parameter	Factory setting
Fixed value	"10 °C - 60 °C"	Deactivated
Cooling cycle mode	Cooling curve/Fixed value	Deactivated
Fixed value	"8 °C - 35 °C"	Deactivated
Cooling curve adjustment	Base point/standard inlet temperature/ standard outside temperature	Deactivated
2nd mixed heating cycle	Activated / Deactivated	Deactivated
Operating mode	Heating/cooling Heating and cooling	Deactivated
Heating cycle mode	Heating curve	Deactivated
Heating curve adjustment	Heating curve/Fixed value	Deactivated
Fixed value	"10 °C - 60 °C"	Deactivated
Cooling cycle mode	Cooling curve/Fixed value	Deactivated
Fixed value	"8 °C - 35 °C"	Deactivated
Cooling curve adjustment	Base point/standard inlet temperature/ standard outside temperature	Deactivated
System separation FBH	Activated / Deactivated	Deactivated
Setpoint increase	0 - 10 K	Deactivated
Building time constant	"0 h - 100 h"	10 h
Standard heating load	"0 kW - 25 kW"	As required
Solar plant	Activated / Deactivated	Deactivated
Pump type	Asynchronous/EC pump	Deactivated
Solar speed control system	Activated / Deactivated	Deactivated
Asynchronous speed control system	On/Off	Deactivated
Solar HM	Deactivated	Deactivated
Impulse rate for medium flow rate	0 l/min - 10 l/min	Deactivated
Manual medium flow rate	2 l/min - 30 l/min	Deactivated
Heat carrier medium	As required	Deactivated
Solar set temperature	"5 °C - 95 °C"	Deactivated
Stored energy	Separate heating buffer/ combination storage tank	Deactivated

# 7 Error messages on the Smart Control

Operating messages, warnings and error display on the Smart-Control

## **Operating messages**

ID	Description	Desig.	Details
ID6000	Storage tank 1: Max. temperature reached		The temperature on one of the probes in storage tank 1 is higher than the maximum permitted storage tank temperature
ID6001	HW request		There is an active requirement to charge the storage tank
ID6002	Heat pump compressor start		Heat pump compressor start
ID6003	Switching cycle disabled (I/O2)		The heat pump was disabled in order to reduce the compressor's switching cycles
ID6004	Low pressure difference	μPC2	The pressure difference is too low
ID6005	Internal pump lead time		The internal pump runs at reduced speed during the pump lead time
ID6006	Switching cycle disabled		The heat pump was disabled in order to reduce the compressor's switching cycles
ID6007	Min. holding time		The heat pump is disabled due to a min. holding time
ID6008	Disable signal	S16	The heat pump is disabled due to a disable signal
ID6009	Disable signal (I/O 2)		The heat pump is disabled due to a disable signal
ID6010	Heat pump compressor start (I/O 2)		Heat pump compressor start
ID6011	Maximum defrosting period	μPC2	Maximum defrosting period
ID6012	Defrosting HP (I/O 2)		Defrost heat pump
ID6020	Pump internal after-run time		The internal pump runs at a reduced speed during the pump after-run time
ID6022	Min. holding time (I/O2)		The heat pump is disabled due to a min. holding time
ID6100	Maintenance 1 year interval		Check solar circuit medium
ID6103	Heat demand HP		Heat demand, heat pump
ID6104	Cooling demand HP		Cooling demand, heat pump
ID6105	Defrost heat pump		Defrost heat pump
ID6107	Standby mode active		Standby mode active
ID6108	Random delay after power failure		Random delay after power failure (up to 200 seconds after power returns) - the purpose of the random delay is to avoid a system overload due to many consumers being switched on at the same time
ID6109	Outdoor temp. Heat pump usable limit		Outdoor temp. Heat pump usable limit - the heat pump is disabled due to the usable limits being exceeded or not being reached



ID	Description	Desig.	Details
ID6111	Heat pump bivalence temperature		Heat pump bivalence temperature - the heat pump is disabled because the temperature has dropped below the bivalence temperature
ID6113	Solar heating		Solar heating - heat generators are disabled
ID6114	Temperature dropped below dew point		Compressor is disabled for cooling function
ID6115	Low pressure difference		The pressure difference is too low to start the compressor
ID6116	Maximum defrosting period		Maximum defrosting period
ID6122	Heat pump compressor stop		Heat pump compressor stop

## Error

ID	Description	Desig.	Details
ID7001	General inverter fault	μPC2	General inverter fault - please contact an authorised service technician
ID7002	Device offline	μPC2	Device offline - please check the data connection between the controller board and the inverter
ID7003	Envelope fault	μPC2	Envelope fault - the compressor operates outside the programmed curve. Please contact an authorised service technician
ID7004	Compressor start error	μPC2	Compressor start error
ID7005	Maximum hot gas temperature	μPC2	Maximum hot gas temperature - the compressor is blocked by having reached the maximum hot gas temperature
ID7006	High pressure malfunction	μPC2	High pressure malfunction. If this fault occurs frequently, please contact an authorised service technician
ID7007	High pressure malfunction transducer	μPC2	The compressor is disabled due to a high pressure malfunction
ID7008	Outside temperature probe error	μPC2	Outside temperature probe error - please check the outside temperature sensor on the inverter board and its connection
ID7009	Low pressure malfunction	μPC2	The compressor is disabled due to a low pressure malfunction
ID7010	Fan overload	μPC2	The compressor is disabled due to a fan overload
ID7011	Inlet temperature probe error	μPC2	Inlet temperature probe error - please check the inlet temperature probe on the inverter board and its connection.
ID7012	Outlet temperature probe error	μPC2	Outlet temperature probe error - please check the outlet temperature probe on the inverter board and its connection
ID7013	EEPROM error	μPC2	EEPROM error. Please contact an authorised service technician
ID7014	Hot gas temperature probe error	μPC2	Hot gas temperature probe error - please check the hot gas temperature probe on the inverter board and its connection.

ID	Description	Desig.	Details
ID7015	Suction gas temperature probe error	μPC2	Suction gas temperature probe error - please check the suction gas temperature probe on the inverter board and its connection
ID7016	High pressure probe error	μPC2	High pressure probe error - please check the high pressure probe on the inverter board and its connection
ID7017	Low pressure probe error	μPC2	Low pressure probe error - please check the low pressure probe on the inverter board and its connection.
ID7018	EEV motor fault	μPC2	EEV motor fault. Please contact an authorised service technician
ID7019	Low overheating	μPC2	The compressor is disabled due to overheating being too low
ID7020	Low suction gas temperature	μPC2	The compressor is disabled due to the suction gas temperature being too low
ID7021	Low evaporation temperature	μPC2	The compressor is disabled due to the evaporation temperature being too low
ID7022	High evaporation temperature	μPC2	The compressor is disabled due to the evaporation temperature being too high.
ID7023	High condensation temperature	μPC2	The compressor is disabled due to the condensation temperature being too high
ID7024	Anti-freeze protection - primary cycle	μPC2	The anti-freeze protection in the heat pump's heat exchanger was triggered due to a system temperature that is too low. After rectifying the cause of the error, reset the error in (Expert/ Settings/Heat pump/Basic settings) and, if necessary, de-energise the outdoor unit
ID7025	Negative temperature difference	μPC2	The temperature difference when the heat generator is active is implausible
ID7026	Incorrect phase sequence (rotating field)	μPC2	Incorrect phase sequence (rotating field) or missing phase conductor - please check the phase sequence (the rotating field) of the power supply.
ID7028	Low pressure difference	μPC2	The pressure difference in the cooling cycle is too low
ID7032	Open contact - internal return temp. probe	S15.2	Open contact - internal return temperature probe
ID7033	Short circuit - internal return temp. probe	μPC2	Short circuit - internal return temperature probe
ID7036	External safety chain		Fault in the external safety chain (high pressure or low pressure switch)
ID7037	Low pressure		Low pressure malfunction
ID7038	High pressure		High pressure malfunction
ID7039	AC current fault		AC current consumption is not plausible
ID7040	EEPROM error		The EEPROM settings for the motherboard (outdoor unit) are not plausible
ID7041	Compressor overload malfunction		The compressor's maximum current consumption was exceeded
ID7042	Inverter fault		Check the winding resistances and the connection lines of the compressor



ID	Description	Desig.	Details
ID7043	Suction gas tempera- ture probe fault		Short circuit or open contact – probe for suction gas temperature, outdoor unit
ID7044	Register temperature probe fault		Short circuit or open contact – probe register temperature, outdoor unit
ID7045	High-pressure probe error		Check the high pressure sensor of the outdoor unit and its connection
ID7046	Low-pressure probe error		Check the low pressure sensor of the outdoor unit and its connection
ID7047	Power supply malfunction		Malfunction from over- or undervoltage
ID7048	Medium flow rate probe error		Medium flow rate probe error
ID7049	Humidity probe error		Humidity probe error
ID7050	Anti-freeze protection		The anti-freeze protection in the heat pump's heat exchanger was triggered due to an inlet temperature that is too low. After rectifying the cause of the error, reset the error in (Expert/ Settings/Heat pump/Basic settings) and, if necessary, de-energise the outdoor unit
ID7051	Fan malfunction	HP 1	Fan malfunction
ID7052	Low pressure	HP 1	Low pressure malfunction - pressure transducer P1
ID7053	Overheating point undershot	HP 1	Temperature below overheating point for too long
ID7054	Overheating point exceeded	HP 1	Temperature above overheating point for too long
ID7055	High pressure malfunction	HP 1	High pressure malfunction - pressure transducer P2
ID7056	Envelope alarm	HP 1	The compressor ran outside its usable limits for too long
ID7057	High heat gas temperature	HP 1	The maximum hot gas temperature has been exceeded
ID7058	4-way valve fault	HP 1	Pressure difference too low
ID7059	Expansion valve fault	HP 1	The expansion valve was not detected
ID7060	Fault with probe P1	HP 1	Pressure transducer P1 was not detected.
ID7061	Fault with probe P2	HP 1	Pressure transducer P2 was not detected
ID7062	Fault with probe T1	HP 1	Temperature probe T1 was not detected
ID7063	Fault with probe T2	HP 1	Temperature probe T2 was not detected
ID7064	Fault with probe T3	HP 1	Temperature probe T3 was not detected
ID7065	Fault with probe T4	HP 1	Temperature probe T4 was not detected
ID7066	Fault with probe T5	HP 1	Temperature probe T5 was not detected
ID7067	Fault with probe T6	HP 1	Temperature probe T6 was not detected
ID7068	Fault with probe T7	HP 1	Temperature probe T7 was not detected
ID7069	Inverter communication error	HP 1	Communication with the inverter was interrupted

ID	Description	Desig.	Details
ID7070	High pressure switch	HP 1	The high pressure switch was triggered
ID7071	Inverter interlocked	HP 1	Inverter interlocked
ID7072	Inverter malfunction	HP 1	Inverter malfunction
ID7073	DLT probe fault	HP 1	Temperature probe DLT was not detected
ID7074	Fan malfunction	HP 2	Fan malfunction
ID7075	Low pressure	HP 2	Pressure transducer P1
ID7076	Overheating point undershot	HP 2	Temperature below overheating point for too long
ID7077	Overheating point exceeded	HP 2	Temperature above overheating point for too long
ID7078	High pressure malfunction	HP 2	Pressure transducer P2
ID7079	Envelope alarm	HP 2	The compressor ran outside its usable limits for too long
ID7080	High heat gas temperature	HP 2	The maximum hot gas temperature has been exceeded
ID7081	4-way valve fault	HP 2	Pressure difference too low
ID7082	Expansion valve fault	HP 2	The expansion valve was not detected
ID7083	Fault with probe P1	HP 2	Pressure transducer P1 was not detected
ID7084	Fault with probe P2	HP 2	Pressure transducer P2 was not detected
ID7085	Fault with probe T1	HP 2	Temperature probe T1 was not detected
ID7086	Fault with probe T2	HP 2	Temperature probe T2 was not detected
ID7087	Fault with probe T3	HP 2	Temperature probe T3 was not detected
ID7088	Fault with probe T4	HP 2	Temperature probe T4 was not detected
ID7089	Fault with probe T5	HP 2	Temperature probe T5 was not detected
ID7090	Fault with probe T7	HP 2	Temperature probe T7 was not detected.
ID7091	Inverter communication error	HP 2	Communication with the inverter was interrupted
ID7092	High pressure switch	HP 2	The high pressure switch was triggered
ID7093	Inverter interlocked	HP 2	Inverter interlocked
ID7094	Inverter malfunction	HP 2	Inverter malfunction
ID7095	DLT probe fault	HP 2	Temperature probe DLT was not detected
ID7096	Anti-freeze protection	HP 2	The anti-freeze protection in the heat pump's heat exchanger was triggered due to a return temperature that is too low. After rectifying the cause of the error, reset the error in (Expert/ Settings/Heat pump/Basic settings) and, if necessary, de-energise the outdoor unit
ID7097	Flow switch (contact open)		Open contact of the flow switch (jumper plug) during defrost / cooling mode
ID7098	Logic error source circuit		Logic error source circuit - medium flow rate in the source circuit with closed valve



ID	Description	Desig.	Details
ID7099	Communication mal- function		Communication malfunction - I/O module
ID7100	Signal line reversed		Temperatures in the cooling cycle implausible, check the correct connection of the signal lines of outdoor unit A
ID7101	Short circuit - cooling buffer tank probe		Short circuit - cooling buffer tank probe
ID7102	Open contact - cooling buffer tank probe		Open contact - cooling buffer tank probe
ID7103	Incorrect phase sequence	μPC	Incorrect phase sequence (rotating field) - please check the phase sequence (the rotating field) of the power supply
ID7104	Open contact - unmixed circuit inlet temperature probe		Open contact - unmixed circuit inlet temperature probe
ID7105	Short circuit - unmixed circuit inlet temperature probe		Short circuit - unmixed circuit inlet temperature probe
ID7106	Open contact - mixed circuit return temperature probe		Open contact - mixed circuit return temperature probe
ID7107	Short circuit - mixed circuit return temperature probe		Short circuit - mixed circuit return temperature probe
ID7108	Anti-freeze protection		The anti-freeze protection in the heat pump's heat exchanger was triggered due to a return temperature that is too low. After rectifying the cause of the error, reset the error in (Expert/ Settings/Heat pump/Basic settings) and, if necessary, de-energise the outdoor unit
ID7110	Short circuit - supply air temp.		Short circuit - supply air temp.
ID7111	Probe fault - outside air temp.		Probe fault - outside air temp.
ID7112	Probe fault - exhaust air temp.		Probe fault - exhaust air temp.
ID7113	Probe fault - outside air humidity		Probe fault - outside air humidity
ID7114	Probe fault - exhaust air humidity		Probe fault - exhaust air humidity
ID7115	Short circuit - inlet temp. probe Source		Short circuit - inlet temp. probe Source
ID7116	Open contact - inlet temp. probe Source		Open contact - inlet temp. probe Source
ID7117	Short circuit - outlet temp. probe Source		Short circuit - outlet temp. probe Source
ID7118	Open contact - outlet temp. probe Source		Open contact - outlet temp. probe Source
ID7119	Short circuit - suction gas temp. probe		Short circuit - suction gas temp. probe

ID	Description	Desig.	Details
ID7120	Open contact - suction gas temp. probe		Open contact - suction gas temp. probe
ID7121	Short circuit - heat gas temp. probe		Short circuit - heat gas temp. probe
ID7122	Open contact - heat gas temp. probe		Open contact - heat gas temp. probe
ID7151	Room sensor offline		Room sensor offline - The room sensor for the unmixed circuit was not detected
ID7152	Room sensor offline		Room sensor offline - The room sensor for the 1st mixed circuit was not detected
ID7153	Room sensor offline		Room sensor offline - The room sensor for the 2nd mixed circuit was not detected
ID7154	Room sensor offline		Room sensor offline - The room sensor for the 3rd mixed circuit was not detected
ID7155	Room sensor offline		Room sensor offline - The room sensor for the 4th mixed circuit was not detected
ID7156	Room thermostat off- line		Room thermostat offline - The room thermostat for the unmixed circuit was not detected
ID7157	Room thermostat off- line		Room thermostat offline - The room thermostat for the 1st mixed circuit was not detected
ID7158	Room thermostat off- line		Room thermostat offline - The room thermostat for the 2nd mixed circuit was not detected
ID7159	Room thermostat off- line		Room thermostat offline - The room thermostat for the 3rd mixed circuit was not detected
ID7160	Room thermostat off- line		Room thermostat offline - The room thermostat for the 4th mixed circuit was not detected
ID7161	Modbus address conflict		Modbus address conflict - Make sure that a room sensor and room thermostat never have the same Modbus address
ID7170	Communication mal- function	HP 2	2nd Heat pump
ID7200	Open contact - storage tank 1 bottom probe	S02	Open contact - storage tank 1 bottom probe
ID7201	Short circuit - storage tank 1 bottom probe	S02	Short circuit - storage tank 1 bottom probe
ID7202	Open contact - storage tank 1 middle probe	S09	Open contact - storage tank 1 middle probe
ID7203	Short circuit - storage tank 1 middle probe	S09	Short circuit - storage tank 1 middle probe
ID7204	Open contact - storage tank 1 top probe	S08	Open contact - storage tank 1 top probe
ID7205	Short circuit - storage tank 1 top probe	S08	Short circuit - storage tank 1 top probe
ID7206	Open contact - external probe	S10	Open contact - external probe



ID	Description	Desig.	Details
ID7207	Short circuit - external probe	S10	Short circuit - external probe
ID7208	Open contact - refrigerant probe	S07	Open contact - refrigerant probe
ID7209	Short circuit - refrig- erant probe	S07	Short circuit - refrigerant probe
ID7210	Open contact - circulation temp. probe	S05	Open contact - drinking water circulation temperature probe
ID7211	Short circuit - circulation temp. probe	S05	Short circuit - drinking water circulation temperature probe
ID7212	Open contact - inlet temp. probe	S13	Open contact - inlet temp. probe
ID7213	Short circuit contact - inlet temp. probe	S13	Short circuit contact - inlet temp. probe
ID7214	Min. refrigerant temp.	S07	The minimum refrigerant temperature was not reached - anti-freeze protection in the heat exchanger
ID7215	Min. refrigerant temp. (I/O2)	S07.2	The minimum refrigerant temperature (I/O2) was not reached - anti-freeze protection in the heat exchanger
ID7218	Open contact - collector 1 probe	S01	Open contact - collector 1 probe
ID7219	Short circuit - collector 1 probe	S01	Short circuit - collector 1 probe
ID7222	Open contact - Temp. probe inlet collector circuit	S03	Open contact - Temperature probe inlet collector circuit
ID7223	Short circuit - Temp. probe inlet collector circuit	S03	Short circuit - Temp. probe inlet collector circuit
ID7224	Open contact - Temp. probe return flow collector circuit	S04	Open contact - Temperature probe return flow collector circuit
ID7225	Short circuit - Temp. probe return flow col- lector circuit	S04	Short circuit - Temperature probe return flow collector circuit
ID7228	Open contact - inlet temp. probe	S13.2	Open contact - inlet temp. probe
ID7229	Short circuit contact - inlet temp. probe	S13.2	Short circuit contact - inlet temp. probe
ID7231	Anti-freeze protection (I/O 2)		The anti-freeze protection in the heat pump's heat exchanger was triggered due to an inlet temperature of less than 5 °C. After eliminating the cause of the error, the controller must be restarted to reset the error
ID7236	Open contact - mix. heating cycle inlet temp. probe	S12	Open contact - mixed heating cycle inlet temperature probe
ID7237	Short circuit - mix. heating cycle inlet temp. probe	S12	Short circuit - mixed heating cycle inlet temperature probe

ID	Description	Desig.	Details
ID7238	Open contact - mix. heating cycle return temp. probe	S11	Open contact - mixed heating cycle return temperature probe
ID7239	Short circuit - mix. heating cycle return temp. probe	S11	Short circuit - mixed heating cycle return temperature probe
ID7240	Connection to the KNX interface	KNX	Connection to the KNX IP interface lost
ID7241	Negative temp. differential	μPC	The temperature difference when the heat generator is active is implausible
ID7245	Tunnel occupied	KNX	The tunnel with the physical address (IA of the SMT) set on the controller is already taken by another KNXnet/IP unit (e.g.: ETS PC) or is not available on the interface
ID7246	Low pressure	μPC	The compressor is disabled due to a low pressure malfunction
ID7247	Device offline	μPC	Device offline - please check the data connection between the controller board and the inverter
ID7248	Interface is not supported	KNX	The KNXnet/IP tunnelling protocol is not supported by the detected KNX interface
ID7249	Incorrect interface detected	KNX	The physical address of the detected KNXnet/IP interface is not consistent with the parameter settings of the SMT controller
ID7250	Min. medium flow rate (I/O 2)		The medium flow rate fell below the heat pump's minimum medium flow rate due to defrosting or in cooling mode. After eliminating the cause of the error, the controller must be restarted to reset the error
ID7251	Min. medium flow rate		The medium flow rate fell below the heat pump's minimum medium flow rate due to defrosting or in cooling mode. After eliminating the cause of the error, the indoor and outdoor units must be restarted to reset the error
ID7252	Heat pump malfunction code	S20	Heat pump malfunction code
ID7253	Heat pump 2 malfunction code	S20.2	Heat pump 2 malfunction code
ID7254	General inverter fault	μPC	General inverter fault - please contact an authorised service technician
ID7255	EEPROM error	μPC	EEPROM error. Please contact an authorised service technician
ID7256	Envelope fault	μPC	Envelope fault - the compressor operates outside the programmed curve. Please contact an authorised service technician
ID7257	Fan overload	μPC	The compressor is disabled due to a fan overload
ID7258	Maximum hot gas temperature	μPC	Maximum hot gas temperature - the compressor is blocked by having reached the maximum hot gas temperature
ID7259	High pressure malfunction	μPC	High pressure malfunction. If this fault occurs frequently, please contact an authorised service technician
ID7260	High pressure malfunction transducer	μPC	The compressor is disabled due to a high pressure malfunction



ID	Description	Desig.	Details
ID7261	Fault with probe B1		Please check probe and the connection to the inverter board
ID7262	Outside temperature probe error	μPC	Outside temperature probe error - please check the outside temperature sensor on the inverter board and its connection
ID7263	Error brine outlet temp. Probe	μPC	Error brine outlet temp. Probe - please check the brine outlet temperature probe on the inverter board and its connection
ID7264	Inlet temperature probe error	μPC	Inlet temperature probe error - please check the inlet temperature probe on the inverter board and its connection
ID7265	Fault with probe B5		Please check probe B5 and the connection to the inverter board
ID7266	Fault with probe B6		Please check probe B6 and the connection to the inverter board
ID7267	Outlet temperature probe error	μPC	Outlet temperature probe error - please check the outlet temperature probe on the inverter board and its connection
ID7268	Fault with probe B8		Please check probe B8 and the connection to the inverter board
ID7269	Hot gas temperature probe error	μPC	Hot gas temperature probe error - please check the hot gas temperature probe on the inverter board and its connection
ID7270	Suction gas temperature probe error	μPC	Suction gas temperature probe error - please check the suction gas temperature probe on the inverter board and its connection
ID7271	High pressure probe error	μPC	High pressure probe error - please check the high pressure probe on the inverter board and its connection
ID7272	Low pressure probe error	μPC	Low pressure probe error - please check the low pressure probe on the inverter board and its connection
ID7273	WKF fault code E101		Communication error between com. kit and outdoor unit. F1/F2 twisted or cable break
ID7274	WKF fault code E177		Compressor stopped due to an emergency stop signal. After eliminating the cause of the error, the indoor and outdoor units must be restarted to reset the error
ID7275	WKF fault code E221		Short circuit or open contact - probe ambient air temperature motherboard outdoor unit CN43 Pin 1&2
ID7276	Restart required		Due to the changed system (setting / coding resistor), the controller has to be restarted - disconnect it from the power supply for around 10 seconds
ID7278	Low overheating		The compressor is disabled due to overheating being too low
ID7282	Low pressure difference	μPC	The pressure difference in the cooling cycle is too low.
ID7283	Open contact - internal return temp. probe	S15	Open contact - internal return temperature probe
ID7284	Short circuit - internal return temperature probe	S15	Short circuit - internal return temperature probe
ID7285	Low suction gas temperature	μPC	The compressor is disabled due to the suction gas temperature being too low
ID7286	Coding error	Rc	A unique unit identifier could not be assigned using the coding resistor at the Rc terminal

ID	Description	Desig.	Details
ID7287	Low evaporation temperature	μPC	The compressor is disabled due to the evaporation temperature being too low
ID7288	High evaporation temperature	μPC	The compressor is disabled due to the evaporation temperature being too high
ID7289	High condensation temperature	μPC	The compressor is disabled due to the condensation temperature being too high
ID7290	WKF fault code E102		Communication error between com. kit and outdoor unit. F1/F2 twisted or cable break
ID7291	WKF fault code E201		Communication error between com. kit and outdoor unit - communication could not be established or incorrect board version
ID7292	WKF fault code E231		Short circuit or open contact - evaporator temperature probe motherboard outdoor unit CN43 Pin 3&4
ID7293	WKF fault code E251		Short circuit or open contact - hot gas temperature probe motherboard outdoor unit CN43 Pin 5&6
ID7294	WKF fault code E320		Short circuit or open contact - overload switch probe (OLP) motherboard outdoor unit CN43 Pin 7&8
ID7295	WKF fault code E416		Compressor stopped by overheating protection
ID7296	Open contact - 2nd mixed heating cycle return flow temp.	S14	Open contact - 2nd mixed heating cycle return flow temp.
ID7297	Short circuit - 2nd mixed heating cycle return flow temp.	S14	Short circuit - 2nd mixed heating cycle return flow temp.
ID7298	Open contact - 3rd mixed heating cycle inlet temp.	S12.2	Open contact - 3rd mixed heating cycle inlet temp.
ID7299	Short circuit - 3rd mixed heating cycle inlet temp.	S12.2	Short circuit - 3rd mixed heating cycle inlet temp.
ID7300	Open contact - 3rd mixed heating cycle return flow temp.	S11.2	Open contact - 3rd mixed heating cycle return flow temp.
ID7301	Short circuit - 3rd mixed heating cycle return flow temp.	S11.2	Short circuit - 3rd mixed heating cycle return flow temp.
ID7302	Open contact - 4th mixed heating cycle inlet temp.	S06.2	Open contact - 4th mixed heating cycle inlet temp.
ID7303	Short circuit - 4th mixed heating cycle inlet temp.	S06.2	Short circuit - 4th mixed heating cycle inlet temp.
ID7304	Open contact - 4th mixed heating cycle return flow temp.	S14.2	Open contact - 4th mixed heating cycle return flow temp.
ID7305	Short circuit - 4th mixed heating cycle return flow temp.	S14.2	Short circuit - 4th mixed heating cycle return flow temp.



ID	Description	Desig.	Details
ID7306	Open contact - refrigerant probe (I/O 2)	S07.2	Open contact - refrigerant probe (I/O 2)
ID7307	Short circuit - refrigerant probe (I/O 2)	S07.2	Short circuit - refrigerant probe (I/O 2)
ID7308	WKF fault code E464		Overcurrent at the inverter module IPM (IGBT transistor module). Check software status for the motherboard
ID7309	WKF fault code E425		Phase fault malfunction. A phase conductor is missing at the frequency converter (can only occur with WKF 180 - otherwise, check motherboard version)
ID7310	WKF fault code E203		Communication error between motherboard (7-segment display) and inverter board
ID7311	WKF fault code E466		Under-voltage or over-voltage in the intermediate DC circuit of the inverter.
ID7312	WKF fault code E469		Voltage probe fault in the intermediate DC circuit of the inverter. Replace inverter board if necessary
ID7313	WKF fault code E458		Implausibly high current at the current probe or fault at the BLDC motor for fan 1.
ID7314	WKF fault code E475		Malfunction at the BLDC motor for fan 2
ID7315	WKF fault code E461		Implausibly low current at the current probe or malfunction on the inverter board at compressor start (can occur with com- pressor damage)
ID7316	WKF fault code E467		Missing phase conductor on the compressor
ID7317	WKF fault code E462		Overcurrent fault (primary side) - check power supply / fuse for the EMI board
ID7318	WKF fault code E463		Compressor overtemperature (OLP). Probe value greater than 115 °C (below 12.7 k $\Omega$ ). Can be caused by a jammed expansion valve
ID7319	WKF fault code E554		Refrigerant quantity / refrigerant loss malfunction
ID7320	WKF fault code E556		Power ratings for the com. kit board (IM) and the motherboard (AM) differ - check board versions.
ID7323	Open contact - brine inlet probe	S07	Open contact - brine inlet probe
ID7324	Short circuit - brine inlet probe	S07	Short circuit - brine inlet probe
ID7325	Compressor start error	μPC	Compressor start error
ID7328	Open contact - 2nd mixed heating cycle inlet temp.	S06	Open contact - 2nd mixed heating cycle inlet temp.
ID7329	Short circuit - 2nd mixed heating cycle inlet temp.	S06	Short circuit - 2nd mixed heating cycle inlet temp.
ID7332	Anti-freeze protection	μPC	The anti-freeze protection in the heat pump's heat exchanger was triggered due to an inlet temperature that is too low. After eliminating the cause of the error, the controller must be restarted to reset the error.

ID	Description	Desig.	Details
ID7333	Negative temp. differential		The temperature difference when the heat generator is active is implausible
ID7334	Comm. signal		Communication between operating unit SMT 1 and power unit SMT 1 I/O was interrupted.

## Warnings

ID	Description	Desig.	Details
ID8001	Driver offline	μPC2	EVD EVO probe fault
ID8002	Driver offline	μPC2	Driver offline
ID8100	System temperature too low		The system temperature is too low to start the heat pump.
ID8101	Medium flow rate too low		The medium flow rate is too low to start the heat pump
ID8102	Temperature discrepancy in solar cycle		The collector temperature is at least 60K higher than the storage tank temperature
ID8103	Overnight collector temperature		A collector temperature of at least 45°C occurred overnight
ID8104	Medium flow rate too low	HP 2	The medium flow rate is too low to start the heat pump
ID8105	Set medium flow rate	HP1	The flow rate has dropped below the set medium flow rate
ID8107	Compressor status		The active operating mode is safety mode because the compressor is active without demand
ID8108	Compressor start error	μPC	Compressor start error
ID8109	EVD EVO probe fault	μPC	EVD EVO probe fault
ID8110	Driver offline	μPC	Driver offline
ID8111	Room sensor offline		The room sensor for the unmixed circuit was not detected
ID8112	Room sensor offline		The room sensor for the 1st mixed circuit was not detected
ID8113	Room sensor offline		The room sensor for the 2nd mixed circuit was not detected
ID8114	Room sensor offline		The room sensor for the 3rd mixed circuit was not detected
ID8115	Room sensor offline		The room sensor for the 4th mixed circuit was not detected.
ID8132	Anti-freeze protection active		The anti-freeze protection function is currently active - check the room climate mode set
ID8138	HW storage tank set temp.		The hot water storage tank set temperature was reduced due to low outside temperatures
ID8139	Lower application area (heating)		The temperature has currently dropped below the guaranteed application area of the external unit in heating mode
ID8140	Upper application area (heating)		The guaranteed application area of the external unit in heating mode is currently exceeded
ID8141	Lower application area (cooling)		The temperature has currently dropped below the guaranteed application area of the external unit in cooling mode



ID	Description	Desig.	Details
ID8142	Upper application area (cooling)		The guaranteed application area of the external unit in cooling mode is currently exceeded
ID8144	Target flow rate (I/O 2)		The flow rate has dropped below the set medium flow rate
ID8150	Max. defrost duration	HP1	The maximum duration for the defrost has been exceeded
ID8151	Max. defrost duration	HP2	The maximum duration for the defrost has been exceeded.
ID8223	SD card error (host)		SD card error (host): The SD card is either not inserted correctly or an error has occurred
ID8224	SD card error		SD card error (CP): The SD card is not inserted or an error has occurred
ID8225	Dew point monitoring	СР	Dew point monitoring was activated but no control panel (with integrated humidity and temperature probe) was assigned to the cooling cycle to calculate the dew point
ID8226	Temp. dropped below min. inlet temp.		Temp. dropped below min. inlet temp. (or dew point) - cooling request is suppressed
ID8227	Hygiene function: Setpoint not reached		The hygiene function was cancelled due to the maximum runtime being reached before attaining the set temperature
ID8228	Coding resistor fault		A fault has occurred at the Rc terminal. Check the coding resistor and the connection at the Rc terminal.
ID8229	2nd heat generator active		Due to the return temperature being too low during defrosting, the 2nd heat generator activated

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