

■ Operating and installation instructions

REMKO SKW series

Wall mounted units in split design

SKW 261 DC, SKW 351 DC, SKW 521 DC





Read these operating instructions carefully before commissioning / using this device!

These instructions are an integral part of the system and must always be kept near or on the device.

Subject to modifications; No liability accepted for errors or misprints!

Translation of the original

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1 Safety and usage instructions

1.1 General safety notes

Carefully read the operating manual before commissioning the units or their components for the first time. It provides useful tips and notes such as hazard warnings to prevent injury and material damage. Failure to follow the directions in this manual can endanger persons, the environment and the equipment itself or its components and will void any claims for liability.

Store this manual and the information required for the operation of this system (e.g. refrigerant data-sheet) in the vicinity of the unit.

The refrigerant used in the system is flammable. If applicable, observe the local safety conditions.



Warning of inflammable substances!

1.2 Identification of notes

This section provides an overview of all important safety aspects for proper protection of people and safe and fault-free operation. The instructions and safety notes contained within this manual must be observed in order to prevent accidents, personal injury and material damage.

Notes attached directly to the units must be observed in their entirety and be kept in a fully legible condition.

Safety notes in this manual are indicated by symbols. Safety notes are introduced with signal words which help to highlight the magnitude of the danger in question.

DANGER!

Contact with live parts poses an immediate danger of death due to electric shock. Damage to the insulation or individual components may pose a danger of death.

DANGER!

This combination of symbol and signal word warns of a situation in which there is immediate danger, which if not avoided may be fatal or cause serious injury.

WARNING!

This combination of symbol and signal word warns of a potentially hazardous situation, which if not avoided may be fatal or cause serious injury.

CAUTION!

This combination of symbol and signal word warns of a potentially hazardous situation, which if not avoided may cause injury or material and environmental damage.

NOTICE!

This combination of symbol and signal word warns of a potentially hazardous situation, which if not avoided may cause material and environmental damage.



This symbol highlights useful tips and recommendations as well as information for efficient and fault-free operation.

1.3 Personnel qualifications

Personnel responsible for commissioning, operation, maintenance, inspection and installation must be able to demonstrate that they hold a qualification which proves their ability to undertake the work.

1.4 Dangers of failure to observe the safety notes

Failure to observe the safety notes may pose a risk to people, the environment and the units. Failure to observe the safety notes may void any claims for damages.

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In particular, failure to observe the safety notes may pose the following risks:

- The failure of important unit functions.
- The failure of prescribed methods of maintenance and repair.
- Danger to people on account of electrical and mechanical effects.

1.5 Safety-conscious working

The safety notes contained in this manual, the existing national regulations concerning accident prevention as well as any internal company working, operating and safety regulations must be observed.

1.6 Safety instructions for the operator

The operational safety of the units and components is only assured providing they are used as intended and in a fully assembled state.

- The units and components may only be set up, installed and maintained by qualified personnel.
- Protective covers (grills) over moving parts must not be removed from units that are in operation.
- Do not operate units or components with obvious defects or signs of damage.
- Contact with equipment parts or components can lead to burns or injury.
- The units and components must not be exposed to any mechanical load, extreme levels of humidity or extreme temperatures.
- Rooms in which refrigerant may escape shall be adequately aerated and ventilated. Otherwise, a risk of suffocation or fire exists.
- Do not leave children unsupervised when close to the system.
- Commissioning must be performed by authorised specialists exclusively. Deficient commissioning may lead to water leaks, electric shocks or fire. Commissioning must take place as described in the user manual.
- Only instruct authorised specialist personnel to perform maintenance or servicing.
- The system is filled with a flammable refrigerant. Never thaw any frozen unit components independently!
- Do not operate any further devices that produce high heat or naked flames in the same room.

- All housing parts and unit openings, e.g. air inlets and outlets, must be kept clear.
- The units must be inspected by a service technician to ensure that they are safe to use and fully functional at least once yearly. Visual inspections and cleaning may be performed by the operator when the units are disconnected from the mains.

1.7 Safety notes for installation, maintenance and inspection

- The refrigerant R32 used in the system is flammable. If applicable, observe the local safety conditions.
- Keep the cooling circuit clear of other gases and foreign substances. Only fill the cooling circuit with the refrigerant R32.
- Only use the accessories, components and appropriately marked parts provided. The use of non-standardised components may result in water leaks, electric shocks and fire.
- Only install and store the units in rooms larger than 4 m². With a failure to comply, leaks may result in the room filling with a flammable mixture!

The minimum room size of 4 m² required for installation and storage pertains to the basic fill quantity of the unit. This varies according to the installation type and total fill quantity of the system. The calculation must take place in accordance with valid DIN standards. Make sure that the installation site is suitable for safe unit operation.

- Only mount the unit components on structurally suitable brickwork.
- The units must not be installed in rooms in which further devices that produce heat are operated (heaters, open hearths).
- Make sure the installation room is sufficiently ventilated.
- Interventions in the cooling circuit are only possible after completely draining the refrigerant. Never solder or grind unit components!
- Note that refrigerant may be odourless.
- Never operate the air conditioning unit in a humid room, such as a bathroom or laundry room. If the humidity is too high, this can cause short circuits on electrical parts.
- The product must be correctly earthed at all times, otherwise it may induce electric shocks.
- Attach the condensate drain as described in the operating manual. The inadequate drainage of condensate can lead to water damage in your apartment.
- All persons who intervene in the cooling circuit must hold a valid certificate from the chamber of industry and commerce, which confirms their ability to work with refrigerant.

- Appropriate hazard prevention measures must be taken to prevent risks to people when performing installation, repair, maintenance or cleaning work on the units.
- The setup, connection and operation of the units and its components must be undertaken in accordance with the usage and operating conditions stipulated in this manual and comply with all applicable regional regulations.
- Regional regulations and laws as well as the Water Ecology Act must be observed.
- The power supply should be adapted to the requirements of the units.
- Units may only be mounted at the points provided for this purpose at the factory. The units may only be secured or mounted on stable structures, walls or floors.
- The units and components should not be operated in areas where there is a heightened risk of damage. Observe the minimum clearances.
- The units and components must be kept at an adequate distance from flammable, explosive, combustible, abrasive and dirty areas or atmospheres.
- Safety devices may not be modified or bypassed.
- The connection of the indoor unit must be established as a permanent connection; a detachable, reusable connection is not permissible.

1.8 Unauthorised modification and changes

Modifications or changes to units and components are not permitted and may cause malfunctions. Safety devices may not be modified or bypassed. Original replacement parts and accessories authorised by the manufacturer ensure safety. The use of other parts may invalidate liability for resulting consequences.

1.9 Intended use

Depending on the model, the units and the additional fittings with which they are equipped are only intended to be used as an air-conditioner for the purpose of cooling or heating the air in an enclosed space.

Any different or additional use is a non-intended use. The manufacturer/supplier assumes no liability for damages arising from a non-intended use. The user bears the sole risk in such cases. Intended use also includes working in accordance with the operating and installation instructions and complying with the maintenance requirements.

The threshold values specified in the technical data must not be exceeded.

1.10 Warranty

For warranty claims to be considered, it is essential that the ordering party or its representative complete and return the "certificate of warranty" to REMKO GmbH & Co. KG at the time when the units are purchased and commissioned.

The warranty conditions are detailed in the "General business and delivery conditions". Furthermore, only the parties to a contract can conclude special agreements beyond these conditions. In this case, contact your contractual partner in the first instance.

1.11 Transport and packaging

The devices are supplied in a sturdy shipping container. Please check the equipment immediately upon delivery and note any damage or missing parts on the delivery and inform the shipper and your contractual partner. For later complaints can not be guaranteed.

WARNING!

Plastic films and bags etc. are dangerous toys for children!

Why:

- Leave packaging material are not around.
- Packaging material may not be accessible to children!

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1.12 Environmental protection and recycling

Disposal of packaging

All products are packed for transport in environmentally friendly materials. Make a valuable contribution to reducing waste and sustaining raw materials. Only dispose of packaging at approved collection points.



Disposal of equipment and components

Only recyclable materials are used in the manufacture of the devices and components. Help protect the environment by ensuring that the devices or components (for example batteries) are not disposed in household waste, but only in accordance with local regulations and in an environmentally safe manner, e.g. using certified firms and recycling specialists or at collection points.



2 Technical data

2.1 Unit data

Series		SKW 261 DC	SKW 351 DC	SKW 521 DC
Operating mode		Inverter wall-mounted room air conditioning unit combination for cooling and heating		
Nominal cooling output ¹⁾	kW	2.6 (0.9-3.4)	3.5 (1.1-4.2)	5.2 (1.8-6.1)
Energy efficiency ratio SEER ¹⁾		6.3	6.1	7.4
El. power consumption, cooling	kW	0.73	1.21	1.54
El. current consumption, cooling	A	3.2	5.3	6.9
Power consumption, annual, Q _{CE} ³⁾	kWh	156	221	247
Energy efficiency ratio, cooling ¹⁾		A++		
Nominal heat capacity ²⁾	kW	2.9 (0.8-3.4)	3.8 (0.9-4.2)	4.1 (1.4-6.7)
Energy efficiency ratio SCOP ⁴⁾		4.0		
El. power consumption, heating	kW	0.73	1.09	1.48
El. current consumption, heating	A	3.2	4.7	6.4
Power consumption, annual, Q _{HE} ³⁾	kWh	910	945	1435
Energy efficiency ratio, heating ²⁾		A+		
Max. power consumption	kW	2.15		2.95
Max. current consumption	A	10.0		13.50
EDP no.		1648261	1648351	1648521

¹⁾ Air inlet temp. TK 27 °C/FK 19 °C, outside temperature TK 35 °C, FK 24 °C, max. air flow volume, 5 m pipe length

²⁾ Air inlet temp. TK 20 °C, outside temperature TK 7 °C, FK 6 °C, max. air flow volume, 5 m pipe length

³⁾ The specified value is based on results from standard testing.
The actual consumption depends on the use and location of the unit

⁴⁾ The specified value is based on the average heating period

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Data specific to indoor unit		SKW 261 DC IT	SKW 351 DC IT	SKW 521 DC IT
Application area (room volume), approx.	m ³	80	110	160
Adjustment range, room temperature	°C	+16 to +30		
Air flow volume per stage	m ³ /h	360/460/520	360/500/600	540/680/840
Sound pressure level per stage ⁵⁾	dB (A)	26/30/40	26/34/40	30/37/44
Sound pressure level, Silent	dB (A)	21	22	25
Sound power level max. ⁵⁾	dB(A)	53		55
Enclosure class	IP	X0		
Condensate drainage connection	mm	18		
Dimensions: H/W/D	mm	285/805/194		302/957/213
Weight	kg	7.5		10.0
EDP no.		1648263	1648353	1648523

⁵⁾ At distance of 1 m in the open air; specified values are maximum values

Data specific to outdoor unit		SKW 261 DC AT	SKW 351 DC AT	SKW 521 DC AT
Power supply	V/Ph/Hz	230/1~/50		
Operating range, cooling	°C	+5 to +50		
Operating range, heating	°C	-15 to +30		
Air flow rate, max.	m ³ /h	1750	1800	2500
Enclosure class	IP	24		
Sound power level max. ⁵⁾	dB (A)	62	63	61
Sound pressure level ⁵⁾	dB (A)	55	56	
Refrigerant ⁶⁾		R32		
Refrigerant, basic quantity	kg	0.55		1.00
CO ₂ equivalent	t	0.37		0.68
Operating pressure, max.	kPa	4300/1700		
Refrigerant piping, max. length	m	25		30
Refrigerant piping, max. height	m	10		20
Refrigerant connection, injection pipe	Inches (mm)	1/4" (6.35)		
Refrigerant connection, suction pipe	Inches (mm)	3/8" (9.52)		1/2" (12.70)
Dimensions: H/W/D	mm	495/727/270		554/800/333
Weight	kg	23.2		34.0
EDP no.		1647261	1647351	1647521

⁵⁾ At distance of 1 m in the open air; specified values are maximum values

⁶⁾ Contains greenhouse gas according to Kyoto protocol, GWP 675

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2.2 Unit dimensions

Outdoor units

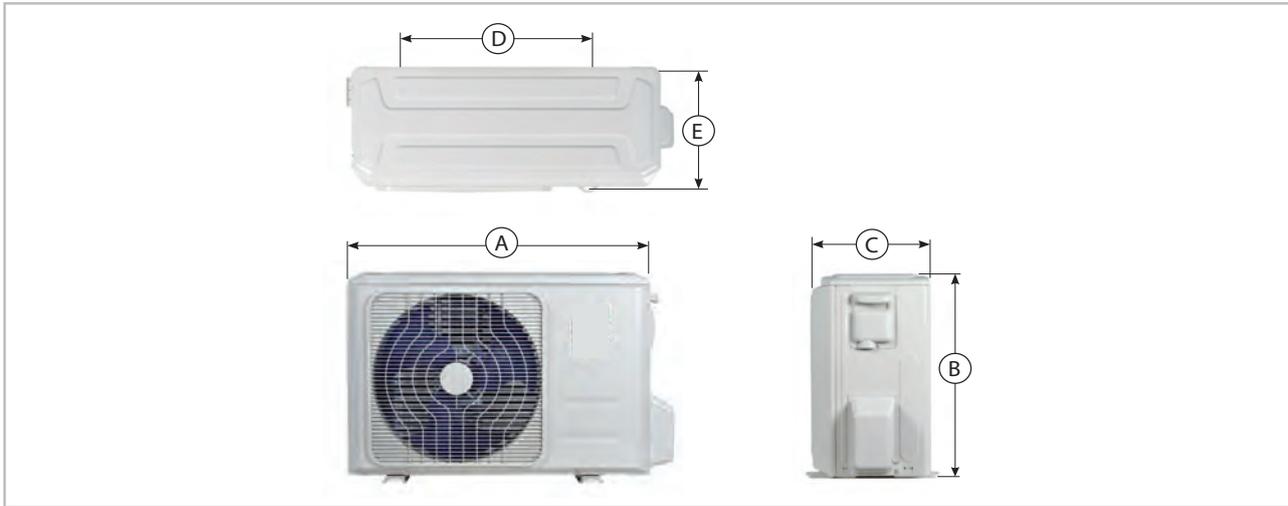


Fig. 1: Outdoor unit SKW 261-521 DC AT dimensions

Measurements (mm)	A	B	C	D	E
SKW 261-351 DC	727	495	270	452	256
SKW 521 DC	800	554	333	514	340

Indoor units

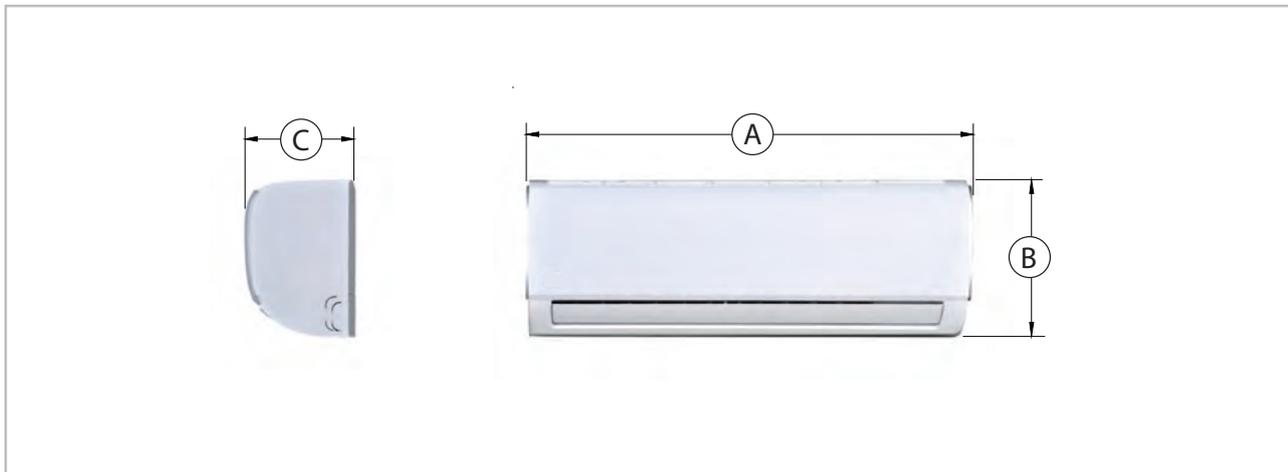


Fig. 2: Indoor unit dimensions SKW 261-521 DC

Measurements (mm)	A	B	C
SKW 261-351 DC	805	285	194
SKW 521 DC	957	302	213

We reserve the right to modify the dimensions and design as part of the ongoing technical development process.

3 Design and function

3.1 Unit description

The SKW room air conditioners have a SKW...AT outdoor unit as well as an SKW...IT indoor unit.

In cooling mode, the outdoor unit serves to output the heat extracted by the indoor unit from the room being cooled. In heating mode, the heat taken up by the outdoor unit can be discharged by the indoor unit into the room to be heated. In both operating modes, the output produced by the compressor precisely matches requirements, and thereby regulates the nominal temperature with minimal temperature deviations. This "inverter technology" results in energy savings over conventional split systems and also reduces noise emissions to a particularly low level. The outdoor unit can be installed in an outdoor area or, providing that certain requirements are met, an indoor area. The indoor unit is designed to be mounted high up on the wall, in indoor areas. It is operated by an infrared remote control.

The outdoor unit consists of a cooling cycle with compressor, fin condenser, condenser fan, reversing valve and throttle element. The outdoor unit is controlled by the regulation of the indoor unit.

The indoor unit consists of a fin evaporator, evaporator fan, controller and condensate tray.

Floor brackets, wall brackets, refrigerant piping and condensate pumps are available as accessories.

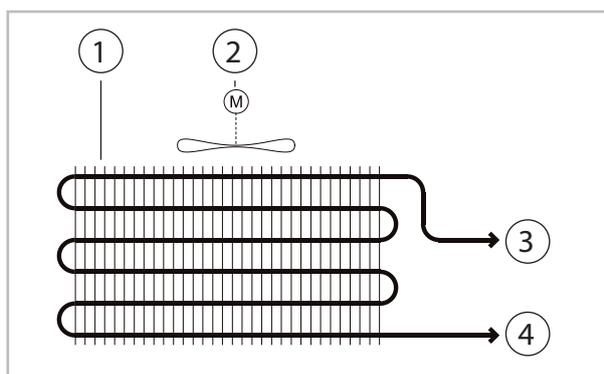


Fig. 3: Cooling cycle diagram for indoor unit

- 1: Evaporator
- 2: Evaporator fan
- 3: Suction pipe connection
- 4: Liquid pipe connection

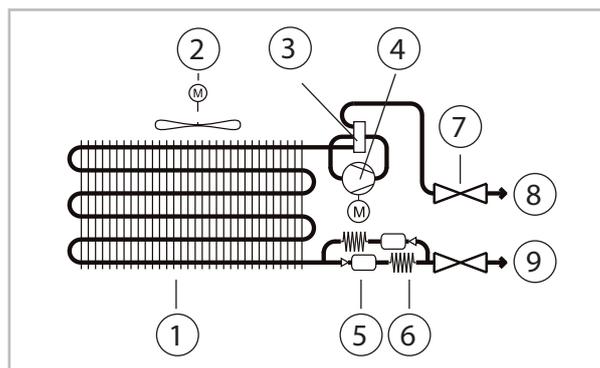


Fig. 4: Cooling cycle diagram for outdoor unit

- 1: Condenser
- 2: Condenser fan
- 3: Reversing valve
- 4: Compressor
- 5: Filter dryer
- 6: Capillary tube throttle element
- 7: Pressure gauge connection
- 8: Suction pipe connection valve
- 9: Liquid line connection valve

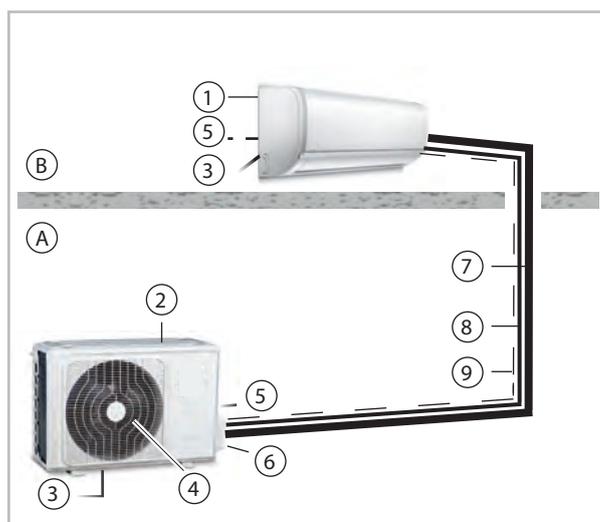


Fig. 5: System layout

- A: Outdoor area
- B: Indoor area
- 1: Indoor unit
- 2: Outdoor unit
- 3: Condensate drainage line
- 4: Condenser fan
- 5: Power supply
- 6: Shut-off valve
- 7: Suction pipe
- 8: Injection pipe
- 9: Control line

Refrigerant piping is used to connect the indoor unit to the outdoor unit.

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4 Operation

4.1 General notes

The indoor unit is easily operated using the standard infrared remote control. The indoor unit beeps to acknowledge the correct transmission of data. If it is not possible to program the indoor unit with the remote control, then it can also be manually operated.

Manual mode

The indoor unit can also be switched on manually if the infrared remote control is lost/defective. Manual operation is intended for emergency operation and is not suitable for basic unit operation. Please replace the remote control. The key for manual activation is located below the housing cover on the right side.

The following settings apply for manual operation:

Pressing once: Automatic mode,

Pressing twice: Cooling mode,

Pressing three times: Unit OFF

Infrared remote control

The infrared remote control sends the programmed settings a distance of up to 6 m to the receiver of the indoor unit. Data will only be received correctly if the remote control is pointed at the receiver and no objects are obstructing the transmission path.

Two AAA batteries must be inserted into the remote control in preparation. To do so, remove the flap from the battery compartment and insert the batteries the correct way around (see markings). Removing the batteries causes all stored data to be lost. The remote control will then access the default settings, which you are free to customise at any time.



Fig. 6: Maximum distance



Alarms are indicated by a code (see chapter Troubleshooting and customer service).

! NOTICE!

Immediately replace flat batteries with a new set, otherwise there is a risk of leakage. It is recommended that the batteries are removed if the equipment is shut down for longer periods.



Help save on energy consumption in stand-by mode! If the device, system or component is not in use, we recommend disconnecting the power supply. Components with a safety function is excluded from our recommendation!

4.2 Display on indoor unit

The display illuminates according to the settings.

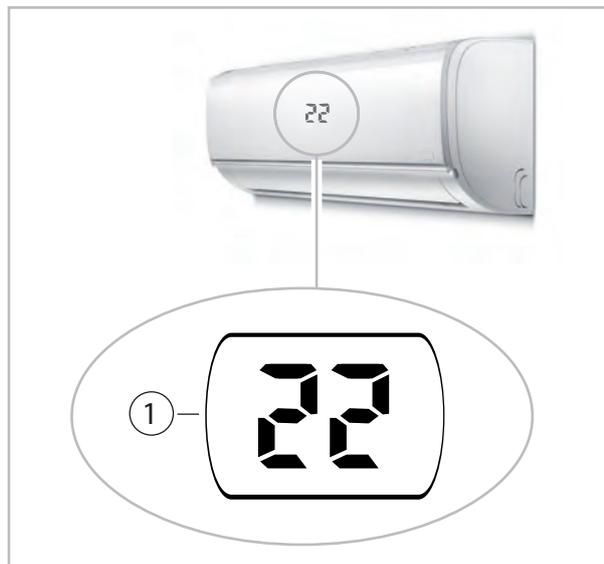


Fig. 7: Display on indoor unit

1: Display

4.3 Keys on the remote control

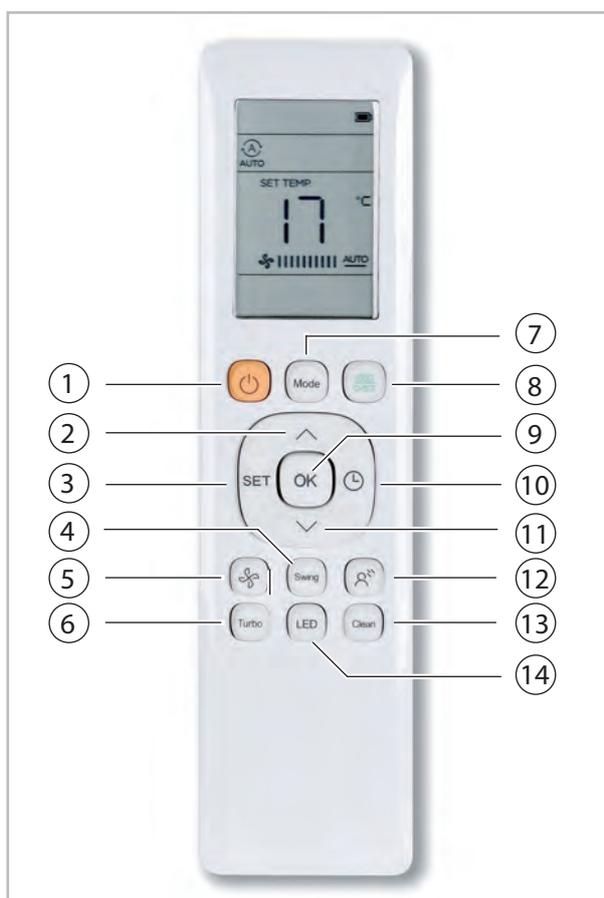


Fig. 8: Keys on the remote control

① “On/Off” key

Press this key to switch the air conditioning unit on and off.

② “Arrow up” temperature key

Increases the setpoint in 1 °C steps up to a temperature of max. 30 °C.

③ “SET” key

Makes it possible to switch between different operating functions as follows:

“Follow me” function (⌘)

- Network configuration (📶)

- “Follow me” function (⌘)

The selected function flashes in the display, confirm with the “OK” key.

④ “Swing” key

Starts and stops the horizontal fin movement.

Press and hold the key for 2 seconds to start the vertical fin movement (available depending on the unit model).

⑤ “Fan speed” key

Allows switching between the different fan speeds in the following order:

Automatic → Low → Medium → High

Note: To activate the silence function (available depending on the appliance model) of the appliance, press and hold the key for 2 seconds.

⑥ “Turbo” key

Activating the turbo function ensures that the setpoint is reached as quickly as possible.

⑦ “Mode” key

This key allows switching between the different operating modes in the following order:

Automatic → Cooling → Dehumidifying → Heating → Recirculation

⑧ “Sleep” key

Activates/deactivates the energy saving function of the unit (e.g. overnight).

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⑨ “OK” key

Required to confirm various functions of the IR remote control.

⑩ “Timer” key

Activates/deactivates the time-delayed start of the unit or the unit switch-off.

⑪ “Arrow down” temperature key

Decreases the setpoint in 1 °C steps down to a temperature of min. 17 °C.

⑫ “Fresh” key

Activates/deactivates the REMKO BioClean function (ionisation).

⑬ “Clean” key

Activates/deactivates the self-cleaning function of the unit (available depending on the unit model).

⑭ “LED” key

Enables switching on/off the unit lighting and the signal tones (depending on the unit).

Indicators on the LCD

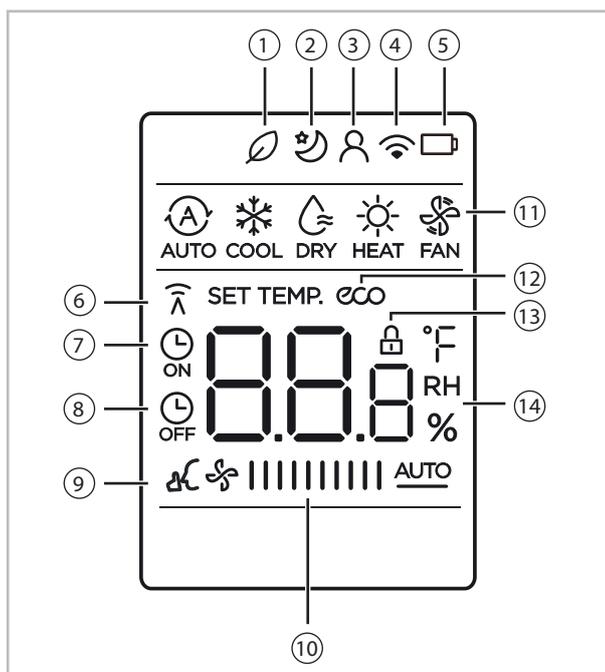


Fig. 9: Indicators on the LCD

① BioClean function active (available depending on the unit type).

② Sleep function active.

③ Follow-me function active.

④ Network configuration active.

⑤ Battery low (flashing).

⑥ Signal transmission

Lights up when a signal is sent from the IR remote control to the air conditioning unit.

⑦ Time-delayed switch-on active.

⑧ Time-delayed switch-off active.

⑨ Silent mode active.

⑩ Fan speed

Displays the set fan speed as follows:

Low: ♣ IIII

Medium: ♣ IIIIIII

High: ♣ IIIIIIIII

Automatic: ♣ IIIIIIIIIII AUTO

⑪ Mode selection

Shows the current operating mode.

⑫ Eco function

Lights up when the Eco function is active (available depending on the unit).

⑬ Key lock

Symbol appears when the key lock is activated.

⑭ Temperature/Timer/Fan speed

Shows the current temperature setpoint in the basic view. When using the additional function “Timer”, the corresponding time values are shown.

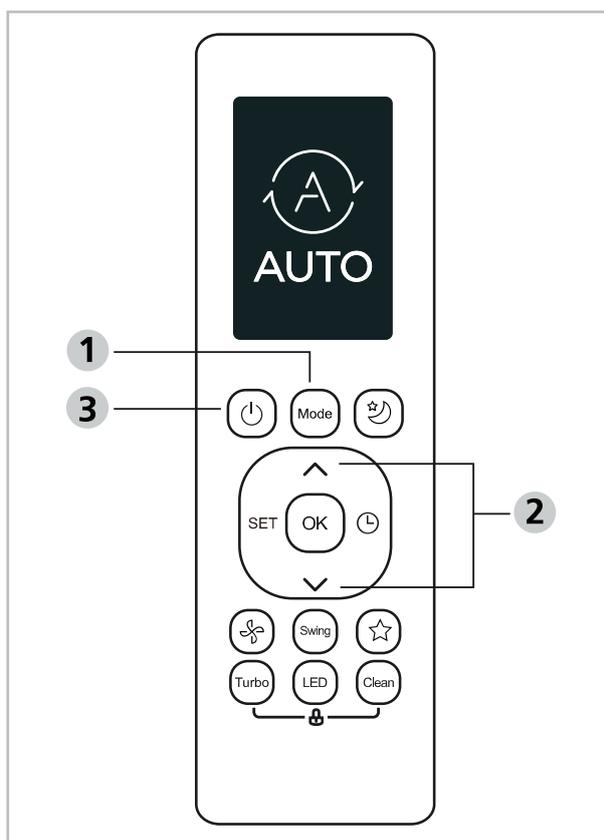
Temperature setting

The temperature setting can be made within a range of 17-30 °C. The setpoint is adjusted in 1 °C steps.

Automatic mode

In automatic mode, the unit automatically selects the operating mode based on the set temperature setpoint.

1. ➤ Press the “Mode” key to activate the “Auto” function.
2. ➤ Set the desired temperature using the “^” and “v” keys.
3. ➤ The unit can be switched on by pressing the “ON/OFF” key.



Cooling mode

1. ➤ Press the “Mode” key and activate the “Cool” function.
2. ➤ Set the desired temperature using the “^” and “v” keys.
3. ➤ Press the “FAN” key to select the fan speed. The following are available: Automatic, Low, Medium and High
4. ➤ The unit can be switched on by pressing the “ON/OFF” key.

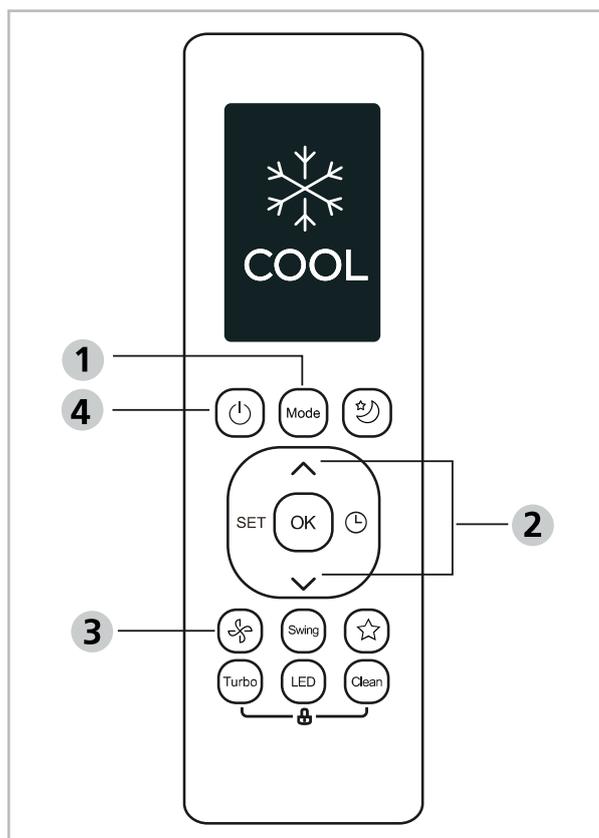


Fig. 10: Cooling mode

The fan speed cannot be set in automatic mode!

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Timer function

With the “Timer” function, the unit can switch on with a switch-on delay or switch off with a switch-off delay.

Time-delayed switch-on

1. ➤ Press the “Timer” key to enter the “Time ON” setting
2. ➤ Use the arrow keys to select the desired number of hours after which the air conditioning unit is to switch on
3. ➤ Point the remote control towards the air conditioning unit and wait 1 sec. The timer is now active (symbol in the display of the remote control)

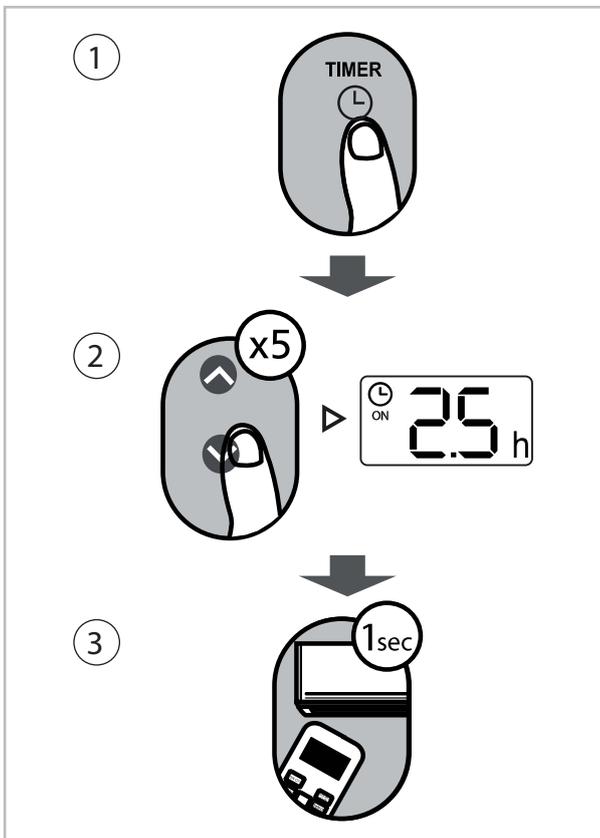


Fig. 11: Time-delayed switch-on

Time-delayed switch-off

1. ➤ Press the “Timer” key to enter the “Time OFF” setting
2. ➤ Use the arrow keys to select the desired number of hours after which the air conditioning unit is to switch off
3. ➤ Point the remote control towards the air conditioning unit and wait 1 sec. The timer is now active (symbol in the display of the remote control)

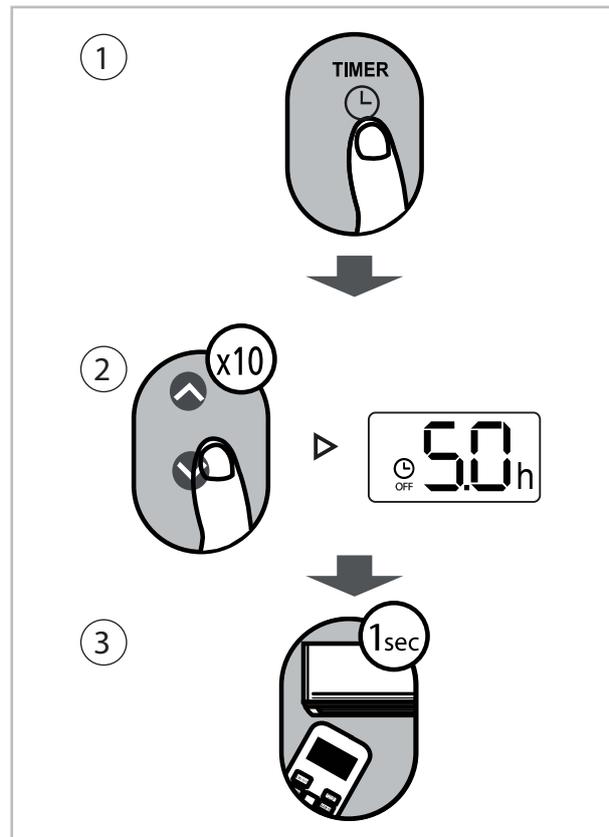


Fig. 12: Time-delayed switch-off

Combining time-delayed switching on and off

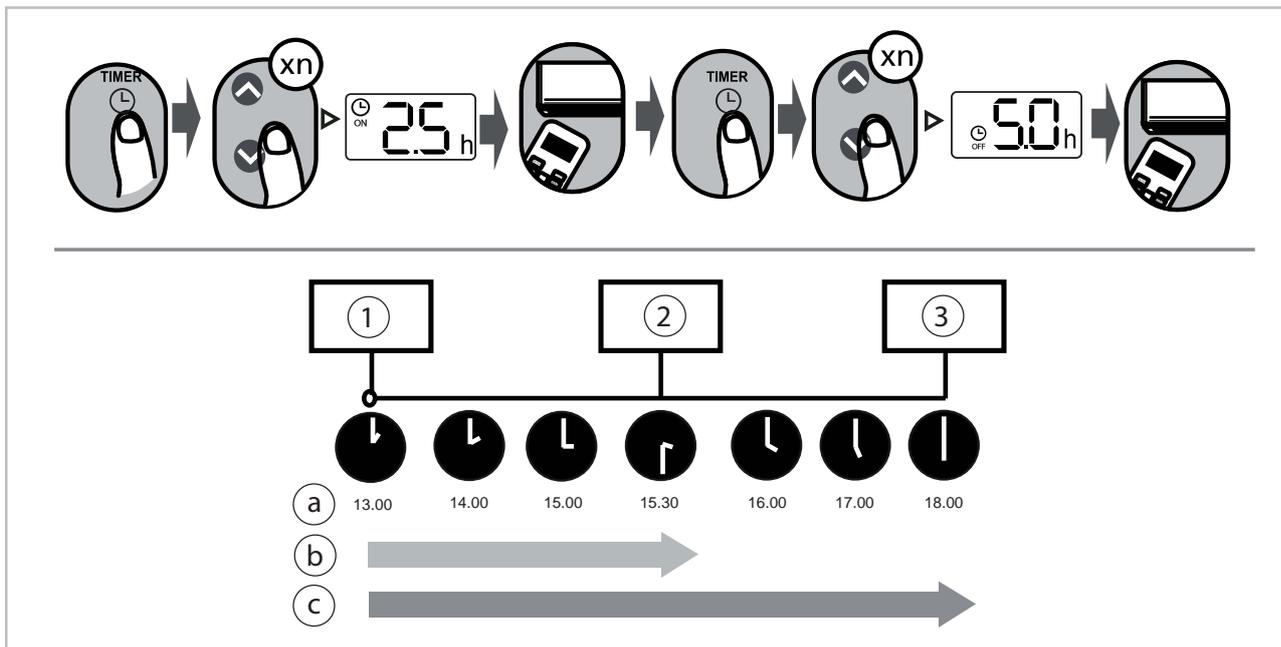


Fig. 13: Combining time-delayed switching on and off

- | | |
|----------------------|--------------------|
| 1: Timer starts | a: current (13:00) |
| 2: Unit switches on | b: 2.5 hours later |
| 3: Unit switches off | c: 5 hours later |

Example: If both timers are activated at 13:00, the unit switches on 2.5 hours later (at 15:30) and switches off 5 hours later (at 18:00).

“Swing” function

Press the “Swing” key

1. ➤ The horizontal air guide fin starts to rise and fall automatically. Pressing again stops the fin at the desired position
2. ➤ On units with 3D swing function, pressing the “Swing” key for 2 seconds activates the vertical fin movement

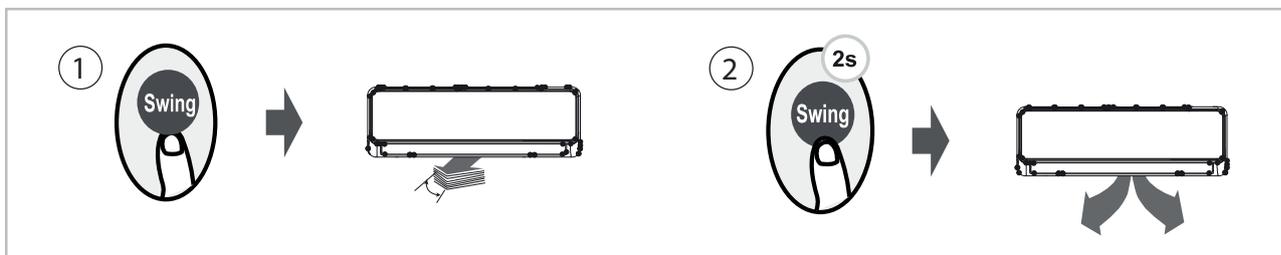


Fig. 14: “Swing” function

REMKO SKW series

Deactivate lighting and signal tones

1. ➤ Press the “LED” key to switch the unit lighting on and off.
2. ➤ Press and hold the “LED” key for longer than 5 seconds, the ACTUAL temperature appears in the unit display (not available for all unit types)

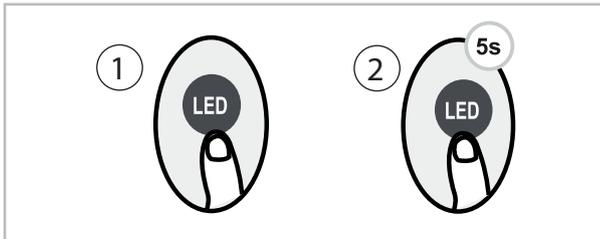


Fig. 15: Deactivate lighting and signal tones

Activating Silent function

Depending on the unit type, the Silent function (low-noise unit operation) can be activated. To do this, the “FAN” key must be pressed and held for 2 seconds. The unit now operates in a particularly quiet mode. It must be taken into account that the unit cannot call up the full cooling or heating capacity.

The silent mode can be deactivated again by pressing the “ON/OFF”, “Mode”, “Sleep”, “Turbo” or “Clean”.



Fig. 16: Silent function

Eco function

Press the “Eco” key (not available on all models) to activate the energy-saving function of the unit.

Note: Function only available in cooling mode!



Fig. 17: COS Eco function

Function description:

Pressing this key in cooling mode automatically sets the temperature setpoint to 24 °C. When the room temperature is <24 °C, the fan goes into energy-saving mode. If the room temperature is >24 °C, the fan speed remains in the “Automatic” operating mode.

Frost protection function

The air conditioning unit operates at high fan speed with a fixed setpoint of 8 °C (only available in heating mode).

To activate this function, heating mode must be activated and the setpoint must be set to 17°C.

Pressing the “Arrow down” key twice within one second activates the FP function.

The function can be deactivated again by pressing the “On/Off”, “Sleep”, “Mode”, “Fan” keys and the temperature setting.



Fig. 18: Frost protection function

Activating key lock

Hold the “Clean” and “Turbo” keys simultaneously for 5 seconds to activate the key lock.

To deactivate the key lock, both keys must be pressed again for 2 seconds.

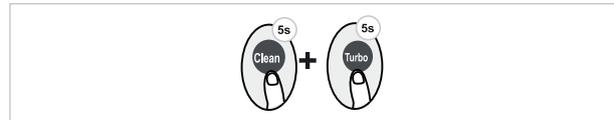


Fig. 19: Activating key lock

“Shortcut” key

Pressing this key (not available on all unit models) while the unit is in operation will reset all settings (including operating mode, setpoint, fan speed and sleep function) to the last used settings.



Fig. 20: “Shortcut” key

Self-cleaning function

Press the “Clean” key (not available on all unit models).

Due to the formation of condensate on the heat exchanger and the residual moisture that remains, bacteria can multiply quickly. In regular normal operation, the heat exchanger is dried by the air volume flow. This drying process can also be started manually with the “Clean” function (for example, if the unit is not in regular use). In cooling or dehumidification mode, the self-cleaning function can be activated. The unit switches off automatically after cleaning.



Fig. 21: Self-cleaning function

“Turbo” function

If the “Turbo” key is pressed in cooling mode, the unit operates with the highest possible cooling capacity and at the same time with the highest fan speed.

This allows the desired setpoint to be reached as quickly as possible.



Fig. 22: “Turbo” function

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“Set” key

Press the “Set” key to enter the settings menu. Press the “Set” key or the arrow keys again to select the desired function. The corresponding function flashes on the display of the remote control. Press the “OK” key to select it.

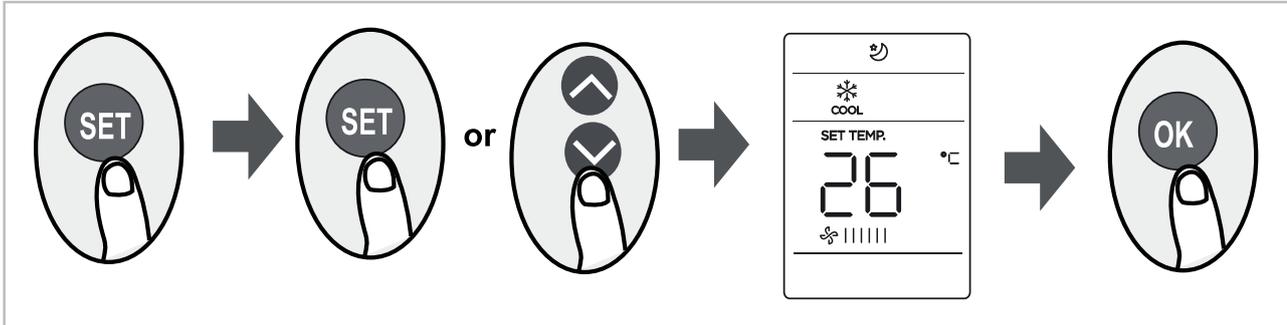


Fig. 23: “Set” key

The additional functions are shown in the following order:

BioClean function (∅) → Sleep function (☾) → Follow-Me function (⊗) → Network configuration (📶)



If your remote control has the “Fresh” and “Sleep keys, these functions cannot be operated via the “SET” key.

“BioClean” function (∅)

When the BioClean function is activated, negatively charged ions are released into the air stream to increase the air quality.

Sleep function ☾

The sleep function can be used to save energy during night operation. This function is not available in the “Recirculation” and “Humidification” operating modes. The “Sleep” key should be pressed before going to bed. In cooling mode, the unit will increase the setpoint by 1 °C after 1 operating hour. After another operating hour, the temperature is increased by 1 °C again. In heating mode, the setpoint is lowered by the previously mentioned parameters.

The sleep function deactivates automatically after an operating time of 8 hours.

AP mode (network configuration)

Not available for all unit types and can only be used in combination with the optional REMKO WifiStick. AP mode can be activated by pressing the “LED” key several times within 10 seconds. The unit is now in network configuration mode. For integration via WLAN, please observe the assembly and operating instructions of the REMKO Wifi-Stick.

5 Installation instructions for qualified personnel

5.1 Important notes prior to installation

- Transport the unit in its original packaging as close as possible to the installation location. You avoid transport damage by doing so.
- Check the contents of the packaging for completeness and check the unit for visible transport damage. Report any damage immediately to your contractual partner and the shipping company.
- Lift the unit on the corners and not on the refrigerant or condensate drainage connections.
- The refrigerant piping (liquid and suction pipe), valves and connections must be insulated to make them vapour diffusion proof. If necessary also insulate the condensate drainage line.
- Select an installation location which allows air to freely flow through the air inlet and outlet (see section "Minimum clearances").
- Do not install the unit in the immediate vicinity of devices which generate intensive thermal radiation. Installation in the vicinity of thermal radiation reduces the unit output.
- Only open the shut-off valves on the refrigerant piping after installation is complete.
- Seal off open refrigerant piping with suitable caps or adhesive strips to prevent the infiltration of moisture and never kink or compress the refrigerant piping.
- Avoid unnecessary bends. This minimises the pressure loss in the refrigerant piping and ensures that the compressor oil can flow back without obstruction.
- Perform all electrical wiring in accordance with applicable DIN and VDE standards.
- Ensure the electrical cables are properly connected to the terminals, otherwise there is a risk of fire.
- Only use the fasteners contained in the scope of delivery with the units.
- Use four supports and the associated hooks to attach the ceiling cassette (only applies to ceiling cassettes).
- Use the insulated condensate hose in the scope of delivery as a junction piece to the continuing condensate drain. Secure the condensate drain with the supplied clamps.

5.2 Wall openings

- A wall opening of at least 65 mm diameter and 10mm incline from the inside to the outside must be created.
- To prevent damage to the lines, the interior of the wall opening should be padded or, for example, lined with PVC pipe (see figure).
- After installation has been completed, use a suitable sealing compound to close off the wall opening, taking account of fire protection regulations (provided by the customer). Do not use cement or lime containing substances!

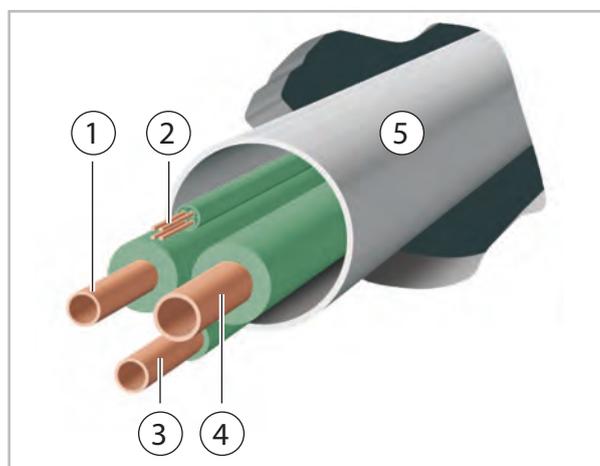


Fig. 24: Wall opening

- 1: Liquid line
- 2: Control line
- 3: Condensate drainage line
- 4: Suction pipe
- 5: PVC pipe

5.3 Installation materials

The indoor unit is attached to the wall by a wall bracket and 4 screws (to be provided by the customer).

The outdoor unit is attached by 4 screws and a wall bracket to the wall or fixed by a floor bracket to the ground.

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5.4 Selection of installation location

Indoor unit

The indoor unit is designed for horizontal wall installation above doors. However, it can also be used in the upper wall area (min. 1.75m above the floor).

Outdoor unit

The outdoor unit is designed for horizontal installation on a base in outdoor areas. The installation site must be level, flat and firm. The unit should also be secured to prevent it from tipping over. The outdoor unit can be set up outside as well as inside a building. For external installation, please observe the following notes to protect the unit from the influence of the weather.

Rain

For floor or roof set-up, the unit should be installed with at least 10cm ground clearance. A floor bracket is available as an optional accessory.

Sun

The condenser on the outdoor unit emits heat. Exposure to sunlight further increases the temperature of the fins and reduces the heat released by the finned heat exchanger. The outdoor unit should be installed on to the north side of the building whenever possible. If necessary, take measures to provide sufficient shade (responsibility of customer). One possible solution is to build a small roofed area over the unit. These measures should not affect the flow of warm outlet air.

Wind

If the unit is being installed in windy areas, ensure that the warm outlet air is discharged in the prevailing wind direction. If this is not possible, it may be necessary to install a windbreak (to be provided by the customer). Ensure that the windbreak does not adversely affect the air intake to the unit. An additional stabilization is recommended. This can, for example, be realized with ropes or other structures.



Fig. 25: Windbreak

1: Wind

Snow

The unit should be wall-mounted in areas of heavy snowfall. Installation should be at least 20cm above the expected level of snow to prevent snow from entering the outdoor unit. An optional wall bracket is available as an accessory.

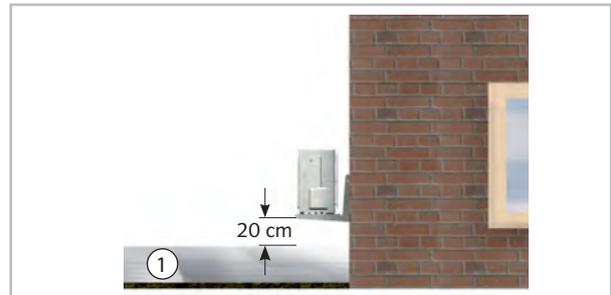


Fig. 26: Minimum clearance to snow

1: Snow

Installation inside buildings

- Ensure that heat can dissipate adequately when placing the outdoor unit in cellars, lofts, adjoining rooms or halls (Fig. 27).
- Install an additional fan with a rated flow comparative to that of the outdoor unit being installed in the room and which can compensate any additional pressure loss in ventilation ducts (Fig. 27).
- Comply with any regulations and conditions affecting the statics of the building. If necessary, fit acoustic installation.

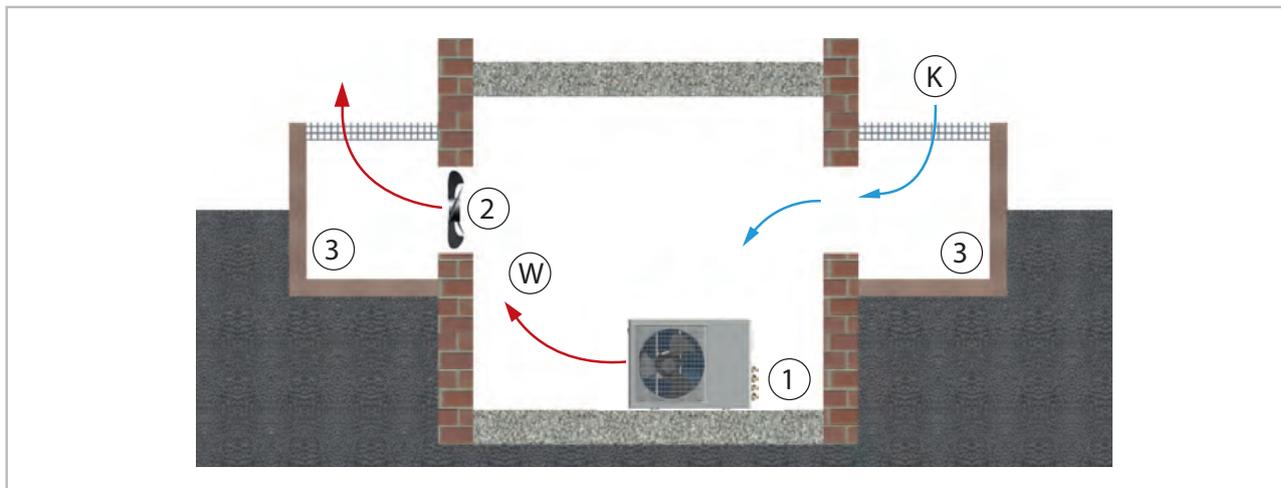


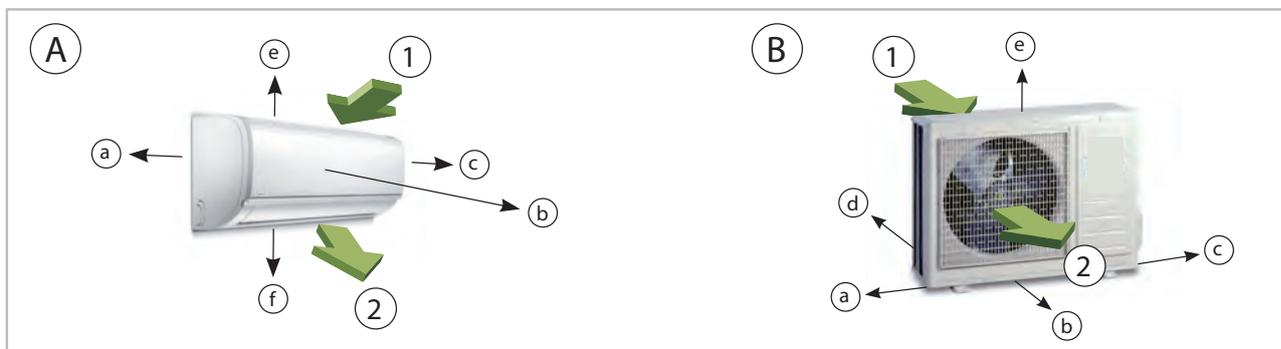
Fig. 27: Installation inside buildings

K: Cold fresh air / W: Warm air
1: Outdoor unit / 2: Additional fan

3: Air shaft

5.5 Minimum clearances

Observe the minimum clearances to allow access for maintenance and repair work and facilitate optimum air distribution.



A: Indoor unit
B: Outdoor unit

1: Air inlet
2: Air outlet

Measurements (mm)	Indoor units SKW 261-521 DC IT	Outdoor units SKW 261-521 DC AT
a	120	300
b	1,500	2000
c	120	600
d	-	300
e	120	600
f	200	-

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5.6 Oil return measures

If the outdoor unit is installed at a higher level than the indoor unit, suitable oil return measures must be taken. Usually, an oil pump bend is installed for every 7 metres of height difference.

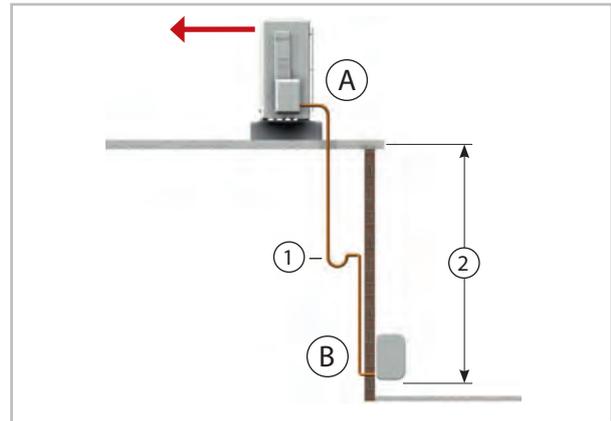


Fig. 28: Oil return measures

- A: Outdoor unit
- B: Indoor unit
- 1: 1 x oil pump bend in suction pipe to outdoor unit every 7 metres of height difference, radius: 50 mm
- 2: Max. 10/(20) m (SKW 521 DC)

5.7 Wall bracket for the indoor unit

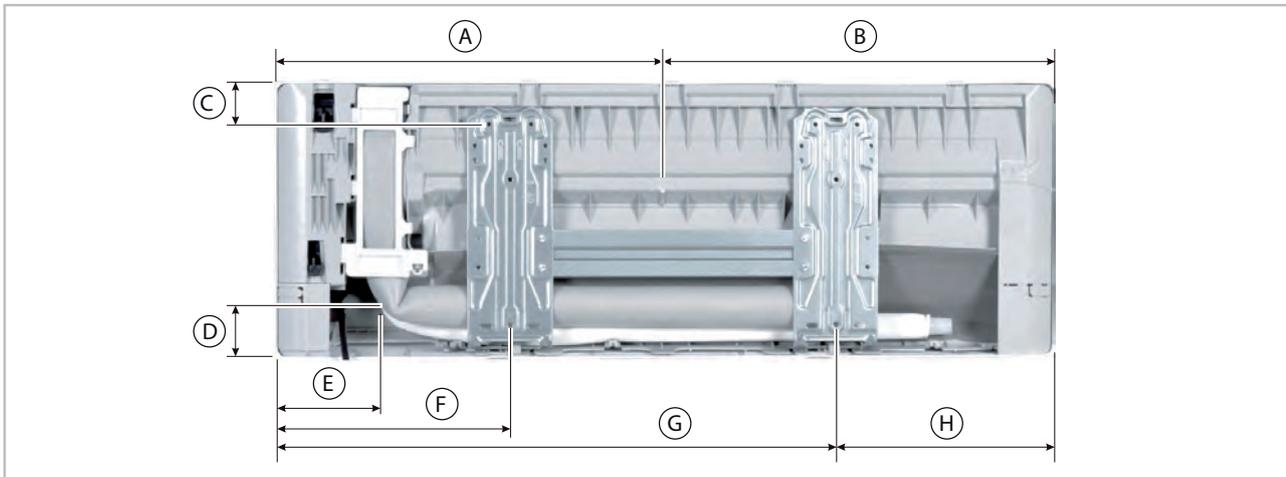


Fig. 29: Mounting points for the wall bracket SKW 261-521 DC (rear view, all dimensions in mm)

Unit type/ dimensions	A	B	C	D	E	F	G	H
SKW 261-351 DC	415	390	44	47	115	245	580	225
SKW 521 DC	463	494	40	47	105	242	675	282

The diameter of the pipe break-through is 65 mm for all unit types.

The wall bracket for the units must be attached with suitable screws and anchors.

5.8 Connection variants for the indoor unit

The following connection variants can be used for the refrigerant, condensate and control lines.

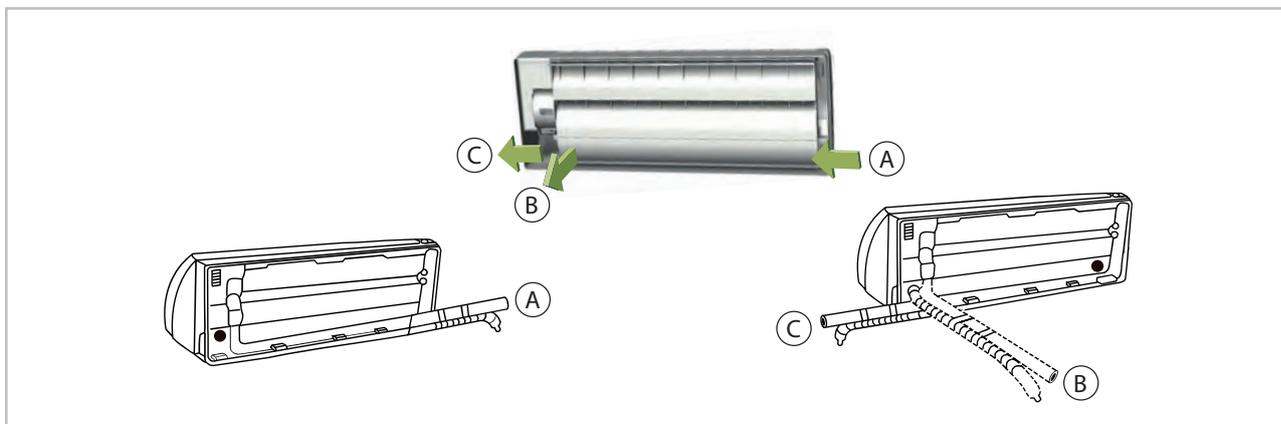


Fig. 30: Connection variant (view from the rear)

A: Infeed of the refrigerant piping at the wall, left

B: Outlet through the wall, right

C: Outlet on the wall, right

5.9 Connection of the indoor unit when the refrigerant piping is installed under the plaster

If the customer routes the refrigerant piping to the unit underneath the plaster, observe the following note. The principal connection options can be found in the "Connection variants for the indoor unit" and "Wall bracket" chapters.

If the refrigerant piping is routed underneath the plaster, ensure that the customer-fitted refrigerant piping does not protrude from the wall at a 90° angle. As a result of the required bending radius, the unit would then be very difficult to connect or would possibly be impossible to fasten to the wall mount.

For this reason, route the customer-fitted refrigerant piping with as flat an angle as possible (<30°) out of the wall, from the left and into the unit. This enables direct connection of the refrigerant piping (see Fig. 31).

! NOTICE!

The flare connection should be implemented in the unit in the case of under-plaster installations. A detachable connection below the level of the plaster is not generally permitted!



Fig. 31: Under the plaster installation (View from above)

REMKO SKW series

6 Installation

6.1 Installation of the indoor unit

The indoor unit is attached by means of a wall bracket, taking into consideration the air outlet side located in the lower part.

1. ▶ Mark the mounting points on the structurally permissible building sections according to the dimensions of the wall bracket.
2. ▶ If necessary, remove the break out opening of the housing.
3. ▶ Connect the refrigerant piping, electrical cables and condensate drainage line to the indoor unit as described below.
4. ▶ Hang the indoor unit onto the wall bracket by tilting it back slightly and by pressing the bottom part of the unit against the bracket.
5. ▶ Check again that the unit is level. (Fig. 32)

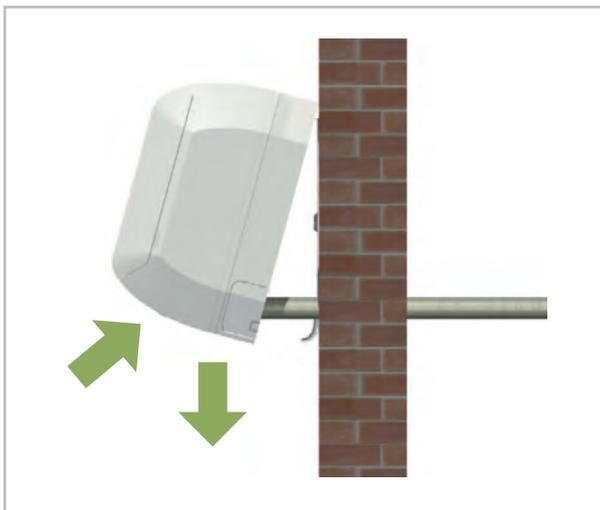


Fig. 32: Horizontal positioning

The wall bracket for the units must be attached with suitable screws and anchors.

6.2 Connecting the refrigerant piping

The refrigerant piping is connected (responsibility of the customer) on the back side of the units.

Please note that a flare connection is only permissible outside the enclosed room. If this is not possible on site, the connection of the indoor unit must be established as a permanent connection (e.g. soldered).

It may be necessary to fit a reducer or flared adapter to the indoor unit. These fittings are included with the indoor unit as an accessory kit. Once installed, the connections should be insulated to make them vapour diffusion proof.

! NOTICE!

Installation should only be performed by authorised specialists.

! NOTICE!

The unit is factory filled with dry nitrogen for leak testing purposes. The pressurised nitrogen is released when the union nuts are undone.

! NOTICE!

Use only tools which are approved for use in an HVAC environment. (z. B.: bending pliers, pipe/tubing cutters, de-burrers and flaring tools). Do not cut refrigerant pipes with a saw.

! NOTICE!

All work must be carried out in a way that prevents dirt, particles, water etc. from entering, refrigerant lines!

The following instructions describe the installation of the cooling cycle and the assembly of the indoor unit and the outdoor unit.

1. ➤ The required pipe diameters are given in the table "Technical data".
2. ➤ Install the indoor unit and connect the refrigerant piping as described in the operating manual for the indoor unit.
3. ➤ Use the wall or floor brackets to fit the outdoor unit against structural parts approved to support the static load (refer to the installation instructions for the brackets).
4. ➤ Ensure that structure-borne sound is not transferred to parts of the building. Use vibration dampers to reduce the effects of structure-borne sound!
5. ➤ Lay the refrigerant piping from the indoor unit to the outdoor unit. Ensure that the fastenings are adequate and if necessary, take appropriate oil return measures!
6. ➤ Remove the factory-fitted protective caps and union nuts on the connections. These should be used later in the installation process.
7. ➤ Before flanging the refrigerant piping, ensure that the union nut is fitted on the pipe.
8. ➤ Prepare the laid refrigerant pipings as shown below (Fig. 33 and Fig. 34).
9. ➤ Verify that the shape of the flange is correct (Fig. 35).
10. ➤ First connect and hand-tighten the refrigerant piping to ensure it is correctly seated.
11. ➤ Then tighten the fittings with 2 appropriately-sized open-ended spanners. Use one spanner to counter the force when tightening the fitting (Fig. 36).
12. ➤ Use insulation hoses which are designed for this temperature range and are diffusion proof.
13. ➤ Observe the permitted bending radius for the refrigerant piping during installation. Never bend a pipe twice in the same place. Brittleness and cracking can result.
14. ➤ Apply appropriate heat insulation to the installed refrigerant piping, including connector.
15. ➤ Take the same action at the shut-off valves for all subsequent refrigerant piping.



Label the refrigerant piping (injection and suction pipes) as well as the associated electrical control lines of each interior unit with a letter. Only connect the lines to their associated connections.

! NOTICE!

Always pay attention to the affiliation of the electrical lines and refrigerant piping! The connections of the individual circuits must not be mixed up. Mixing up the assignment of control lines and refrigerant piping can have fatal consequences (compressor damage)!

Commissioning of the individual circuits must be carried out successively.

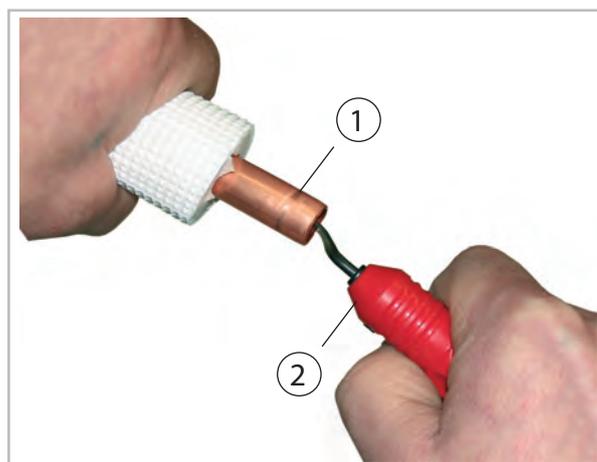


Fig. 33: Deburring the refrigerant piping

- 1: Refrigerant piping
- 2: Deburrer

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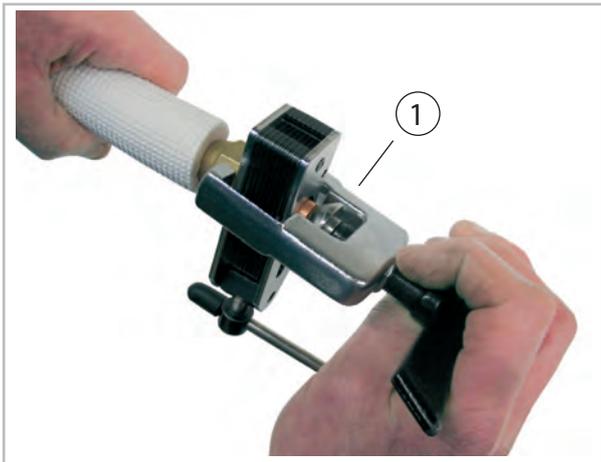


Fig. 34: Flanging the refrigerant piping

1: Flanging tool

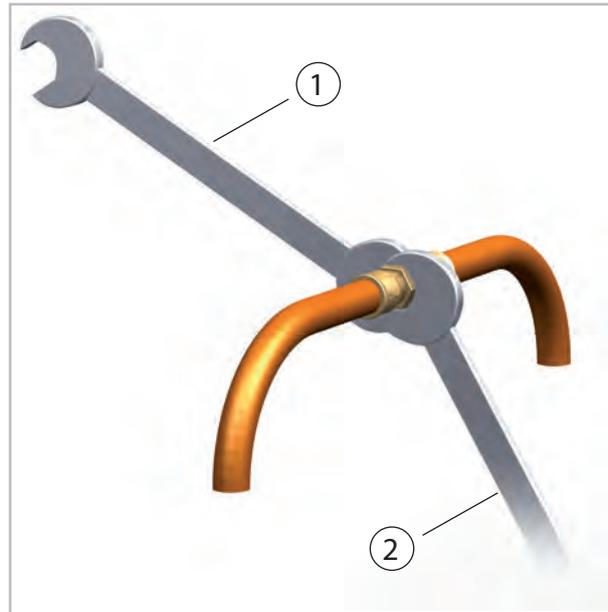


Fig. 36: Tightening the fitting

- 1: Tighten with the first open-ended spanner
- 2: Counter with the second open-ended spanner

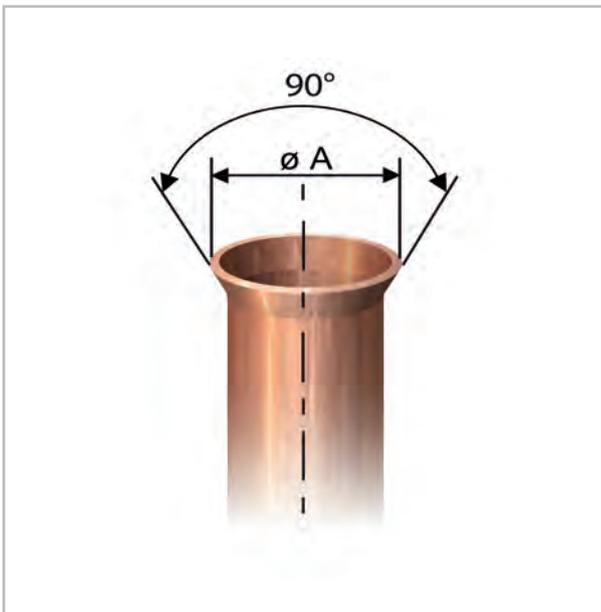


Fig. 35: Correct flange shape

Pipe dimension in inches	Tightening torque in Nm
1/4"	15-20
3/8"	33-40
1/2"	50-60
5/8"	65-75
3/4"	95-105

6.3 Additional notes on connecting the refrigerant piping

- When combining the outdoor unit with some indoor units, the procedure for connecting the refrigerant piping may differ. Install the provided reducer or expansion fittings to the indoor unit.
- If the basic length of the connecting line exceeds 5m, add refrigerant when commissioning the system for the first time (see chapter "Adding refrigerant").

6.4 Leak testing

Once all the connections have been made, the pressure gauge station is attached to the Schrader valve as follows (if fitted):

red = small valve = high pressure

blue = large valve = suction pressure

Once the connection has been made successfully, the leak test is carried out with dry nitrogen.

Leak testing involves spraying a leak detection spray onto the connections. If bubbles are visible, the connections have not been made properly. In that case, tighten the connection or, if necessary, create a new flange.

After completing a successful leak test, the excess pressure in the refrigerant piping is removed and a vacuum pump with an absolute final partial pressure of min. 10 mbar is used to remove all of the air and empty the pipes. Any moisture present in the pipes will also be removed.

! NOTICE!

A vacuum of at least 20 mbar must be produced!

The time required to generate the vacuum is dependent on the final pressure pipe volume of the indoor units and the length of the refrigerant piping. However, the process will take at least **60 minutes**. Once any foreign gases and humidity have been completely extracted from the system, the valves on the pressure gauge station are closed and the valves on the outdoor unit are opened as described in the "Commissioning" section.

6.5 Adding refrigerant

The units contain a basic quantity of refrigerant. In addition, an additional amount of refrigerant must be added for refrigerant piping lengths exceeding 5 metres per circuit. Refer to the following chart:

	Up to and incl. 5 m	From 5 m to max. length
SKW 261 DC	0 g/m	20 g/m
SKW 351 DC		
SKW 521 DC		

! CAUTION!

Wear protective clothing when handling refrigerant.

! DANGER!

Only refrigerant in a liquid state may be used to fill the cooling cycle!

! NOTICE!

Check the overheating to determine the refrigerant fill quantity.

! NOTICE!

The escape of refrigerant contributes to climatic change. In the event of escape, refrigerant with a low greenhouse potential has a lesser impact on global warming than those with a high greenhouse potential.

This unit contains refrigerant with a greenhouse potential of 675. That means the escape of 1 kg of this refrigerant has an effect on global warming that is 675 times greater than 1 kg CO₂, based on 100 years. Do not conduct any work on the refrigerant circuit or dismantle the unit - always enlist the help of qualified experts.

REMKO SKW series

7 Condensate drainage connection and safe drainage

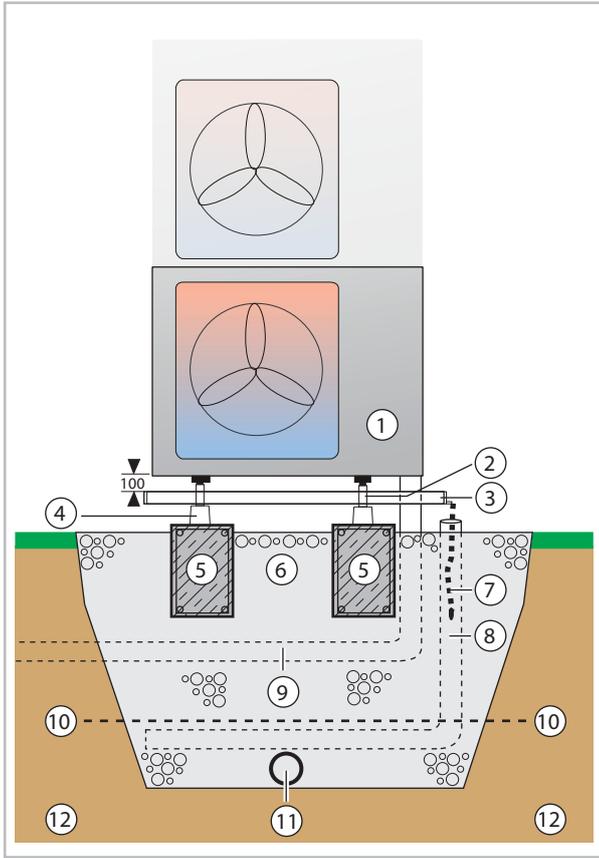


Fig. 37: Condensate drainage, seepage of condensate and strip foundation (cross-section)

- 1: Outdoor unit
- 2: Leg
- 3: Condensate collection tray
- 4: Floor bracket
- 5: Reinforced strip foundation
H x W x D = 300 x 200 x 800 mm
- 6: Gravel layer for seepage
- 7: Condensate drainage heating
- 8: Drainage channel
- 9: Conduit for refrigerant piping and electrical connecting line (temperature-resistant up to at least 60 °C)
- 10: Frost line
- 11: Drainage pipe
- 12: Soil

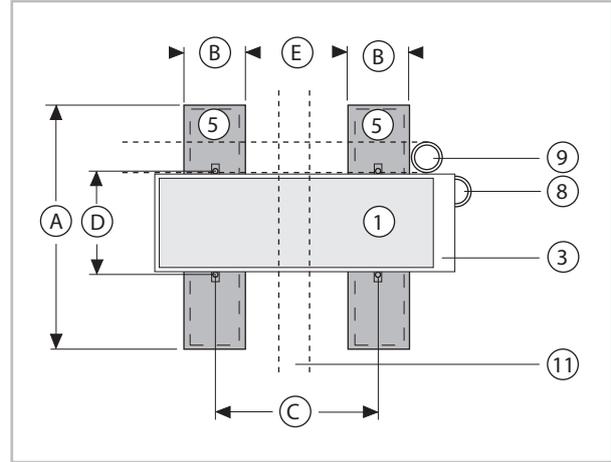


Fig. 38: Dimensions for the strip foundation (bird's eye view)

For the designations of 1,3,5,8,9 and 11, please refer to the legend for Fig. 37

dimensioning of the strip foundation

Dimension	SKW 261-351 DC	SKW 521 DC
A	800	
B	200	
C	452	514
D	256	340
E	252	314

All measurements in mm

Condensate drainage connection

If the temperature falls below the dew point, condensation will form on the finned condenser during **heating mode**.

A condensate tray should be installed on the underside of the unit to drain any condensate.

- The condensate drainage line should have an incline of min. 2% and is the responsibility of the customer. If necessary, fit vapour-diffusion-proof insulation.
- When operating the unit at outside temperatures below 4 °C, ensure the condensate drainage line is laid to protect it against frost. The lower part of the housing and condensate tray is also to be kept frost free in order to ensure permanent draining of the condensate. If necessary, fit a pipe heater.
- Following installation, check that the condensate run off is unobstructed and ensure that the line is durably leak tight.



Fig. 39: Condensate drainage connection - Indoor unit

Safe drainage in the event of leakages

The oil separator OA 2.2 fulfils the following list of requirements from regional regulations and laws.

! NOTICE!

Local regulations or environmental laws, for example the German Water Resource Law (WHG), can require suitable precautions to protect against uncontrolled draining in case of leakage to provide for safe disposal of escaping refrigerator oil or hazardous media.

! NOTICE!

If condensate is removed via a duct in accordance with DIN EN 1717, ensure that any microbiological contamination present on the wastewater side (bacteria, fungi, viruses) cannot enter the unit connected to it.

REMKO SKW series

8 Electrical wiring

8.1 General notes

A protected power supply cable is to be connected to the outdoor unit and 5-core control line is to be connected to the indoor unit respectively.

DANGER!

All electrical installation work is to be performed by specialist companies. Disconnect the power supply when connecting the electrical terminals.

WARNING!

All electric lines are in accordance VDE regulations to dimension and to lay.

NOTICE!

The electrical connection of the units must be carried out in accordance with VDE regulations. We recommend using an FI circuit breaker that is sensitive to all currents, as increased leakage currents can occur.



We recommend using shielded wires for the control lines.



Check all plugged and clamped terminals to verify that they are seated correctly and make permanent contact. Tighten as required.

Make the connection as follows:

1. ➤ Open the air inlet grill.
2. ➤ Remove the covers on the right-hand side (Fig. 40).
3. ➤ Connect the customer-laid control line to the terminals (Fig. 40).
4. ➤ Join the customer-laid control line with the terminal block of the indoor unit in a professional manner.
5. ➤ Re-assemble the unit.

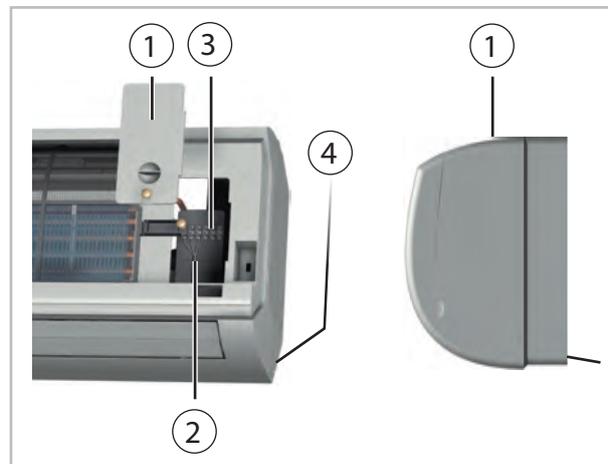


Fig. 40: Connecting the indoor unit

- 1: Cover
- 2: Strain relief
- 3: Terminal block for control line
- 4: Control line from outdoor unit

8.2 Connecting the indoor unit

- We recommend that a mains/repair switch be installed near the outdoor unit.
- The terminal blocks for making the connections are located at the rear of the unit. When the unit is installed, measurements can be made from the front by removing the cover.
- If an optional condensate pump is used as an accessory in conjunction with the unit, it may be necessary to install an additional relay with a higher contact rating after the switch-off contact on the pump to switch off the compressor.

8.3 Outdoor unit connection

Proceed as follows to connect the line:

1. → Remove the side-panel cover.
2. → Choose the cable cross-section in accordance with the relevant specifications.
3. → Connect the lines as shown on the electrical connection diagram.

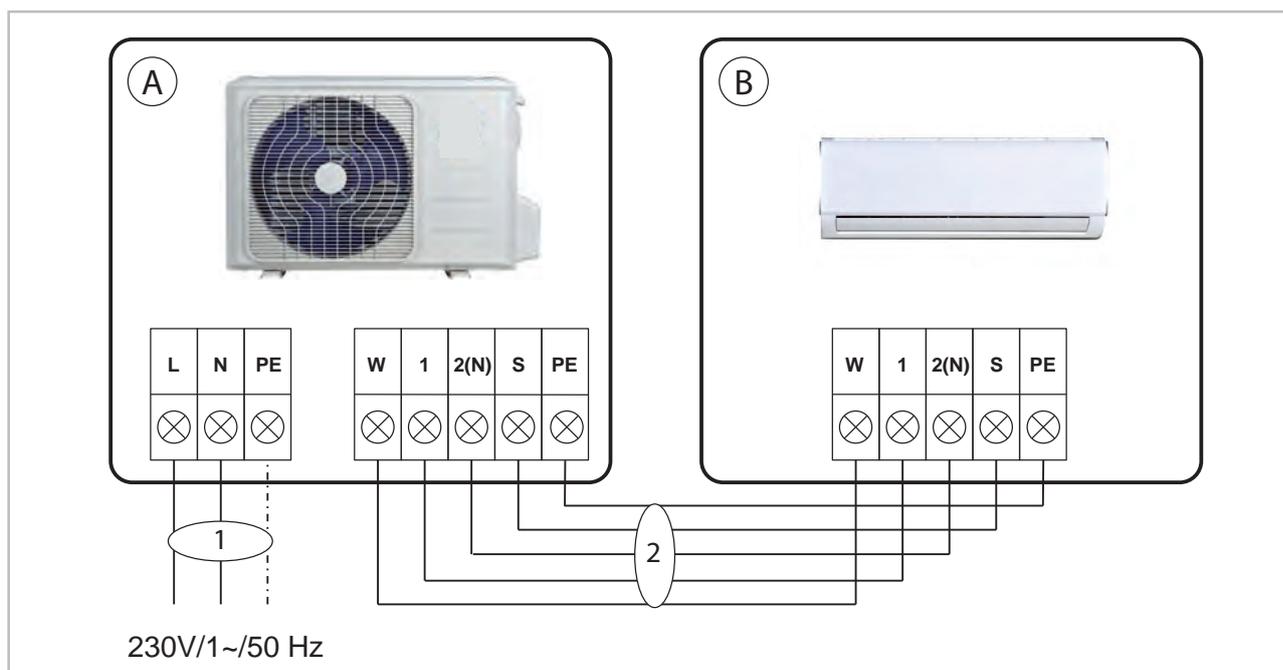
4. → Fix the line in the strain relief and re-assemble the unit.



Fig. 41: Outdoor unit connection

8.4 Electrical wiring diagram

Connection SKW 261-521 DC



A: Outdoor unit
B: Indoor unit

1: Power supply cable
2: Communication line

REMKO SKW series

Connection of optional condensate pump KP 6/KP 8

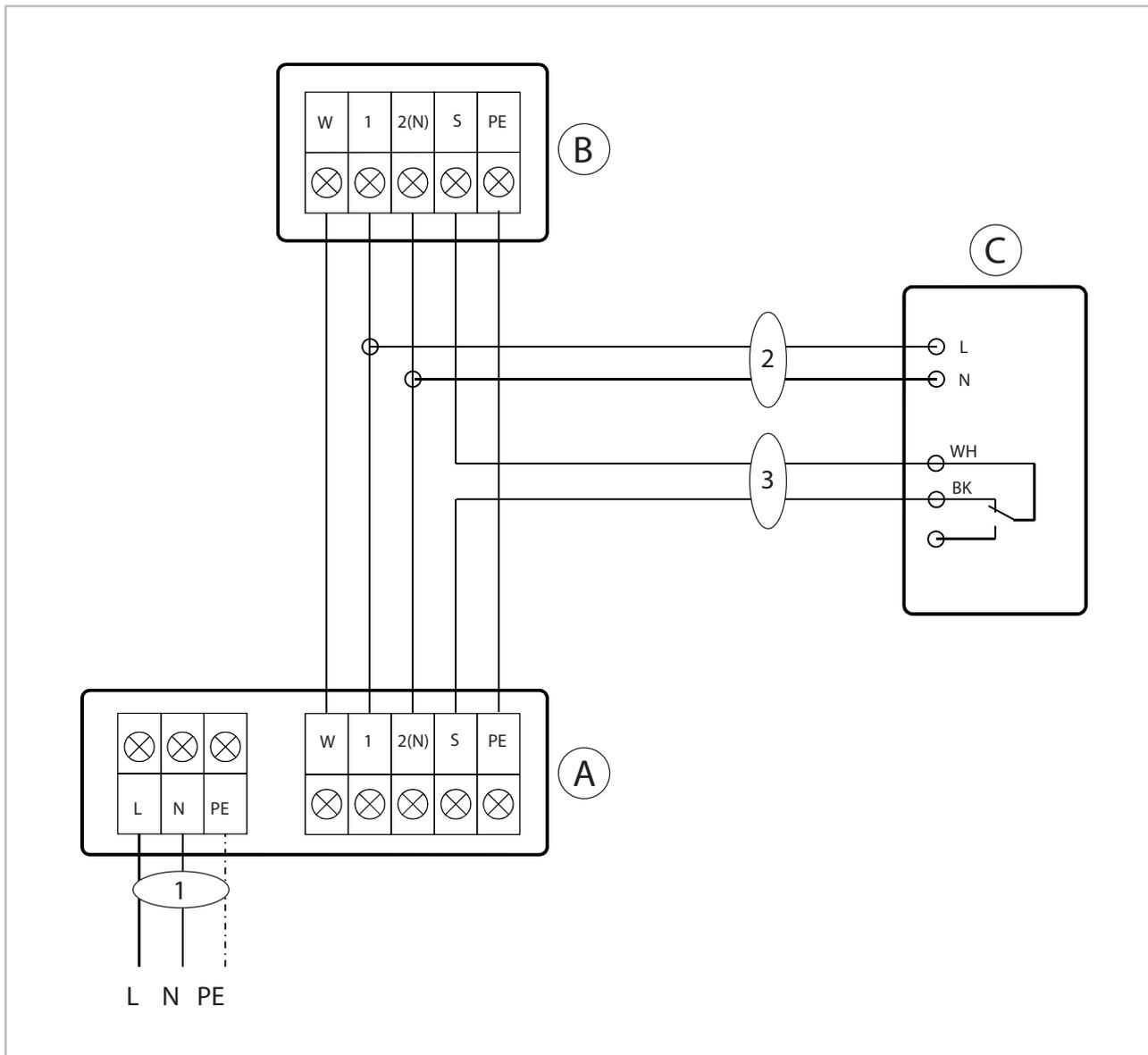


Fig. 42: Electrical wiring diagram

- A: Outdoor unit
- B: Indoor unit
- C: Condensate pump
- 1: Power supply cable

- 2: Condensate pump supply
- 3: Condensate pump fault contact
- BK: black
- WH: white

8.5 Electrical drawings

Indoor units SKW 261-521 DC IT

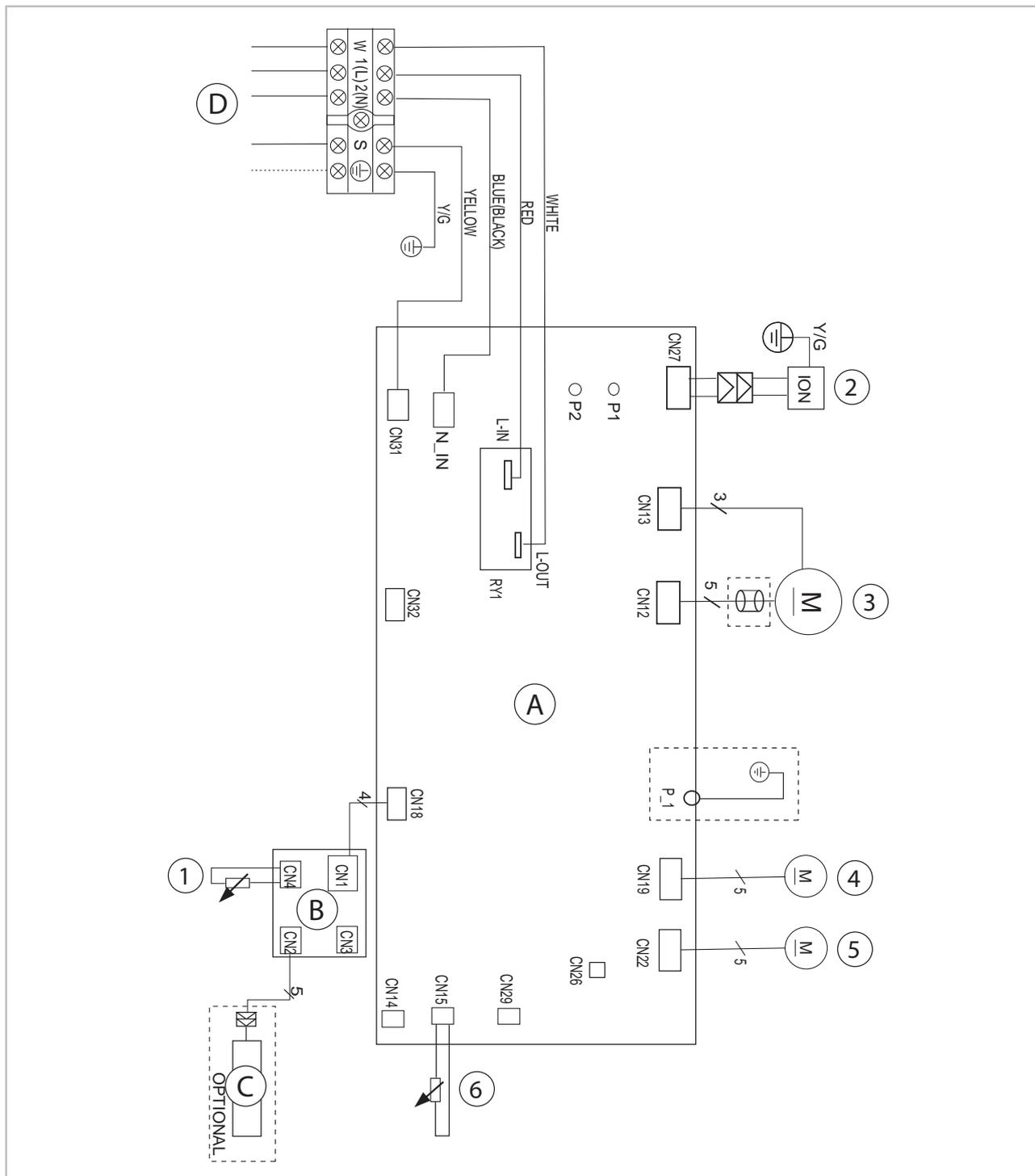


Fig. 43: Electrical drawings

- | | |
|--|-------------------------------------|
| A: Control board | 2: Ion generator |
| B: Display board | 3: Evaporator fan motor |
| C: Remote control (optional) | 4: Swing motor, horizontal |
| D: Outdoor unit connection | 5: Swing motor, vertical |
| 1: Temperature probe, recirculation T1 | 6: Temperature probe, evaporator T2 |

REMKO SKW series

Outdoor units SKW 261-351 DC AT

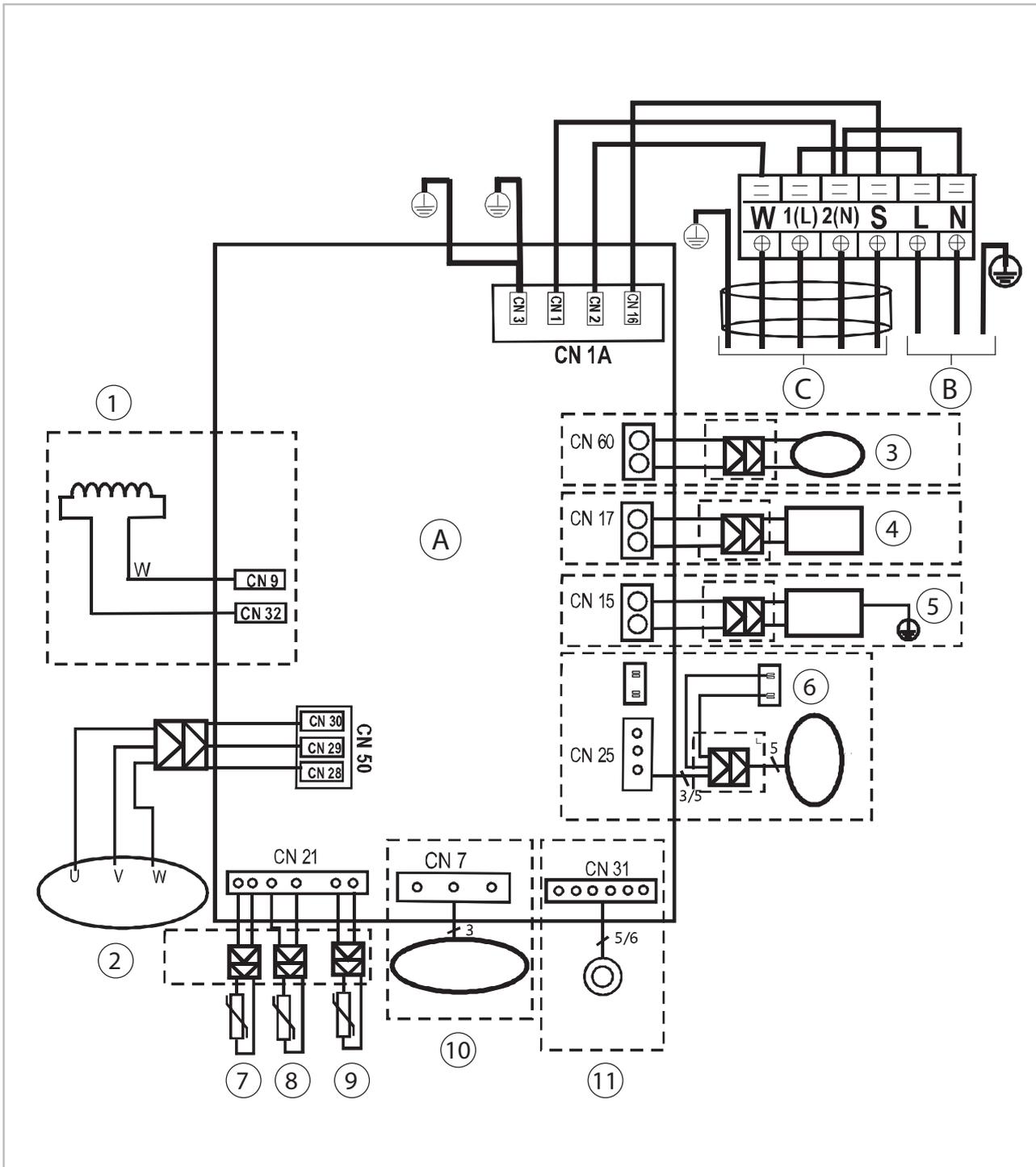


Fig. 44: Electrical drawings

- | | |
|---------------------------------|---|
| A: Control board | 5: Condensate tray heating (optional) |
| B: Power supply cable | 6: AC condenser fan motor (optional) |
| C: Indoor unit connection | 7: Heat gas temperature probe |
| 1: Transformer (optional) | 8: Liquid line temperature probe |
| 2: Compressor | 9: Outside air temperature probe |
| 3: 4-way valve | 10: DC condenser fan motor (optional) |
| 4: Crankcase heating (optional) | 11: Electronic injection valve (optional) |

Outdoor units SKW 521 DC AT

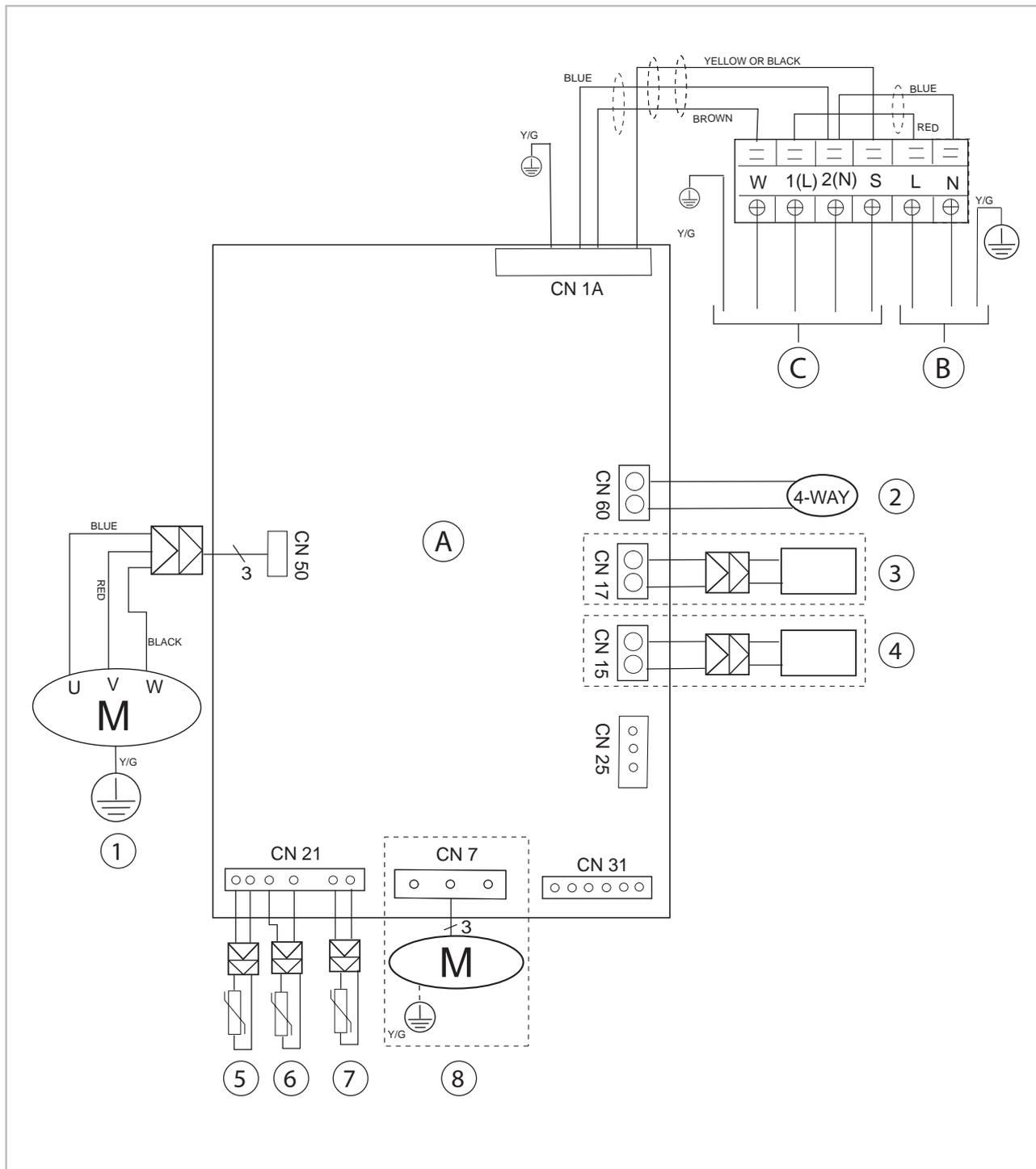


Fig. 45: Electrical drawings

- A: Control board
- B: Power supply cable
- C: Indoor unit connection
- 1: Compressor
- 2: 4-way valve
- 3: Crankcase heating (optional)
- 4: Condensate tray heating (optional)
- 5: Temperature probe, heat gas line T5
- 6: Temperature probe, condenser outlet T3
- 7: Temperature probe, air inlet T4
- 8: Condenser fan motor

REMKO SKW series

9 Before commissioning

Perform the following checks prior to putting the unit into operation for the first time and after any work on the cooling cycle. Record the results in the commissioning report:

- Check all refrigerant piping and valves for leak-tightness using leak detection spray or soapy water.
- Check the refrigerant piping and insulation for damage.
- Check the electrical connection between the indoor unit and the outdoor unit for correct polarity.
- Check that all fastenings, mountings, etc. are firm and at the correct level.

10 Commissioning

! NOTICE!

Commissioning should only be performed by specially trained personnel and documented after the certificate has been issued. Observe the operating manuals for the indoor unit and outdoor unit when commissioning the entire system.

Once all the components have been connected and tested, the system can be put into operation. A functional check should be performed to verify its correct function and identify any unusual operating behaviour prior to handing it over to the operator.

! NOTICE!

Check that the shut-off valves and valve caps are tight after carrying out any work on the cooling cycle. Use appropriate sealant products as necessary.

Functional checks and test run

Check the following points:

- Leak-tightness of the refrigerant piping.
- Compressor and fan running smoothly.
- In cooling mode, cold air output by the indoor unit, and warm air output by the outdoor unit.
- Function test of the indoor unit and all program sequences.
- Check of the surface temperature of the suction pipe and that the vaporiser is not overheating. To measure the temperature, hold the thermometer to the suction pipe and subtract the boiling point temperature reading on the pressure gauge from the measured temperature.
- Record the measured temperatures in the commissioning report.

Function test of the cooling and heating modes

1. ➤ Remove the protective caps from the valves.
2. ➤ Start the commissioning procedure by briefly opening the shut-off valves on the outdoor unit until the pressure gauge indicates a pressure of approx. 2 bar.
3. ➤ Check all connections for leaks with leak detection spray and suitable leak detectors.
4. ➤ If no leaks are found, fully open the shut-off valves by turning them anti-clockwise using a spanner. If leaks are found, remedy the faulty connection. It is imperative that the vacuum creation and drying steps are repeated.
5. ➤ Activate the main circuit breaker or fuse (to be provided by the customer).
6. ➤ Use the remote control to switch on the unit and select the cooling mode, maximum fan speed and lowest target temperature.
7. ➤ Check the overheating, outside, inside, outlet and vaporisation temperatures and record the measured values in the commissioning report. Check the correct function and settings of all regulation, control and safety devices.
8. ➤ Check the unit control system using the functions described in the chapter "Operation". Timer, temperature setting, fan speeds and switching to ventilation or dehumidification mode.
9. ➤ Check the correct function of the condensate drainage line by pouring distilled water into the condensate tray. A bottle with a spout is recommended for pouring the water into the condensate tray.
10. ➤ Switch the indoor unit to heating mode.
11. ➤ During the test run, check the functionality of all of the previously described safety devices.
12. ➤ Record the measured values into the commissioning report and familiarise the operator with the system.
13. ➤ Remove the pressure gauge. Check that seals have been fitted in the sealing caps.
14. ➤ Re-install all disassembled parts.

REMKO SKW series

11 Troubleshooting and customer service

11.1 Troubleshooting and customer service

The unit and components are manufactured using state-of-the-art production methods and tested several times to verify their correct function. However, if alarms should occur, please check the functions as detailed in the list below. For systems with an indoor unit and outdoor unit, refer to the chapter "Troubleshooting and customer service" in both operating manuals. Please inform your dealer if the unit is still not working correctly after all function checks have been performed!

Operational malfunctions

Malfunction	Possible causes	Checks	Remedial measures
The unit does not start or switches itself off	Power failure, under-voltage, defective mains fuse / main switch in OFF position	Does all other electrical equipment function correctly?	Check the voltage and if necessary, wait for it to come back on
	Damaged power supply	Does all other elec. equipment function correctly?	Repair by specialist firm
	Wait time after switching on is too short	Have approx. 5 minutes elapsed since the restart?	Schedule longer wait times
	Temperature outside operating range	Are the fans in the indoor unit and outdoor unit working correctly?	Observe temperature ranges of indoor unit and outdoor unit
	Electrical surges caused by thunderstorms	Have there been lightning strikes in the area recently?	Switch off the mains breaker and switch it back on. Have it inspected by a specialist
	Malfunction of the external condensate pump	Has the pump shut down due to a malfunction?	Check and if necessary clean the pump
The unit does not respond to the remote control	Transmission distance too far / receiver affected by interference	Does the indoor unit beep when pressing a key?	Reduce the distance to less than 6 m or change position
	Defective remote control	Is the unit running in manual mode?	Replace the remote control
	Receiver or transmitter unit exposed to excessive solar radiation	Does it function correctly in the shade?	Place the receiver and/or transmitter unit in the shade
	Electromagnetic fields are interfering with transmission	Does it function after removing potential sources of interference?	Signal is not transmitted when interference sources are operational
	Key in remote control jammed / two buttons pressed at same time	Does the "Transmitting" symbol appear on the display?	Release the key / only press one key
	Batteries in remote control are flat	Have new batteries been inserted? Is the display incomplete?	Insert new batteries
The unit works at reduced or no cooling capacity	Filter is dirty / air inlet / outlet opening is blocked by debris	Have the filters been cleaned?	Clean the filters

Malfunction	Possible causes	Checks	Remedial measures
	Windows and doors open. Heating / cooling load has increased	Have structural / usage modifications been made?	Close windows and doors / install additional units
	Cooling mode is not set	Does the cooling symbol appear on the display?	Correct the settings for the unit
	Fins on outdoor unit blocked by foreign objects	Does the fan of the outdoor unit work? Are the exchanger fins unobstructed?	Check the fan or winter fan speed control, reduce the air resistance
	Leaking cooling cycle	Are there signs of frost on the exchanger fins of the indoor unit?	Repair by specialist
Condensate discharge on unit	Drainage pipe on collection container clogged / damaged	Can the condensate drain off without any obstruction?	Clean the drainage pipe and collection container
	Faulty external condensate pump or float	Is the collection tray full of water and the pump not running?	Call out a specialist to replace the pump
	Condensate has not drained away and has collected in the condensate drainage line	Is there an incline on the condensate drainage line? Check there is no blockage in the pipe.	Route the condensate drainage line with an incline and clean.
	Condensate does not drain off	Are the condensate drainage lines unblocked and is there a steady incline? Are the condensate pump and liquid level switch functioning correctly?	Route the condensate drainage line with an incline and clean it. If the liquid level switch or the condensate pump is defective, have them replaced

i NOTE

If the outdoor unit makes noises at low outside temperatures, even although it is switched off, this is not a malfunction. This is the winding of the compressor being run briefly in order to heat up the oil within it and also to guarantee the viscosity at low ambient temperatures. If you do not use the unit in the winter then you can switch off the breaker. Switch it back on again at least 12 hours before the next time that the unit will be required!

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Fault display on the indoor unit

Display	Error description
EH 00	EEPROM error, indoor unit
EL 01	Communication error between indoor unit and outdoor unit
EH 03	Fan speed control indoor unit disabled
EH 60	Room temperature probe T1 defective
EH 61	Temperature probe, evaporator T2 defective
PC 08	Overflow protection
EC 53	Temperature probe air inlet outdoor unit T4 defective
EC 52	Temperature probe, evaporator outlet T3 defective
EC 54	Temperature probe, heat gas line T5 defective
EC 51	EEPROM error, outdoor unit
EC 07	Condenser fan speed control probe not working
PC 00	Compressor actuation error
PC 01	Over-voltage or under-voltage error
PC 02	Compressor overheating protection (heat gas temperature too high)
PC 04	Inverter control disabled
EL 0C	No cooling capacity after 30 minutes

For fault elimination refer to troubleshooting on the following pages.

11.2 Indoor unit fault analysis

Error code:	E0 / F4
Reason:	The control board of the outdoor unit or indoor unit cannot read the unit memory (EEPROM)
Cause:	<ul style="list-style-type: none"> ■ Installation error ■ Control boards of outdoor unit or indoor unit defective

Switch off voltage, switch on again 2 minutes later. Is the error still present?

↓ YES

Replace the circuit boards of the outdoor unit and indoor unit in turn, in order to locate the defective EEPROM

Error code:	E1
Reason:	The indoor unit does not receive a signal from the outdoor unit within 110 seconds. The check is performed 4 times in a row, then error E1 is displayed.
Cause:	<ul style="list-style-type: none"> ■ Electrical connection not configured correctly ■ Control boards outdoor unit or indoor unit defective

Switch off voltage, switch on again 2 minutes later. Is the error still present?		
↓YES		
Measure the voltage between the "S" and "N" terminals of the outdoor unit. Does the valve fluctuate between -25 V and 25 V?	NO →	Check electrical connections in the indoor unit. Are they OK?
↓YES		↓YES
Check electrical connections in the outdoor unit. Are they OK?		Replace the control boards of the indoor unit. Is the fault remedied?
↓YES		↓NO
		Replace the control boards of the outdoor unit
Is the transformer OK?		
↓YES		
Replace the control boards of the outdoor unit. Is the fault remedied?		
↓NO		
Replace the control boards of the indoor unit	NO →	Replace the transformer



Fig. 46: Transformer measurement

Check the transformer (must not be connected to a condenser) with a multimeter. The normal value is approx. 0 Ohm. If the value deviates, replace the transformer.

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Error code:	E3 / F5
Reason:	If the fan speed of the indoor unit/outdoor unit falls below 300 rpm, the unit switches off and the display shows error code E3 or E5
Cause:	<ul style="list-style-type: none"> ■ Electrical connection faulty ■ Evaporator fan wheel defective ■ Evaporator fan motor defective ■ Control board faulty

Switch off voltage, switch on again 2 minutes later. Is the error still present?	NO →	The unit operates normally.
↓ YES		
De-energise the unit and attempt to turn the fan wheel by hand. Does it rotate freely?	NO →	Check the motor and the fan wheel bearing, and replace the defective parts.
↓ YES		
Check the electrical connections. Are these correctly implemented?	NO →	Correctly establish the electrical connection
↓ YES		
Measure the voltage at the corresponding connector plug on the control board (see section <i>Procedure</i> on page 47). Does the measured voltage lie within the tolerance range?	NO →	Replace the control board.
↓ YES		
Replace the fan motor. Is the fault remedied?	NO →	

Procedure

DC fan motor of the indoor unit (control chip is installed in the motor):

Switch on the voltage to the unit. In standby mode, measure the unit between terminals 1-3 and 4-3 of the connector plug. Check the measured values against those listed in the table below. If these differ, there is a problem with the control board and it must be replaced.

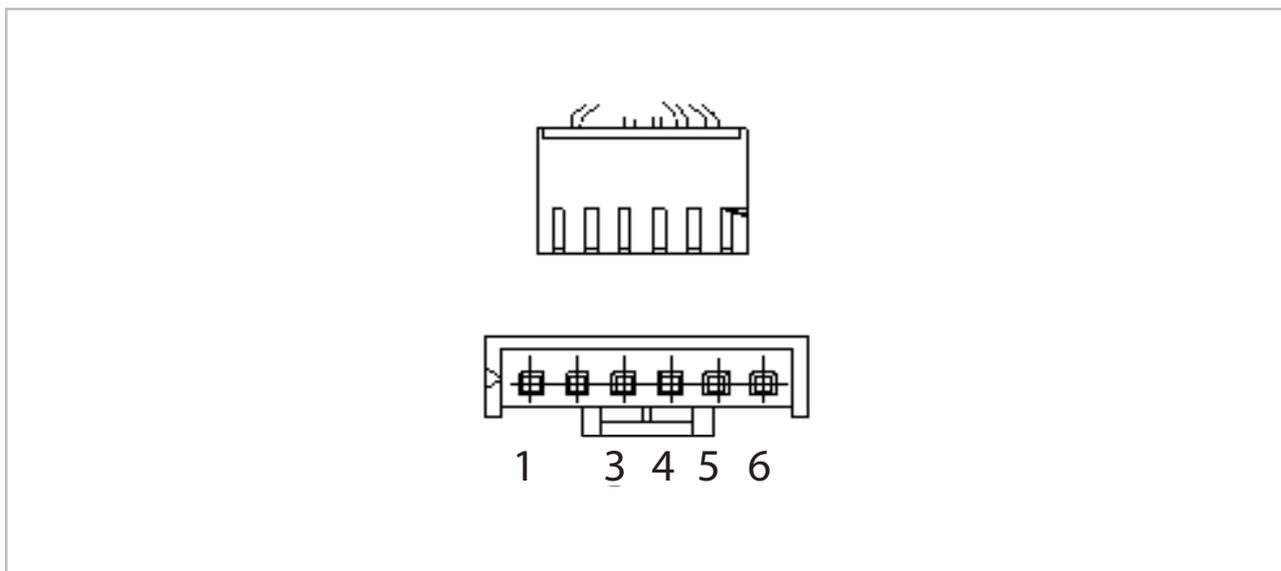


Fig. 47: Motor measurements

Terminal	Colour	Voltage
1	Red	280V~380V
2	---	---
3	Black	0V
4	White	14-17.5V
5	Yellow	0~5.6V
6	Blue	14-17.5V

DC fan motor of the outdoor unit (control chip is installed in the motor):

Measure the resistance between terminals 1-3 and 4-3. This should be roughly identical. If the resistance deviates significantly, assume that the motor is defective and must be replaced.

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Error code:	EC
Reason:	The evaporator probe T2 measures the actual value with the compressor start and takes this as the reference value T_{Start} . If, 5 minutes after the compressor start, the value T_{Start} has not dropped by 2 °C for at least 4 seconds then the system assumes that the refrigerant is low. The measurement is performed a total of 3 times before the display shows the error code "EC".
Cause:	<ul style="list-style-type: none"> ■ Refrigerant low or cooling circuit blocked ■ Evaporator probe T2 defective ■ Indoor unit control board defective

Switch off voltage, switch on again 2 minutes later. Is the error still present?		
↓ YES		
Check whether the indoor unit blows out cold air.	JOO →	Check the position and function of the evaporator probe T2. Is it correctly seated and with the correct resistance?
↓ NO		↓ YES
		Exchange the control boards of the indoor unit.
Check the cooling circuit for leaks. Leaks found?		
	JOO →	Remedy leaks and put the unit back into operation.
↓ NO		
Check the cooling circuit for any blockages. Are the shut-off valves on the outdoor unit open?		

Error code:	E4 / E5 / F1 / F2 / F3
Reason:	If the test voltage of the probes is lower than 0.06 V or higher than 4.94 V then the display shows the error code of the corresponding probe.
Cause:	<ul style="list-style-type: none"> ■ Electrical connection faulty ■ Temperature probe defective ■ Control board defective

Check the connecting cable between the control board and the temperature probe. Is it OK and correctly connected?	NO →	Establish a proper connection.
↓YES		
Check the probe for correct resistance, depending on the temperature (see resistance table)	NO →	Replace the probe.
↓YES		
Replace the corresponding control board.		



Fig. 48: Check the probes

REMKO SKW series

Error code:	F0
Reason:	Safety shutdown due to overly high current consumption of individual unit components
Cause:	<ul style="list-style-type: none"> ■ Faulty power supply ■ Cooling circuit blocked ■ Faulty control board ■ Electrical connections faulty ■ Compressor defective

Check the supply voltage. Is this correct?	NO →	Switch the unit off and ensure correct supply voltage.
↓YES		
Check the cooling circuit for any blockages. Is the cooling circuit OK?	NO →	Remove the blockage (shut-off valve open?)
↓YES		
Check the winding resistances of the compressor. Are they OK?	NO →	Replace the compressor.
↓YES		
Check the electrical connections. Are these correctly implemented?	NO →	Replace or correct the electrical connections.
↓YES		
Does the transformer operate fault-free? (See ⚡ on page 45)	NO →	Replace the transformer or control boards of the outdoor unit.
↓YES		
Replace the outdoor unit.		

Error code:	P0
Reason:	If the power supply to the compressor controller is faulty, the display shows the error code "P0" and the unit switches off
Cause:	<ul style="list-style-type: none"> ■ Electrical connection faulty ■ Faulty control board ■ Condenser fan motor defective or blocked ■ Compressor defective

Check the connecting cables between the control board and compressor? Are they faulty?	NO →	Establish a correct connection between the control board and compressor.
↓ NO		
Check the inverter controller (see section <i>↪ 'Check the inverter controller' on page 51</i>). Fault eliminated?	NO →	Replace the control board.
↓ YES		
Check the condenser fan motor. Is it working correctly?	NO →	See troubleshooting fault F5
↓ YES		
Check the winding resistances of the compressor. Are they OK?	NO →	Replace the compressor.
↓ YES		
Exchange the control boards of the outdoor unit.		

Check the inverter controller

Switch off the power supply to the unit. Wait until the capacitors are fully discharged and disconnect the compressor from the control board.

Check the resistances at the outputs of the control board with the aid of a digital voltmeter as follows:

Voltmeter		Normal resistance
(+) Red	(-) Black	
U	N	∞ (multiple MΩ)
V		
W		
(+) Red		

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Error code:	P1
Reason:	Overvoltage or undervoltage protection has tripped
Cause:	<ul style="list-style-type: none"> ■ Faulty supply voltage ■ Refrigerant low or cooling circuit blocked ■ Faulty control board

Check the power supply. Is the supply voltage correct?	NO →	Switch the unit off and have the power supply checked/corrected.
↓ YES		
Check the electrical connections. Are they OK?	NO →	Replace the electrical connections.
↓ YES		
Switch the power on and put the unit into standby mode. Measure the voltage on the board, at contacts "P" and "N". This should be approx. 310V, 340V or 380V DC. Now start the unit. The voltage between "P" and "N" should now be between 220-400V. Is the correct voltage applied?	NO →	Replace the control board.
↓ YES		
Check the transformer. Is a defect present?	NO →	Replace the control board.
↓ YES		
Replace the transformer.		

Error code:	P2 (with units with a thermal contact)
Reason:	If the test voltage of the thermal contact does not lie at 5V then the display shows the error message "P2"
Cause:	<ul style="list-style-type: none"> ■ Faulty supply voltage ■ Refrigerant low or cooling circuit blocked ■ Faulty control board

Check the air flow volumes of the indoor unit and outdoor unit. Are they blocked or dirty?	JOO →	Clean the filter or heat exchanger and ensure a sufficient air flow volume.		
↓NO				
Switch off the power supply to the unit and switch it on again after 10 mins. Does the unit start up?				
↓YES				
Check the temperature of the compressor. Has it heated up?	NO →	Check the thermal contact. Is it correctly connected?		
		↓YES	↓NO	
		Measure the resistance of the thermal contact. Is it 0?		Connect it correctly.
		↓YES	NO →	Replace the thermal contact.
Check the cooling circuit. Is it OK?	JOO →	Replace the control board of the outdoor unit.		

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Error code:	P4
Reason:	Safety shutdown of inverter controller. Internal system monitoring triggered (e.g. communication problem between board and compressor, the compressor speed is not OK)
Cause:	<ul style="list-style-type: none"> ■ Faulty electrical connections ■ Inverter regulation on board defective ■ Condenser fan motor defective ■ Compressor defective ■ Control board defective

Check the electrical connection between the control board and compressor. Are these correctly implemented?	JOO →	Establish a proper connection.
↓ NO		
Check the inverter controller. Is this functional?	NO →	Replace the control board.
↓ YES		
Check the condenser fan motor. Is it OK?	NO →	Follow the instructions for troubleshooting fault F5
↓ YES		
Check the winding resistances of the compressor. Are they OK?	NO →	Replace the compressor
↓ YES		
Replace the control boards of the outdoor unit.		

Check individual components

Check the temperature probes

Disconnect the temperature probe from the control board and measure the resistance on the plug's contacts.

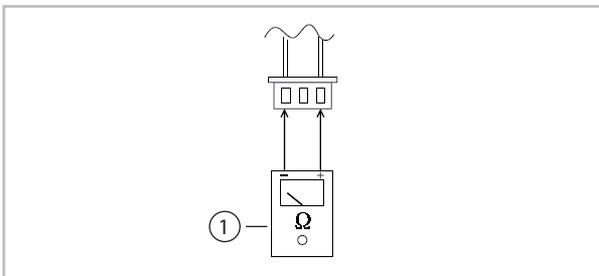


Fig. 49: Check temperature probes

1: Multimeter

11.3 Resistances of the temperature probes

Probe T1, T2, T3 and T4

Temp. (°C)	Resistance (kΩ)	Temp. (°C)	Resistance (kΩ)
-20	115.27	12	18.72
-19	108.15	13	17.80
-18	101.52	14	16.93
-17	96.34	15	16.12
-16	89.59	16	15.34
-15	84.22	17	14.62
-14	79.31	18	13.92
-13	74.54	19	13.26
-12	70.17	20	12.64
-11	66.09	21	12.06
-10	62.28	22	11.50
-9	58.71	23	10.97
-8	56.37	24	10.47
-7	52.24	25	10.00
-6	49.32	26	9.55
-5	46.57	27	9.12
-4	44.00	28	8.72
-3	41.59	29	8.34
-2	39.82	30	7.97
-1	37.20	31	7.62
0	35.20	32	7.29
1	33.33	33	6.98
2	31.56	34	6.68
3	29.91	35	6.40
4	28.35	36	6.13
5	26.88	37	5.87
6	25.50	38	5.63
7	24.19	39	5.40
8	22.57	40	5.18
9	21.81	41	4.96
10	20.72	42	4.76
11	19.69	43	4.57

Temp. (°C)	Resistance (kΩ)	Temp. (°C)	Resistance (kΩ)
44	4.39	79	1.21
45	4.21	80	1.17
46	4.05	81	1.14
47	3.89	82	1.10
48	3.73	83	1.06
49	3.59	84	1.03
50	3.45	85	1.00
51	3.32	86	0.97
52	3.19	87	0.94
53	3.07	88	0.91
54	2.96	89	0.88
55	2.84	90	0.85
56	2.74	91	0.83
57	2.64	92	0.80
58	2.54	93	0.78
59	2.45	94	0.75
60	2.36	95	0.73
61	2.27	96	0.71
62	2.19	97	0.69
63	2.11	98	0.67
64	2.04	99	0.65
65	1.97	100	0.63
66	1.90	101	0.61
67	1.83	102	0.59
68	1.77	103	0.58
69	1.71	104	0.56
70	1.65	105	0.54
71	1.59	106	0.53
72	1.54	107	0.51
73	1.48	108	0.50
74	1.43	109	0.48
75	1.39	110	0.47
76	1.34	111	0.46
77	1.29	112	0.45
78	1.25	113	0.43

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Temp. (°C)	Resistance (kΩ)	Temp. (°C)	Resistance (kΩ)
114	0.42	127	0.30
115	0.41	128	0.29
116	0.40	129	0.28
117	0.39	130	0.28
118	0.38	131	0.27
119	0.37	132	0.26
120	0.36	133	0.26
121	0.35	134	0.25
122	0.34	135	0.25
123	0.33	136	0.24
124	0.32	137	0.23
125	0.32	138	0.23
126	0.31	139	0.22

Temp. (°C)	Resistance (kΩ)	Temp. (°C)	Resistance (kΩ)
16	82.54	51	18.96
17	78.79	52	18.26
18	75.24	53	17.58
19	71.86	54	16.94
20	68.66	55	16.32
21	65.62	56	15.73
22	62.73	57	15.16
23	59.98	58	14.62
24	57.37	59	14.09
25	54.89	60	13.59
26	52.53	61	13.11
27	50.28	62	12.65
28	48.14	63	12.21
29	46.11	64	11.79
30	44.17	65	11.38
31	42.33	66	10.99
32	40.57	67	10.61
33	38.89	68	10.25
34	37.30	69	9.90
35	35.78	70	9.57
36	34.32	71	9.25
37	32.94	72	8.94
38	31.62	73	8.64
39	30.36	74	8.36
40	29.15	75	8.08
41	28.00	76	7.82
42	26.90	77	7.57
43	25.86	78	7.32
44	24.85	79	7.09
45	23.89	80	6.86
46	22.89	81	6.64
47	22.10	82	6.43
48	21.26	83	6.23
49	20.46	84	6.03
50	19.69	85	5.84

Probe T5

Temp. (°C)	Resistance (kΩ)	Temp. (°C)	Resistance (kΩ)
-20	542.7	-2	200.7
-19	511.9	-1	190.5
-18	483.0	0	180.9
-17	455.9	1	171.9
-16	430.5	2	163.3
-15	406.7	3	155.2
-14	384.3	4	147.6
-13	363.3	5	140.4
-12	343.6	6	133.5
-11	325.1	7	127.1
-10	307.7	8	121.0
-9	291.3	9	115.2
-8	275.9	10	109.8
-7	261.4	11	104.6
-6	247.8	12	99.69
-5	234.9	13	95.05
-4	222.8	14	90.66
-3	211.4	15	86.49

Temp. (°C)	Resistance (kΩ)	Temp. (°C)	Resistance (kΩ)
86	5.66	109	2.86
87	5.49	110	2.78
88	5.32	111	2.70
89	5.16	112	2.63
90	5.00	113	2.56
91	4.85	114	2.49
92	4.70	115	2.42
93	4.56	116	2.36
94	4.43	117	2.29
95	4.29	118	2.23
96	4.17	119	2.17
97	4.05	120	2.12
98	3.93	121	2.06
99	3.81	122	2.01
100	3.70	123	1.96
101	3.60	124	1.91
102	3.49	125	1.86
103	3.39	126	1.81
104	3.30	127	1.76
105	3.20	128	1.72
106	3.11	129	1.67
107	3.03	130	1.63
108	2.94		

REMKO SKW series

12 Care and maintenance

Regular care and observation of some basic points will ensure trouble-free operation and a long service life.



DANGER!

Prior to performing any work, ensure the equipment is disconnected from the voltage supply and secured to prevent accidental switch-on!

Care

- Ensure the unit is protected against dirt, mould and other deposits.
- Only clean the unit using a damp cloth. Do not use any caustic, abrasive or solvent-based cleaning products. Do not use a jet of water.
- Clean the fins on the unit prior to long shut-down periods.

Maintenance

- It is recommended that you take out a maintenance contract with an annual service from an appropriate specialist firm.



This enables you to ensure the operational reliability of the plant at all times!

! NOTICE!

Statutory regulations require an annual leak test for the cooling cycle dependant on the refrigerant quantity. Inspection and documentation of the work performed is to be carried out by specialist technicians.

Type of task	Commissioning	Monthly	Every 6 months	Yearly
General	●			●
Check voltage and current	●			●
Check function of compressor/fans	●			●
Dirt on condenser/evaporator	●	●		
Check refrigerant fill quantity	●		●	
Check condensate drainage	●		●	
Check insulation	●			●
Check moving parts	●			●
Sealing test for cooling cycle	●			● ¹⁾

¹⁾ See note

Cleaning the housing

1. ➤ Disconnect the power supply to the unit.
2. ➤ Open and fold the air inlet grill on the front side upwards.
3. ➤ Clean the grill and cover with a soft, damp cloth.
4. ➤ Switch the power supply back on.

Air filter for indoor unit

Clean the air filter at intervals of no more than 2 weeks. Reduce this interval if the air is especially dirty.

Cleaning the filter

1. ➤ Disconnect the power supply to the unit.
2. ➤ Open the front side of the unit by folding the grill upwards and allowing it to engage (Fig. 50).
3. ➤ Raise the filter and pull it out in a downwards direction (Fig. 50).
4. ➤ Clean the filter with a commercially available vacuum cleaner (Fig. 51). To do so, turn the dirty side so it is facing upwards.
5. ➤ Dirt can also be removed by carefully cleaning with lukewarm water and mild cleaning agents (Fig. 52). The dirty side should be face down.
6. ➤ If water is used, let the filter dry out properly in the air before fitting it back into the unit.
7. ➤ Carefully insert the filter. Ensure that it locates correctly.
8. ➤ Close the front side as described above in reverse order.
9. ➤ Switch the power supply back on.
10. ➤ Switch the unit back on.

Cleaning the condensate pump (accessories)

The indoor unit may contain an optional integrated or separate condensate pump, which pumps out any accumulated condensate into higher positioned drains.

Observe the care and maintenance instructions in the separate operating manual.

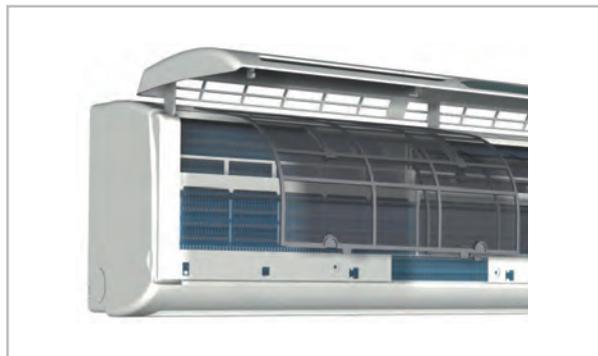


Fig. 50: Folding the grill upwards



Fig. 51: Cleaning with a vacuum cleaner



Fig. 52: Cleaning with lukewarm water

REMKO SKW series

13 Shutdown

Temporary shutdown

1. ▶ Let the indoor unit run for 2 to 3 hours in recirculation mode, or in cooling mode at maximum temperature, to extract any residual humidity from the unit.
2. ▶ Shut down the system using the remote control.
3. ▶ Switch off the power supply to the unit.
4. ▶ Cover the unit as far as possible with plastic foil in order to protect it from the influences of weather.

Permanent shutdown

Ensure that units and components are disposed of in accordance with local regulations, e.g. through authorised disposal and recycling specialists or at collection points.

REMKO GmbH & Co. KG or your contractual partner will be pleased to provide a list of certified firms in your area.

14 Exploded view and spare parts lists

14.1 Exploded view - Indoor unit

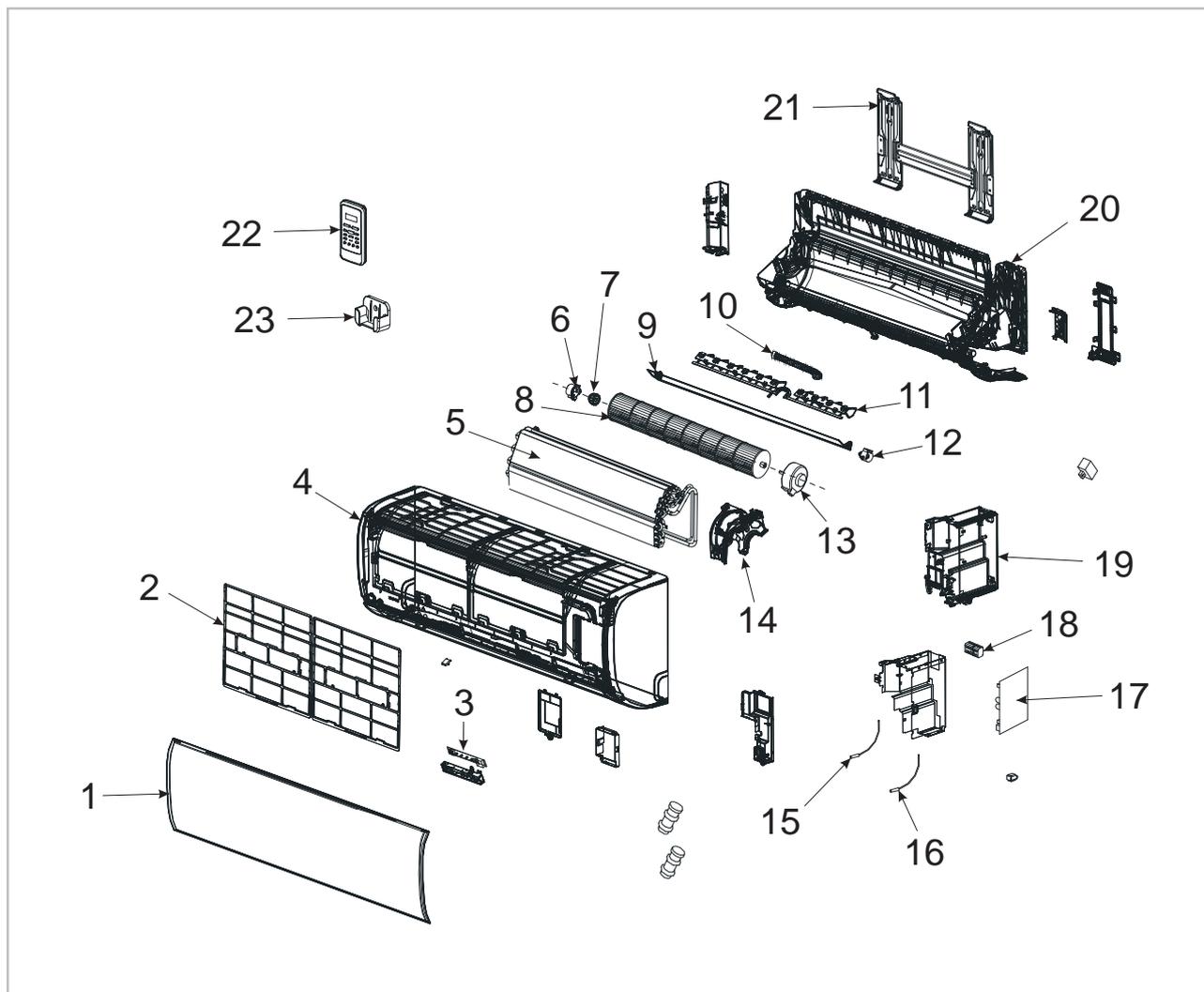


Fig. 53: Exploded view of the unit SKW 261-521 DC IT

We reserve the right to modify the dimensions and design as part of the ongoing technical development process.

REMKO SKW series

14.2 Spare parts list - Indoor unit



IMPORTANT!

To ensure the correct delivery of spare parts, please always the device type with the corresponding serial number (see type plate)

No.	Designation
1	Unit trim
2	Air filter, set
3	Display board
4	Housing front
5	Evaporator
6	Fan wheel mounting
7	Fan wheel bearing
8	Fan wheel
9	Air deflection blade, horizontal
10	Condensate hose
11	Air deflection blade, vertical
12	Swing motor
13	Fan motor
14	Fan motor cover
15	Probe, ambient air T1
16	Probe, evaporator T2
17	Control board
18	Terminal block
19	Electronics module, complete
20	Housing incl. condensate tray
21	Wall bracket
22	Infrared remote control
23	Infra-red remote control wall bracket

14.3 Exploded view of the outdoor unit

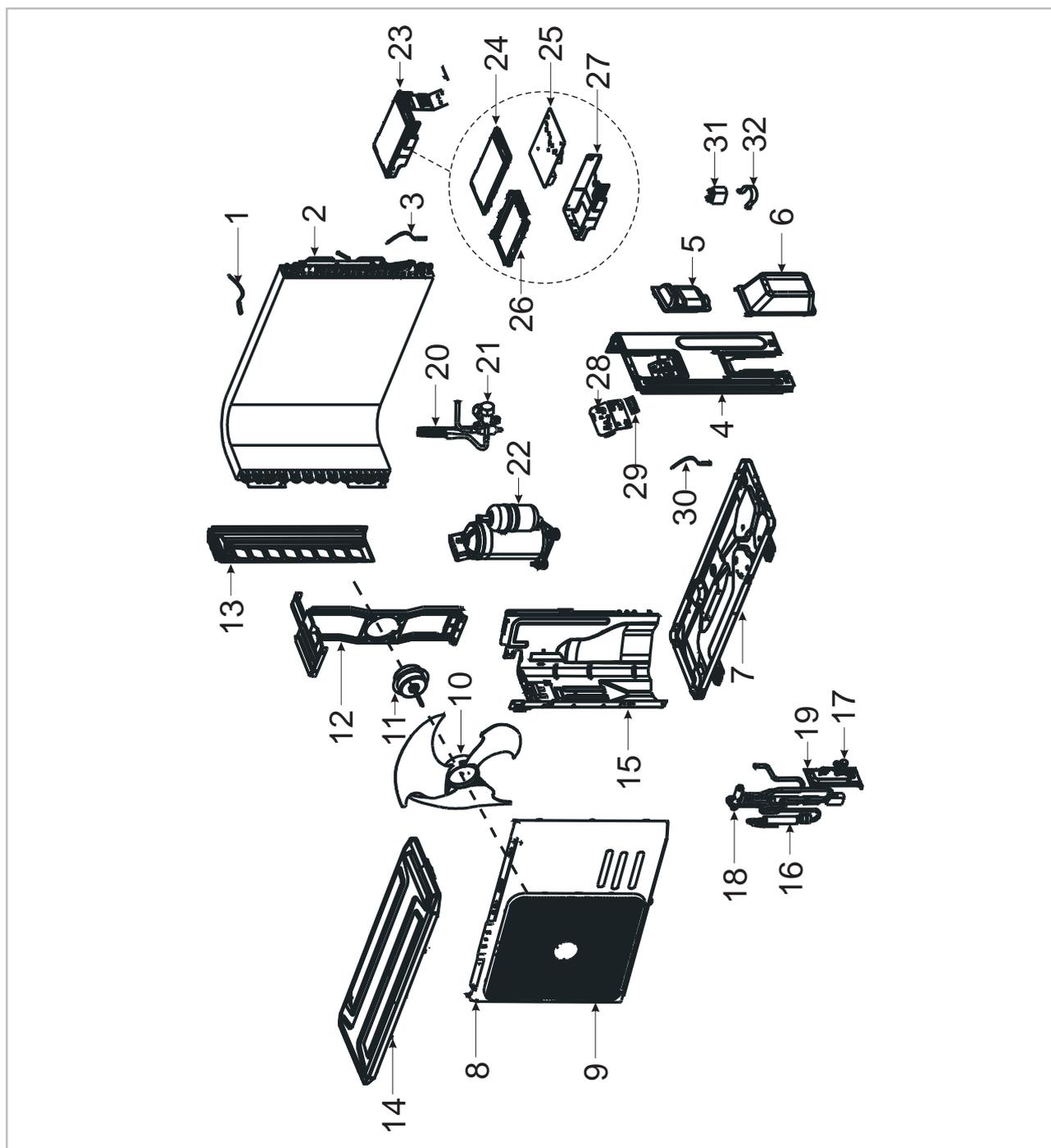


Fig. 54: Exploded view of the unit SKW 261-521 DC AT

We reserve the right to modify the dimensions and design as part of the ongoing technical development process.

REMKO SKW series

14.4 Spare parts list - Outdoor unit



IMPORTANT!

To ensure the correct delivery of spare parts, please always the device type with the corresponding serial number (see type plate)

No.	Designation
1	Temperature probe, air inlet T4
2	Condenser
3	Temperature probe, condenser outlet T3
4	Side section, right
5	Recessed grip
6	Refrigerant connections cover
7	Floor panel
8	Unit front
9	Condenser protection grille
10	Fan blade
11	Fan motor
12	Fan motor mounting plate
13	Side section, left
14	Cover panel
15	Housing partition plate
16	Pipe assembly, 4-way valve
17	Shut-off valve, suction pipe
18	4-way valve
19	Installation plate, shut-off valve
20	Capillary tube injection
21	Shut-off valve, injection pipe
22	Compressor
23	Electronics module, complete
24	Electronics module cover
25	Control board
26	Control board mounting plate
27	Electronics module mounting plate
28	Terminal block mounting plate

No.	Designation
29	Terminal block
30	Temperature probe, heat gas line T5
31	Condenser
32	Condenser mounting

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REMKO QUALITY WITH SYSTEMS

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